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Health Canada Wait times

Benchmark Study

Final Report

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Ipsos

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INTRODUCTION

To provide a baseline understanding of public opinion toward the issues surrounding wait times and the National Wait Times Strategy, Health Canada placed nine questions on the Canadian Ipsos-Reid Express (CIRE) Omnibus.

METHODOLOGY

The study was conducted over the telephone from November 22nd to November 24th, 2005 for a sample size of n=1,000 (margin of error of ± 3.1 percentage points). The study consists of a nationally representative sample of Canadian adults 18 years of age and over. This research was conducted using the Canadian Ipsos-Reid Express, a weekly omnibus poll.

Sample Distribution and Margins of Error

The sample distribution and associated margins of error across the major regions of Canada is as follows:

| Regions | n=1,000 | Margin of Error |
|-----------------------|--------------|-----------------------------|
| British Columbia | 132 | ± 8.5 |
| Alberta | 97 | ± 10 |
| Saskatchewan/Manitoba | 68 | ± 12 |
| Ontario | 379 | ± 5.0 |
| Quebec | 247 | ± 6.2 |
| Atlantic Canada | 77 | ± 11.2 |
| Total Canada | 1,000 | ± 3.1 |

Refusal, Cooperation and Response Rates¹

The refusal, cooperation and response rates for this research are as follows:

| Refusal, cooperation and response rates | |
|---|-------|
| Refusal rate | 81.2% |
| Cooperation rate | 18.8% |
| Response rate* | 9.6% |

* Please note that several factors contribute to response rate, including: time of year survey conducted, length of field window, length of survey and subject matter, among other factors.

It is worth observing factors impacting the response rates in this research. In our experience, abbreviated field windows, such as those for weekly omnibus surveys, can play a significant role in driving up the number of unanswered calls. In addition to a higher proportion of unanswered calls resulting from the field window, longer surveys and less familiar subject matter may also result in lower response rates. However, it should be noted that a smaller field window does not affect the representativeness of the survey. In previous studies, we have shown that relatively smaller field windows do not necessarily result in an unrepresentative sample.

The call dispositions for this research are as follows:

| Final Call Dispositions | | |
|-------------------------|---------------|---------------|
| | Total | Percent |
| Total Completes | 1,000 | 4.8% |
| Total Disqualified | 178 | 0.8% |
| Total Over Quota | 53 | 0.3% |
| Total Terminations | 540 | 2.6% |
| Total Refusals | 4,779 | 22.7% |
| Total Language Barrier | 349 | 1.7% |
| Total Callbacks | 895 | 4.3% |
| Total No Answer | 5,966 | 28.4% |
| Total Not in Service | 7,250 | 34.5% |
| Total | 21,010 | 100.0% |

¹ Formulas for these calculations can be found in the Appendix of this report.

KEY FINDINGS

Government Performance

One third (33%) of Canadians rate the Government of Canada's performance in the area of health care positively ("5", "6", or "7" on a seven point scale), with four percent saying their performance has been "excellent." However, a similar proportion give the Government of Canada a negative rating (34%; "1", "2", "3" on a seven point scale), with 11% rating the Government of Canada's performance in health care as "terrible."

Tracking data provided by Health Canada indicates fewer Canadians (33% down 8 percentage points) since May 2005 rate the Government of Canada's performance in the area of health care positively (41% in May 2005, "5", "6", or "7" on a seven point scale).

When it comes to action taken to reduce wait times in health care services, a plurality (49%) of Canadians feel the Government of Canada has "done something but could do more" to reduce wait times. However, a similar proportion (46%) say the Government of Canada has "done little" (29%) or has "done nothing" (17%) in this regard. Since mid-October 2005², more Canadians feel the Government of Canada has "done something but could do more" to reduce wait times in the health care system (up 14 percentage points). In contrast, the proportion of Canadians who say that the Government of Canada has "done little" (down 5 percentage points) or "done nothing" (down 8 percentage points) have dropped significantly over the past few weeks.

Similar to evaluations for federal government action, most (52%) feel their provincial government has "done something but could do more" to reduce wait times in the health care system. Fewer (43%) say their provincial government has "done little" (30%) or has "done nothing" (13%) in this regard. Very few Canadians (3%) say their provincial government has done a "great deal" to reduce wait times.

² Tracking data provided by Health Canada.

Perceptions of Wait Times

Relatively similar proportions of Canadians say that, over the last few years, wait times have increased or remain unchanged. Specifically, Canadians are split between believing wait times for health care services “have been getting longer” (44%) or “have stayed the same” (42%) over the last few years in Canada.

Looking forward, Canadians display little optimism about wait times in Canada over the next few years. Overall, two-thirds of Canadians (65%) say they are not confident that wait times for health care services will get shorter over the next few years (“not very confident” 43%, or “not at all confident” 21%).

In terms of responsibility, Canadians generally feel there is a shared responsibility between the provincial and federal level of government for reducing wait times. Comparing results, provincial governments (77% “very” or “somewhat” responsible) are seen as marginally more responsible than the Government of Canada (71% “very” or “somewhat” responsible) and both are seen as having a somewhat greater responsibility than health care professionals (65% “very” or “somewhat” responsible). In this context, it is interesting to note the gap between responsibility and action. While most Canadians see both provincial and federal levels of government as responsible for reducing wait times, only a bare majority of Canadians think the federal government (52%) and their provincial governments (55%) have taken action to reduce wait times.

When asked, three in ten Canadians (31%) have heard, read or seen something recently on the agreement between the federal government and the provinces to set benchmarks for wait times. However, when asked to describe the agreement, among those who are aware, half (54%) are unable to offer a description of what they read, saw or heard or just mention where they saw the agreement reported. It is notable, that Canadians who recall reading, seeing or hearing something about an agreement to set benchmarks for wait times are much more confident that wait times for health services will get shorter over the next few years (42% aware vs. 29% unaware).

A slight majority of Canadians (52%) say that being aware of the ten year, forty billion dollar federal and provincial government plan to reduce wait times has a positive impact on how they feel about the future of the health care system (“much more positive” 7% or “somewhat more positive” 45%). One third (34%) say knowing this information has no impact on their views for the future of the system.

FAITS SAILLANTS

Rendement du gouvernement

Le tiers (33 %) des Canadiens évaluent positivement le rendement du gouvernement du Canada en matière de soins de santé (« 5 », « 6 » ou « 7 » sur une échelle de sept points), dont quatre pour cent affirment que son rendement a été « excellent ». Toutefois, une proportion presque équivalente des répondants font une évaluation négative du rendement du gouvernement du Canada (34 % lui donnent « 1 », « 2 » et « 3 » sur une échelle de sept points), dont 11 % estiment que le rendement du gouvernement du Canada en matière de soins de santé a été « affreux ».

Les données de suivi fournies par Santé Canada indiquent que, depuis mai 2005³, un nombre moins élevé de Canadiens (33 %, en baisse de 8 points de pourcentage) évaluent positivement le rendement du gouvernement du Canada en matière de soins de santé (en mai 2005, 41 % donnaient « 5 », « 6 » ou « 7 » sur une échelle de sept points).

En ce qui concerne les mesures prises pour réduire les temps d'attente dans les services de santé, une majorité (49 %) de Canadiens sont d'avis que le gouvernement du Canada « a accompli certaines choses mais pourrait accomplir plus » pour y arriver. Cependant, une proportion semblable (46 %) affirme que le gouvernement du Canada « a accompli peu » (29 %) ou « n'a rien accompli du tout » (17 %) en cette matière. Depuis la mi-octobre 2005, un plus grand nombre de Canadiens sont d'avis que le gouvernement du Canada « a accompli certaines choses mais pourrait accomplir plus » pour réduire les temps d'attente dans le système de santé (en hausse de 14 points de pourcentage). Par contre, la proportion de Canadiens qui disent que le gouvernement du Canada « a accompli peu » (en baisse de 5 points de pourcentage) ou « n'a rien accompli du tout » (en baisse de 8 points de pourcentage) a diminué sensiblement au cours des dernières semaines.

Comme dans le cas du gouvernement fédéral, la majorité des répondants (52 %) estiment que le gouvernement de leur province « en a fait pas mal, mais pourrait en

³ Données historiques proviennent de Santé Canada.

faire plus » pour réduire les temps d'attente dans le système de santé. Un nombre moins élevé de répondants (43 %) disent que le gouvernement de leur province « en a fait très peu » (30 %) ou « n'a rien fait » (13 %) en cette matière. Très peu de Canadiens (3 %) disent que le gouvernement de leur province « en a fait beaucoup » pour réduire les temps d'attente.

Perceptions à l'égard des temps d'attente

Des proportions relativement équivalentes de Canadiens affirment que, dans les dernières années, les temps d'attente ont augmenté ou sont demeurés inchangés. En effet, les Canadiens sont partagés quant à savoir si, dans les dernières années, les temps d'attente pour les services de santé au Canada « ont allongé » (44 %) ou s'ils « sont restés les mêmes » (42 %).

En ce qui concerne l'avenir, les Canadiens manifestent peu d'optimisme en ce qui concerne les temps d'attente au Canada au cours des prochaines années. Dans l'ensemble, deux tiers des Canadiens (65 %) disent qu'ils ne sont pas certains que les temps d'attente pour les services de santé raccourciront au cours des prochaines années. (« pas vraiment certain », 43 %, ou « pas du tout certain », 21 %).

Pour ce qui est de la responsabilité, les Canadiens sont généralement d'avis que le gouvernement fédéral et le gouvernement de leur province sont tous deux responsables de la réduction des temps d'attente. En comparant les résultats, on observe que les répondants estiment que le gouvernement de leur province en est un peu plus responsable (77 % « grandement » ou « plutôt ») que le gouvernement du Canada (71% « grandement » ou « plutôt »), et que les deux en sont plus responsables que les professionnels de la santé (65 % « grandement » ou « plutôt »). Dans ce contexte, il est intéressant de noter l'ambiguïté qui existe entre responsabilité et action. Si la majorité des Canadiens estiment que les gouvernements fédéral et provinciaux sont responsables de la réduction des temps d'attente, seulement une faible majorité croit que le gouvernement fédéral (52 %) et le gouvernement de leur province (55 %) ont agi pour les réduire.

Lorsqu'on demande aux Canadiens s'ils ont entendu, lu ou vu quoi que ce soit dernièrement sur l'entente entre le gouvernement fédéral et les provinces pour établir des points de repère sur les temps d'attente, trois sur dix (31 %) répondent par l'affirmative. Toutefois, lorsqu'on demande à ceux qui sont au courant de l'entente de la

décrire, la moitié (54 %) sont incapables de donner une description de ce qu'ils ont lu, vu ou entendu ou se contentent d'indiquer l'endroit où ils en ont entendu parler. Il convient de souligner que les Canadiens qui se rappellent avoir lu, vu ou entendu quelque chose sur une entente pour établir des points de repère sur les temps d'attente pour les services de santé sont beaucoup plus certains que les autres que les temps d'attente raccourciront au cours des prochaines années (42 % de ceux qui sont au courant vs 29 % de ceux qui ne le sont pas).

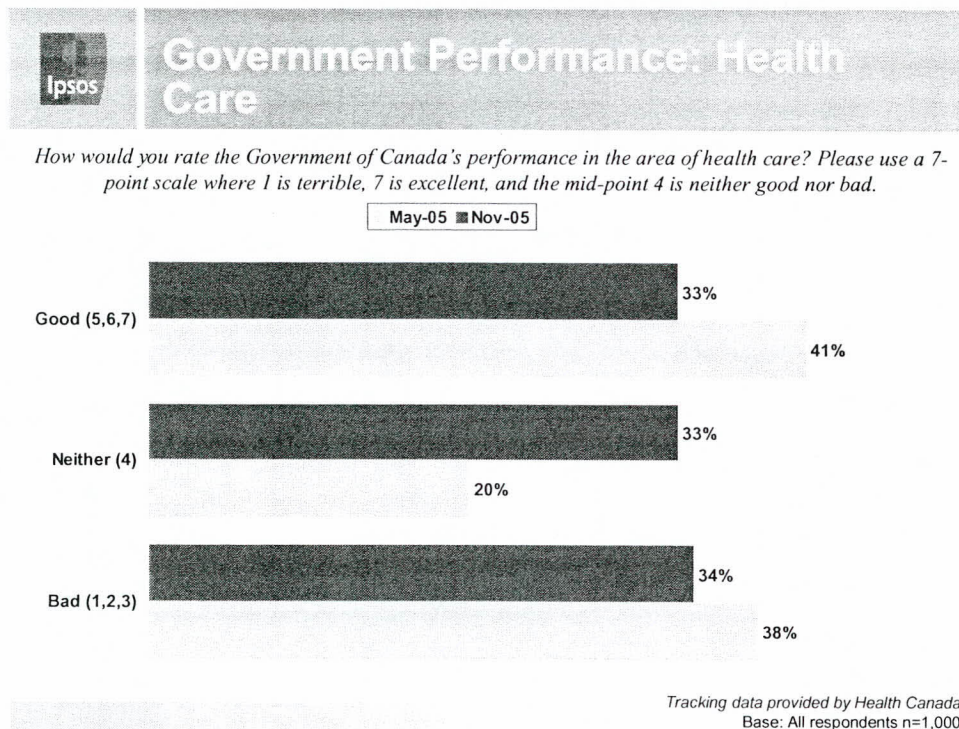
Une légère majorité de Canadiens (52 %) déclarent que le fait de connaître l'existence du plan de dix ans de quarante milliards de dollars sur lequel les gouvernements fédéral et provinciaux se sont entendus pour réduire les temps d'attente a une incidence positive sur leur opinion quant à l'avenir du système de santé (« beaucoup plus positive », 7 %, ou « un peu plus positive », 45 %). Le tiers (34 %) des répondants disent que le fait de connaître l'existence de ce plan n'a aucune incidence sur leur opinion quant à l'avenir du système de santé.

DETAILED FINDINGS

Government Performance

Government Performance: Health Care

When asked, one third (33%) of Canadians rate the Government of Canada’s performance in the area of health care positively (“5”, “6”, or “7” on a seven point scale), with four percent saying their performance has been “excellent.” However, a similar proportion give the Government of Canada a negative rating (34%; “1”, “2”, “3” on a seven point scale), with 11% rating the Government of Canada’s performance in this area as “terrible.” Currently, 33% of Canadians feel the Government of Canada’s performance in the area of health care has been neither good nor bad.



Tracking data provided by Health Canada indicates fewer Canadians (33% down 8 percentage points since May 2005) rate the Government of Canada’s performance in the area of health care positively (41% in May 2005, “5”, “6”, or “7” on a seven point scale).

Interestingly, the level of negative ratings for the Government of Canada’s performance in the area of health care remains statistically unchanged since May 2005 (34% vs.

38% May 2005). The decrease in favourable ratings comes as a result of an increase in the percentage of Canadians with a neutral impression of the Government's performance (33% compared to 20% in May 2005).

Analysis across socio-demographic attributes shows that those who rate the Government of Canada's performance in the area of health care positively ("5", "6", or "7" on a seven point scale) tend to be:

- residents of Atlantic Canada (43%), Ontario (43%), or British Columbia (36%) compared to those who live in Alberta (29%) and Saskatchewan/Manitoba (24%);
- Canadians in households with annual incomes less than \$30,000 (39%) compared to Canadians from more affluent households (28%, \$30,000-\$60,000; 34% \$60,000); and
- those with less education (25%, less than high school education) compared with their more educated counterparts (34% some post-secondary education; 34% university graduates).

Analysis across key attitudinal differences shows that those who rate the Government of Canada's performance in the area of health care positively ("5", "6", or "7" on a seven point scale) tend to be:

- those who feel that wait times "have been getting shorter" (46%) or "stayed the same" (42%) compared to those who feel wait times are getting longer (21%); and
- those who feel the Government of Canada "has done something" on wait times (46%) compared to those who say the government "has done nothing" (18%).

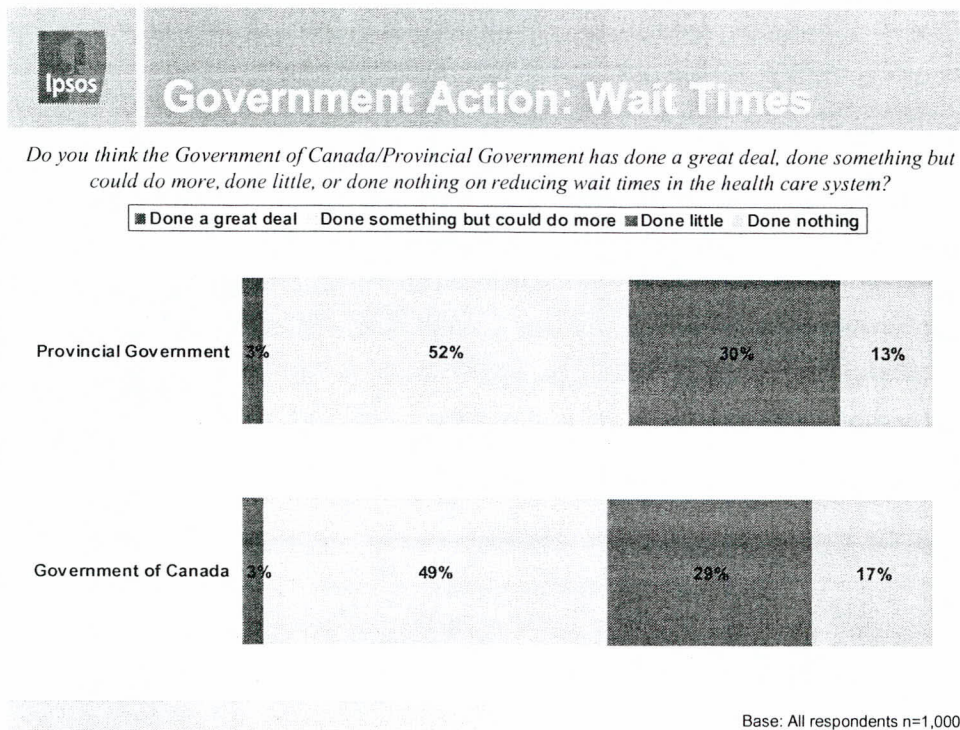
In contrast, we find few noteworthy patterns among those who rate the Government of Canada's performance in the area of health care negatively ("1", "2", or "3" on a seven point scale).

Government Action Wait times

Federal Government Action

Canadians were asked to evaluate the action taken by the Federal Government on reducing wait times in the health care system. Overall, a plurality (49%) of Canadians feel the Government of Canada has "done something but could do more" to reduce wait times in the health care system. A similar proportion (46%) say the Government of Canada has "done little" (29%) or has "done nothing" (17%) in this regard. Very few Canadians (3%) say the Government of Canada has done a "great deal" to reduce wait times.

Residents of Atlantic Canada (65%) are more likely to say the Government of Canada has done a "great deal" or "something but could do more" compared to residents of BC (47%), Alberta (46%), Saskatchewan/Manitoba (47%) or Quebec (49%).



Provincial Government Action

Using the same scale, Canadians were also asked to evaluate action taken by their provincial government to reduce wait times in health care services.

Similar to evaluations for federal government action, most (52%) feel their provincial government has "done something but could do more" to reduce wait times in the health care system. Fewer say their provincial government has "done little" (30%) or has "done nothing" (13%) in this regard. Very few Canadians (3%) say their provincial government has done a "great deal" to reduce wait times.

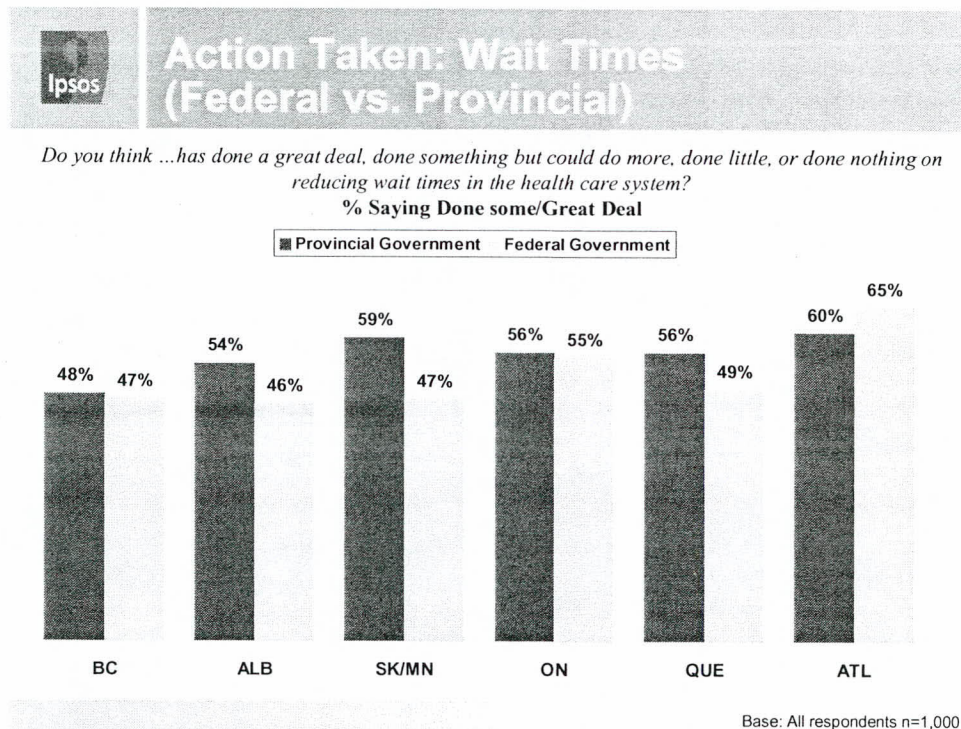
Interestingly, we find little regional variation for evaluations of provincial government action to reduce wait times.

Action Taken: Wait Times (Federal vs. Provincial)

In terms of perceptions of action taken by the federal and provincial governments to reduce wait times, there are several notable differences based on region. These differences show, when compared to evaluations for the Government of Canada, residents of Alberta, Saskatchewan/Manitoba and Quebec are more likely to say their provincial government has done "a great deal but could do more" or "a great deal" to reduce wait times for health care services.

In contrast, Atlantic Canadians are more likely to say the Government of Canada rather than their provincial government has done "a great deal but could do more" or "a great deal" to reduce wait times in the health care system.

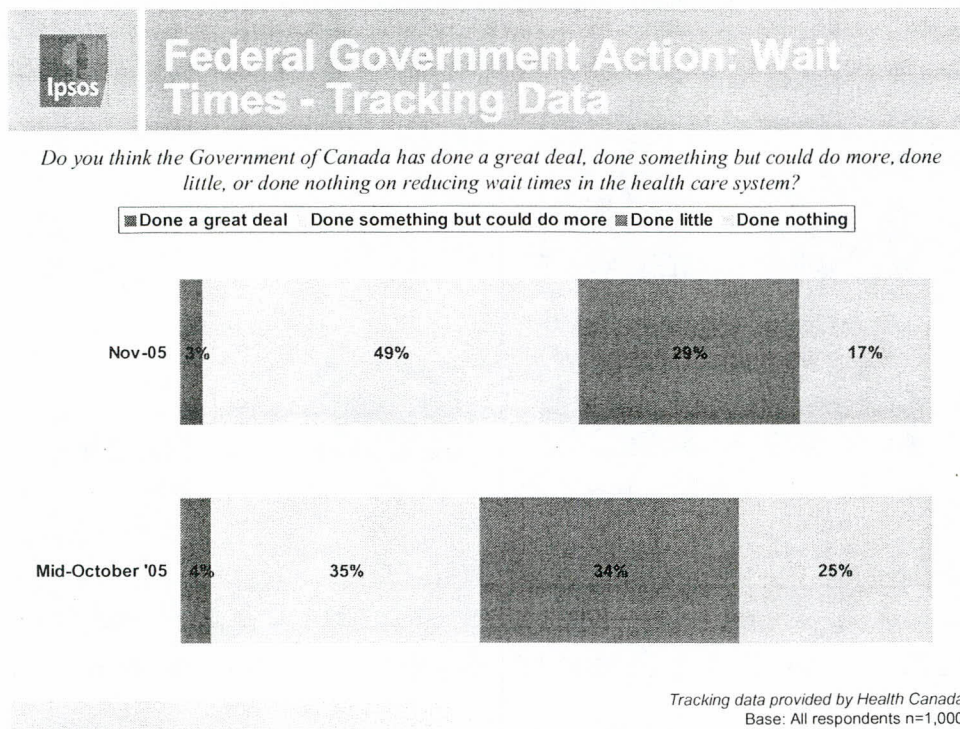
Interestingly, residents in both British Columbia and Ontario are of the view that the Government of Canada and their provincial government have expended similar levels of effort to reduce wait times in the health care system.



Federal Government Action: Wait Times Tracking Data⁴

When comparing recent tracking data provided by Health Canada, we note that since mid-October 2005, more Canadians feel the Government of Canada has “done something but could do more” to reduce wait times in the health care system (up 14 percentage points). In contrast, the proportion of Canadians who say that the Government has “done little” (down 5 percentage points) or “done nothing” (down 8 percentage points) have dropped significantly over the past two weeks.

There is virtually no change in the number of Canadians who say the Government of Canada has done “a great deal” to reduce wait times (3% in November 2005 compared to 4% in Mid-October 2005).

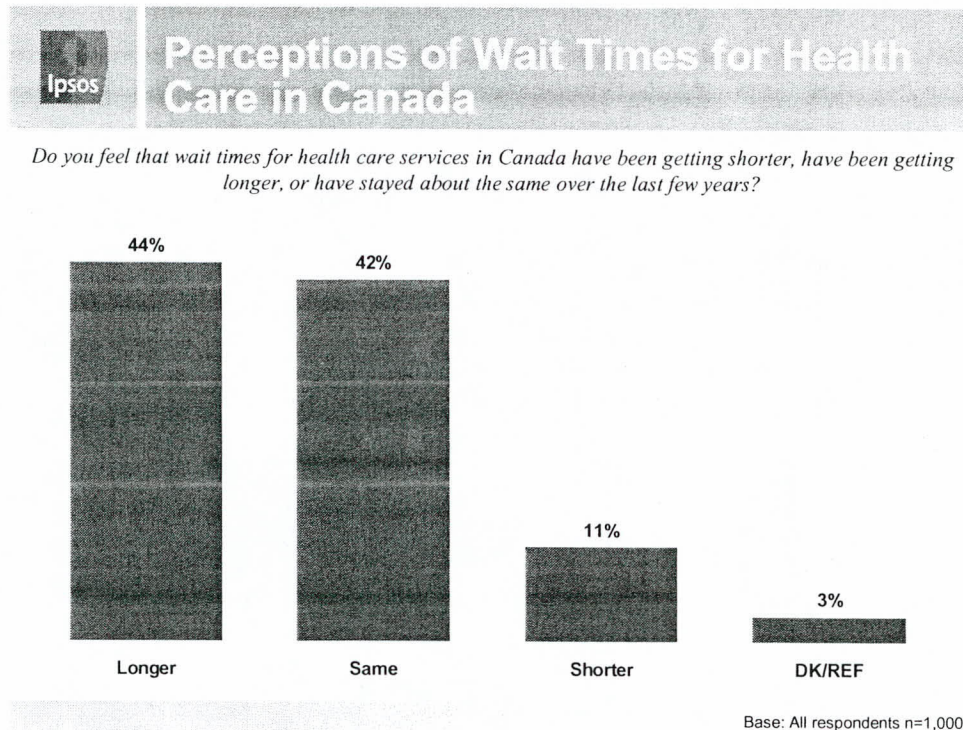


⁴ Tracking data fielded in mid-October fielded by Health Canada.

Perceptions of Wait Times

Perceptions of Wait Times for Health Care in Canada

When asked, Canadians are split between believing wait times for health care services “have been getting longer” (44%) or “have stayed the same” (42%) over the last few years. Few Canadians (11%) believe wait times for health care services in Canada “have been getting shorter.”



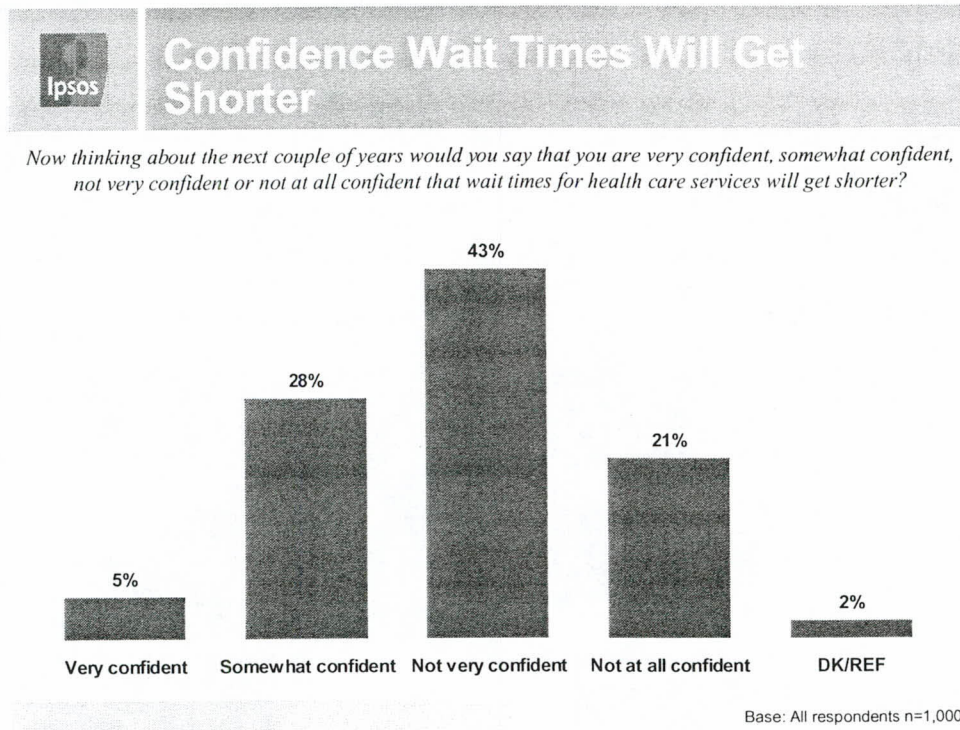
Analysis across socio-demographic attributes shows that those most likely to say wait times for health care services in Canada have “been getting shorter” are:

- older Canadians (15%, 55+ years) compared to younger Canadians (9%, 18-34; 10%, 35-54);
- urban residents (12%) compared to their rural counterparts (7%); and
- residents of Ontario (13%) compared to those who reside in Alberta (5%).

In contrast, we find few noteworthy patterns among those who say that wait times for health care services have been “getting longer.”

Confidence Wait Times will get Shorter

Canadians display little optimism that wait times in Canada will get shorter over the next few years. Overall, two-thirds of Canadians (65%) say they are not confident that wait times for health care services will get shorter ("not very confident" 43%, or "not at all confident" 21%). Just one-third (34%) say they are "very confident" (5%) or "somewhat confident" (28%) wait times will be decreased.

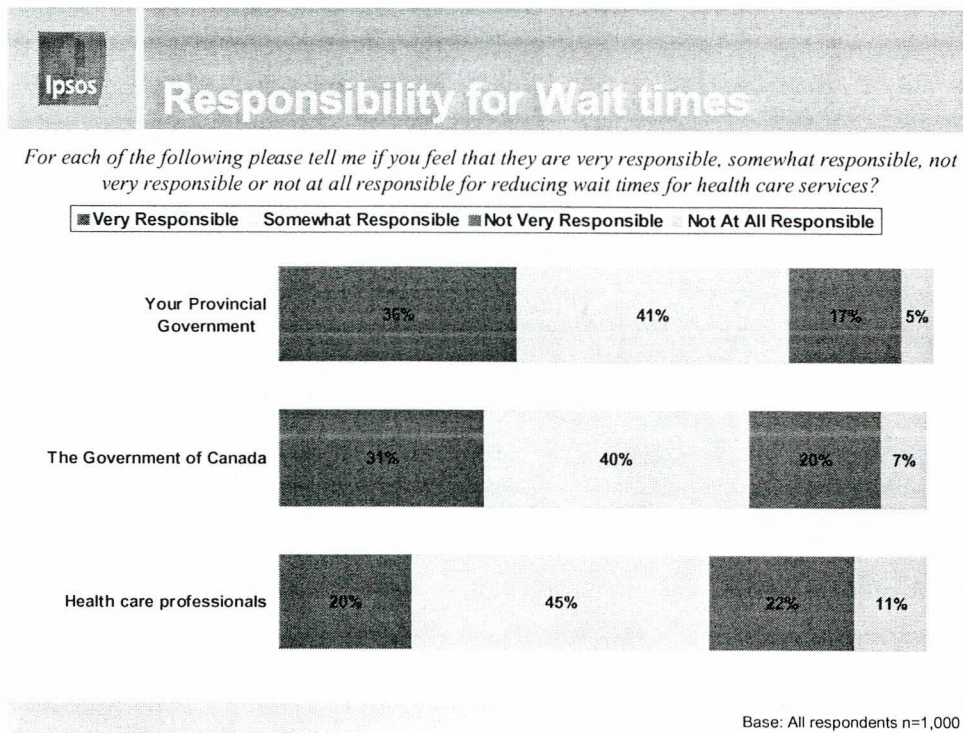


Residents of Quebec (30%) are more likely to say they are "not at all confident" that wait times for health care services will get shorter over the next few years compared to residents in British Columbia (18%), Alberta (16%), and Ontario (16%).

Canadians aged 55+ (38%) are more confident ("very" or "somewhat") that wait times for health care services will get shorter over the next few years compared to Canadians aged 35-54 (31%).

Responsibility for Wait Times

When it comes to responsibility for reducing wait times for health care services, just under eight in ten Canadians (77%) rate their provincial government as “somewhat responsible” or “very responsible” for reducing wait times for health care services. Slightly fewer (71% “somewhat responsible” or “very responsible”) say the Government of Canada is responsible in this regard. Two thirds of Canadians (65%) say health care professionals are “very responsible” or “somewhat responsible” for reducing wait times for health care services.



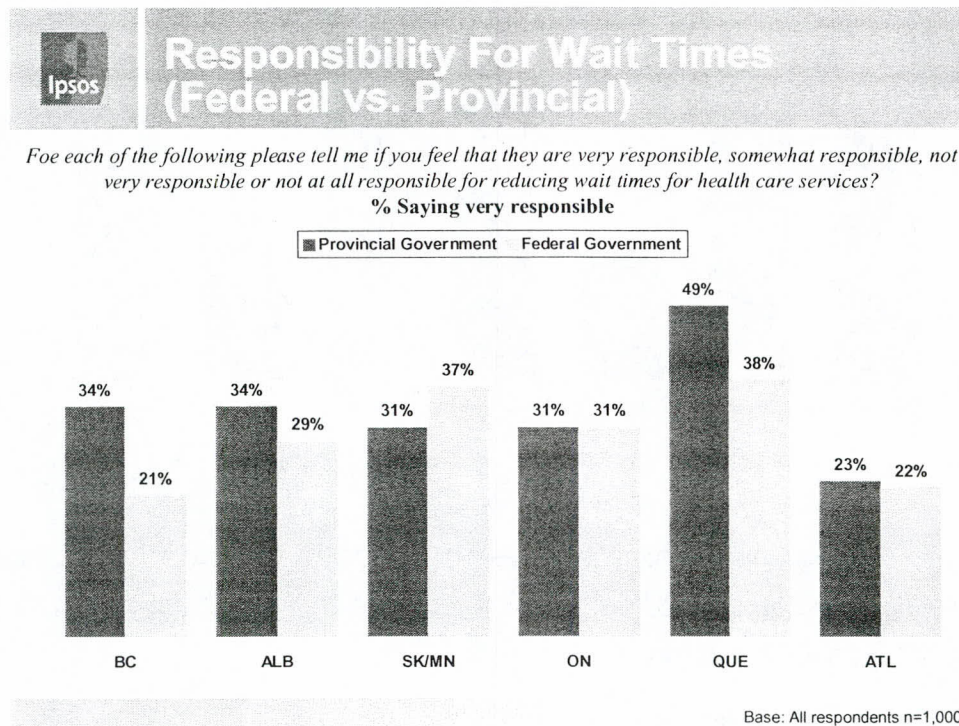
Interestingly, we find we find that more educated (46% university graduate compared to 34% some post-secondary; 28%, high school or less) and more affluent Canadians (40%, \$60,000 annually compared to 27%; less than \$30,000 annually) are more likely to say their provincial government’s are “very responsible” for reducing wait times for health care services.

We also find younger Canadians are more likely to say the Government of Canada is “very responsible” for reducing wait times for health care services when compared to their older counterparts (40%, 18-34 years compared to 20% among 55+).

Responsibility for Wait Times (Federal vs. Provincial)

In terms of perceptions of responsibility for wait times, there are several notable differences based on region. These differences show residents of Quebec, British Columbia and Alberta are more likely to say their provincial government's are "very responsible" for reducing wait times for health care services, rather than the federal government. While in contrast, residents of Saskatchewan and Manitoba are more likely to say the federal government is "very responsible" for reducing wait times for health care services.

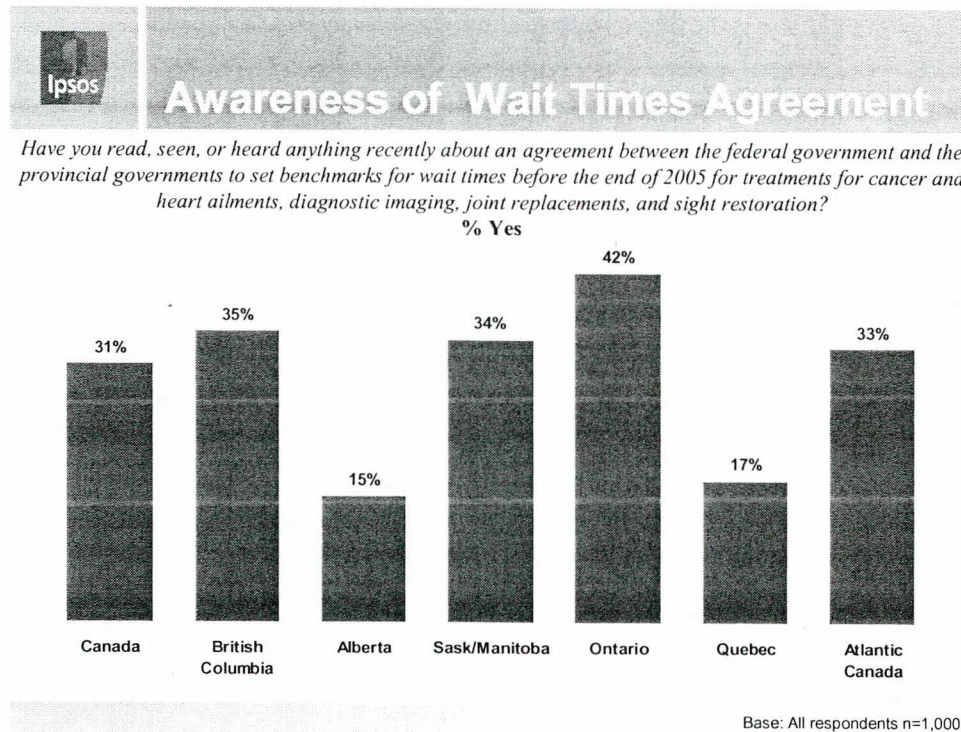
Similar percentages of respondents who live in Atlantic Canada and Ontario say the federal government or their provincial government is "very responsible" for reducing wait times for health care services.



Awareness of Wait Times Agreement

When asked, three in ten Canadians (31%) say they have heard read or seen something recently about the agreement between the federal government and the provincial governments to set benchmarks for wait times.

Residents of Alberta (15%) and Quebec (17%) are the least likely to say they are aware of the agreement compared to the rest of Canada (31%).



Analysis across socio-demographic attributes shows that those most likely to **be aware** of an agreement between the federal government and the provincial governments to set benchmarks for wait times are:

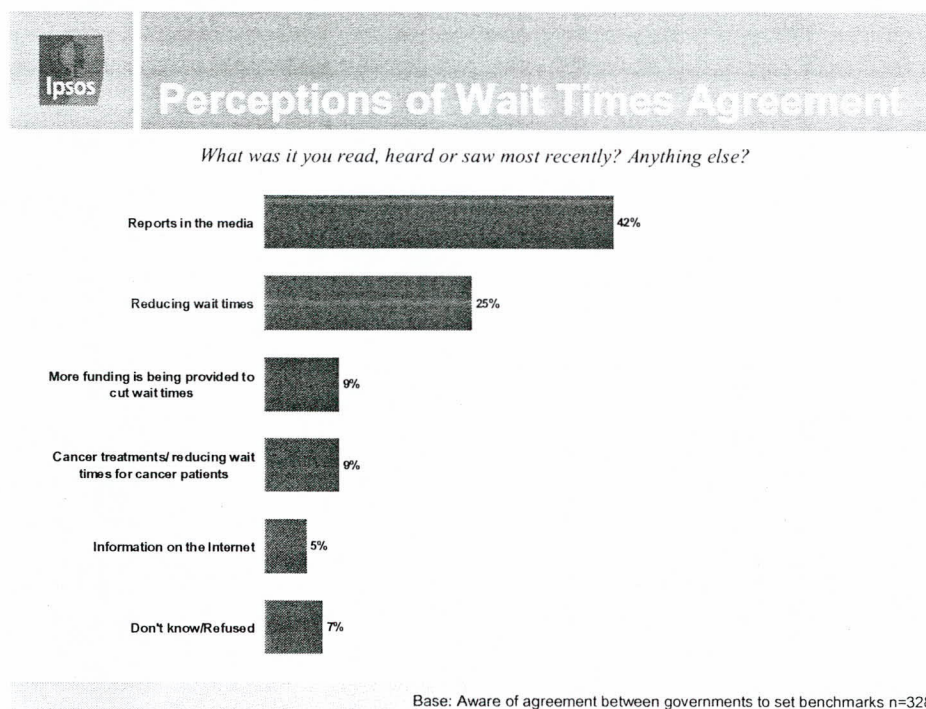
- university graduates (43%) compared with their less educated counterparts (17% less than high school education; 23%, high school graduates; 30%, some post-secondary education);
- older Canadians (40%, 55+; 36%, 35-54) compared to younger Canadians (15%, 18-34);
- more affluent Canadians (38%, \$60,000+ annual households) compared to Canadians who reside in less affluent households (20%, <\$30,000; 28% \$30,000-\$60,000); and
- men (35%) compared to women (28%).

Analysis across key across key attitudinal differences shows that those who say they are aware of an agreement between the federal government and the provincial governments to set benchmarks for wait times are more likely to say they are confident (42% among those aware) that wait times for health care services will get shorter compared to those who are unaware (29% among those unaware).

Perceptions of Wait Times Agreement

Among those who are aware of an agreement between the federal government and the provincial governments to set benchmarks for wait times, when asked to describe the what they read heard or saw most recently about the agreement half of Canadians (54%) are unable to offer a description (7% "don't know/no response") or just mention where they saw the agreement reported (42% "in the media"; 5% information on the Internet).

One third (34%) of those aware of an agreement between the federal government and the provincial governments to set benchmarks for wait times, mention "reducing wait times" (25%) and/or "more funding is being provided to cut wait times" (9%).



It is noteworthy, that among the list of descriptions of the wait times agreement just 2% incorrectly observed that the agreement included "plans to privatize health care to improve wait times."

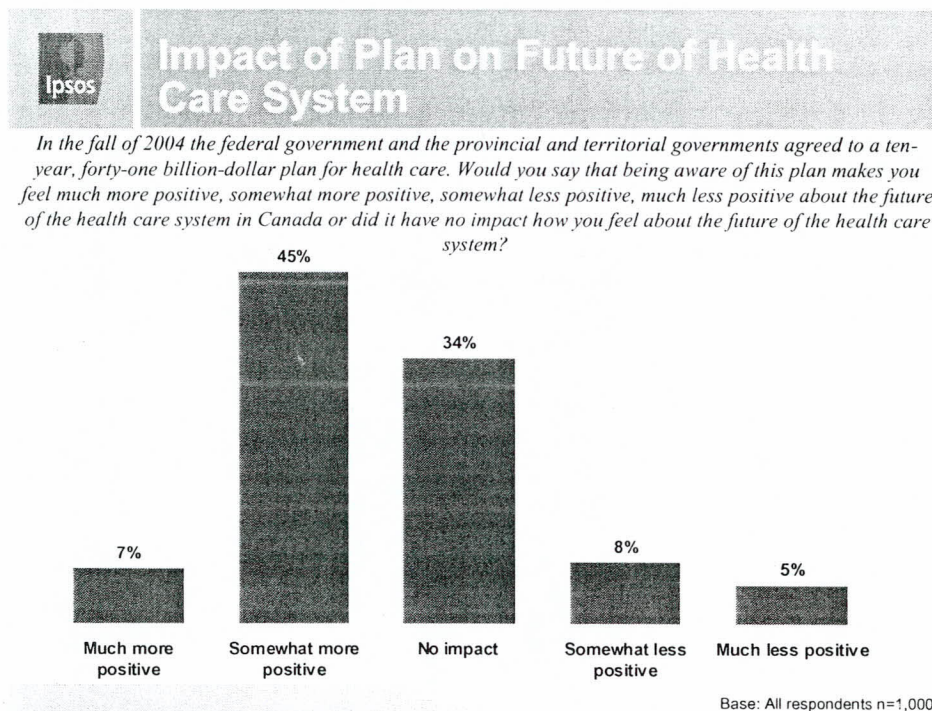
Other mentions under five percent include:

- Magnetic Resonance Imaging (MRI) scanners – 4%
- Implement Benchmarks – 4%
- Reducing Wait times for joint replacements – 4%

- Trying to make changes/improvements – 3%
- Discussions between the federal and provincial government on this issue – 3%
- No agreement has been reached/nothing has happened – 2%
- Reducing wait times for sight restoration – 1%

Impact of Plan on Future of Health Care System⁵

A slight majority of Canadians (52%) say that being aware of the ten year, forty billion dollar federal and provincial government plan to reduce wait times has a positive impact on how they feel about the future of the health care system ("much more positive" 7% or "somewhat more positive" 45%). Just one in ten say (13%) say being aware of the plan has a negative impact on how they feel about the future of the health care system ("much less positive" 5% or "somewhat less positive" 8%). One third of Canadians (34%) say being aware of the plan has "no impact" on how they feel about the future of the health care system.



⁵ Please note the question wording in this section was read to respondents in full as:

In the fall of 2004 the federal government and the provincial and territorial governments agreed to a ten-year, forty-one billion-dollar plan for health care. This plan included a commitment to establish wait time benchmarks for health care services by the end of 2005. These benchmarks are to be based on the best available medical evidence and they will be measured annually so that Canadians can see where progress toward shortening wait times is or is not being made. Would you say that being aware of this plan makes you feel much more positive, somewhat more positive, somewhat less positive, much less positive about the future of the health care system in Canada or did it have no impact how you feel about the future of the health care system?

Analysis across socio-demographic attributes shows that those most likely say that being aware of the ten year, forty billion dollar federal and provincial government plan to reduce wait times has a positive impact on how they feel about the future of the health care system (“much more positive” or “somewhat more positive”) are:

- younger Canadians (59%, 18-34) compared to their older counterparts (48%, 35-54); and
- residents of Atlantic Canada (62%) compared to those who reside in BC (46%) and Quebec (44%).

Analysis across key attitudinal differences shows that those most likely say that being aware of the ten year, forty billion dollar federal and provincial government plan to reduce wait times has a positive impact on how they feel about the future of the health care system (“much more positive” or “somewhat more positive”) are:

- those who feel that wait times “have been getting shorter” (65%) or “stayed the same” (58%) compared to those who feel wait times are getting longer (43%); and
- those who feel the Government of Canada “has done something” on wait times (61%) compared to those who say the government “has done little” (47%) or “has done nothing” (28%).

APPENDIX A

Formulas for Refusal, Cooperation and Response Rates

All formulas are based on the call dispositions outlined in the methodology section.

Refusal rate:

$$\frac{\text{Total terminations} + \text{Total refusals}}{\text{Total Completes} + \text{Total Disqualified} + \text{Total Over Quota} + \text{Total Terminations} + \text{Total Refusals}}$$

Cooperation rate:

$$\frac{\text{Total Completes} + \text{Total Disqualified} + \text{Total Over Quota}}{\text{Total Completes} + \text{Total Disqualified} + \text{Total Over Quota} + \text{Total Terminations} + \text{Total Refusals}}$$

Response rate:

$$\frac{\text{Total completes} + \text{Total disqualified} + \text{Total Over Quota}}{\text{Total Completes} + \text{Total Disqualified} + \text{Total Over Quota} + \text{Total Terminations} + \text{Total Refusals} + \text{Total Language Barrier} + \text{Total No Answer}}$$

APPENDIX B

Survey Instrument

1. How would you rate the Government of Canada's performance in the area of health care? Please use a 7-point scale where 1 is terrible, 7 is excellent, and the mid-point 4 is neither good nor bad.

1. Comment évalueriez-vous le rendement du gouvernement du Canada dans le domaine des soins de santé? Veuillez utiliser une échelle de sept points, où 1 signifie affreuse, 7, excellent et 4, le point milieu, ni bon ni mauvais?

[RANGE 1 TO 7]

2. Do you feel that wait times for health care services in Canada have been getting shorter, have been getting longer, or have stayed about the same over the last few years? **(READ LIST TO CLARIFY. ENTER SINGLE RESPONSE ONLY. IF UNSURE, ENCOURAGE BEST GUESS)**

2. Estimez-vous que les temps d'attente pour les services de santé au Canada ont raccourci, ont allongé ou sont restés à peu près les mêmes dans les dernières années? **(LIRE LA LISTE POUR CLARIFIER. INSCRIRE UNE SEULE RÉPONSE. SI INCERTAIN, DEMANDER LA MEILLEURE APPROXIMATION.)**

Shorter

Raccourci

Longer

Allongé

Same

Restés les mêmes

3. Now thinking about the next couple of years would you say that you are very confident, somewhat confident, not very confident or not at all confident that wait times for health care services will get shorter? **(READ LIST TO CLARIFY. ENTER SINGLE RESPONSE ONLY. IF UNSURE, ENCOURAGE BEST GUESS)**

3. Diriez-vous que vous êtes tout à fait certain, plutôt certain, pas vraiment certain ou pas du tout certain que les temps d'attente dans les services de santé raccourciront au cours des deux ou trois prochaines années? **(LIRE LA LISTE POUR CLARIFIER.**

INSCRIRE UNE SEULE RÉPONSE. SI INCERTAIN, DEMANDER LA MEILLEURE APPROXIMATION.)

Very confident

Tout à fait certain

Somewhat confident

Plutôt certain

Not very confident

Pas vraiment certain

Not at all confident

Pas du tout certain

4. For each of the following please tell me if you feel that they are very responsible, somewhat responsible, not very responsible or not at all responsible for reducing wait times for health care services?

4. Veuillez me dire si, à votre avis, chacun des groupes suivants est grandement responsable, plutôt responsable, pas vraiment responsable ou pas du tout responsable de réduire les temps d'attente dans le système de santé?

How about... **[INSERT ITEM]**

En ce qui concerne... **[INSÉRER UN ÉLÉMENT]**

(READ AS NECESSARY: Do you feel that they are very responsible, somewhat responsible, not very responsible or not at all responsible for reducing wait times for health care services?)

(LIRE AU BESOIN : Êtes-vous d'avis qu'il est/ils sont grandement responsable(s), plutôt responsable(s), pas vraiment responsable(s) ou pas du tout responsable(s) de réduire les temps d'attente dans le système de santé?)

[ITEM LIST. RANDOMIZE]

[ITEM LIST. RANDOMIZE]

- 4a The Government of Canada
- 4b Le gouvernement du Canada
- 4b Your Provincial Government
- 4c Le gouvernement de votre province
- 4c Health care professionals

Les professionnels de la santé

[RESPONSE LIST]

[RESPONSE LIST]

Very responsible

Grandement responsable

Somewhat responsible

Plutôt responsable

Not very responsible

Pas vraiment responsable

Not at all responsible

Pas du tout responsable

5. Do you think the Government of Canada has done a great deal, done something but could do more, done little, or done nothing on reducing wait times in the health care system? **(READ LIST TO CLARIFY. ENTER SINGLE RESPONSE ONLY. IF UNSURE, ENCOURAGE BEST GUESS)**

5. Croyez-vous que le gouvernement du Canada a accompli beaucoup, a accompli certaines choses mais pourrait accomplir plus, a accompli peu ou n'a rien accompli du tout pour réduire les temps d'attente dans le système de santé?? **(LIRE LA LISTE POUR CLARIFIER. INSCRIRE UNE SEULE RÉPONSE. SI INCERTAIN, DEMANDER LA MEILLEURE APPROXIMATION.)**

Done a great deal

a accompli beaucoup

Done something but could do more

a accompli certaines choses mais pourrait accomplir plus

Done little

a accompli peu

Done nothing

n'a rien accompli du tout

6. Do you think that your Provincial Government has done a great deal, done something but could do more, done little or done nothing on reducing wait times in the health care system? **(READ LIST TO CLARIFY. ENTER SINGLE RESPONSE ONLY. IF UNSURE, ENCOURAGE BEST GUESS)**

6. Estimez-vous que le gouvernement de votre province en a fait beaucoup, en a fait pas mal, mais pourrait en faire plus, en a fait très peu ou n'a rien fait pour réduire les temps d'attente dans le système de santé? **(LIRE LA LISTE POUR CLARIFIER. INSCRIRE UNE SEULE RÉPONSE. SI INCERTAIN, DEMANDER LA MEILLEURE APPROXIMATION.)**

Done a great deal

En a fait beaucoup

Done something but could do more

En a fait pas mal, mais pourrait en faire plus

Done little

En a fait très peu

Done nothing

N'a rien fait

7. Have you read, seen, or heard anything recently about an agreement between the federal government and the provincial governments to set benchmarks for wait times before the end of 2005 for treatments for cancer and heart ailments, diagnostic imaging, joint replacements, and sight restoration?

7. Avez-vous lu, vu ou entendu quoi que ce soit dernièrement sur une entente entre le gouvernement fédéral et les gouvernements des provinces pour établir, avant la fin de 2005, des points de repère sur les temps d'attente pour les traitements contre le cancer et les malaises cardiaques, l'imagerie diagnostique, le remplacement d'une articulation et la restauration de la vue?

Yes

Oui

No

Non

[IF YES TO Q7 CONTINUE, OTHERWISE SKIP TO Q9]

[IF YES TO Q7 CONTINUE, OTHERWISE SKIP TO Q9]

8. What was it you read, heard or saw most recently? **(PROBE/CLARIFY: Anything else?) (ACCEPT UP TO THREE RESPONSES)**

8. Qu'est-ce que vous avez lu, entendu ou vu tout dernièrement?

(SONDER/CLARIFIER : Y a-t-il autre chose?) (ACCEPTER JUSQU'À TROIS RÉPONSES)

[OPEN END]

[QUESTION OUVERTE]

9. In the fall of 2004 the federal government and the provincial and territorial governments agreed to a ten-year, forty-one billion-dollar plan for health care. This plan included a commitment to establish wait time benchmarks for health care services by the end of 2005. These benchmarks are to be based on the best available medical evidence and they will be measured annually so that Canadians can see where progress toward shortening wait times is or is not being made.

9. À l'automne 2004, le gouvernement fédéral et les gouvernements des provinces et des territoires se sont entendus sur un plan de dix ans de quarante-et-un milliards de dollars pour la santé, dans lequel ils se sont engagés à établir, avant la fin de 2005, des points de repère sur les temps d'attente dans le système de santé. Ces points de repère doivent être établis en fonction des meilleures données probantes disponibles et faire l'objet d'une évaluation annuelle pour que la population canadienne voie dans quels secteurs les temps d'attente raccourcissent ou non.

Would you say that being aware of this plan makes you feel much more positive, somewhat more positive, somewhat less positive, much less positive about the future of the health care system in Canada or did it have no impact how you feel about the future of the health care system? **(READ LIST TO CLARIFY. ENTER SINGLE RESPONSE ONLY. IF UNSURE, ENCOURAGE BEST GUESS)**

Diriez-vous qu'en raison de l'existence de ce plan, vous avez une opinion beaucoup plus positive, un peu plus positive, un peu moins positive ou beaucoup moins positive de l'avenir des soins de santé au Canada, ou si cela n'a aucune incidence sur votre opinion quant à l'avenir du système de santé? **(LIRE LA LISTE POUR CLARIFIER. INSCRIRE UNE SEULE RÉPONSE. SI INCERTAIN, DEMANDER LA MEILLEURE APPROXIMATION.)**

Much more positive

Beaucoup plus positive
Somewhat more positive
Un peu plus positive
Somewhat less positive
Un peu moins positive
Much less positive
Beaucoup moins positive
No impact
Aucune incidence

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HEALTH CANADA: WAIT TIMES

1. How would you rate the Government of Canada's performance in the area of health care? Please use a 7-point scale where 1 is terrible, 7 is excellent, and the mid-point 4 is neither good nor bad.

Proportions/Mean: Columns Tested
(5% risk level) - A/B/C/D/E/F - G/H/I - J/K

* small base

| | TOTAL | REGION | | | | | | AGE | | | GENDER | |
|-------------------------|------------|----------------|----------------|-----------------|-----------------|-----------------|-----------------|----------------|-----------------|-----------------|------------|-----------------|
| | | BC | ALB | SK/MN | ONT | QUE | ATL | 18-34 | 35-54 | 55+ | Male | Female |
| | | A | B | C | D | E | F | G | H | I | J | K |
| Base: All Respondents | | | | | | | | | | | | |
| Unweighted Base | 1000 | 132 | 97 | 68 | 379 | 247 | 77 | 219 | 418 | 331 | 463 | 537 |
| Weighted Base | 1000 | 132 | 97* | 68* | 379 | 247 | 77* | 293 | 384 | 294 | 483 | 517 |
| [7] Excellent | 44 4% | 3 2% | 7 8% | 1 2% | 24 6% | 8 3% | 1 1% | 22 8% H | 10 3% | 11 4% | 22 5% | 22 4% |
| [6] | 65 7% | 10 8% E | 4 4% | 1 1% | 37 10% CE | 6 3% | 8 10% CE | 18 6% | 25 7% | 21 7% | 35 7% | 30 6% |
| [5] | 218 22% | 35 26% E | 17 17% | 14 21% E | 102 27% E | 25 10% | 25 32% BE | 79 27% H | 73 19% | 58 20% | 113 23% | 105 20% |
| [4] Neither | 326 33% | 42 32% | 32 33% | 21 31% | 106 28% | 102 41% D | 24 31% | 73 25% | 128 33% G | 113 39% G | 135 28% | 191 37% J |
| [3] | 139 14% | 19 14% | 19 20% D | 15 22% DF | 41 11% | 38 16% | 7 9% | 50 17% I | 57 15% | 30 10% | 72 15% | 67 13% |
| [2] | 92 9% | 10 8% | 9 9% | 8 12% | 33 9% | 24 10% | 8 11% | 29 10% I | 44 11% I | 15 5% | 54 11% | 39 7% |
| [1] Terrible | 106 11% | 12 9% | 10 10% | 8 11% | 35 9% | 37 15% DF | 4 6% | 20 7% I | 44 11% I | 41 14% G | 48 10% | 58 11% |
| Don't know/Refused | 9 1% | 1 1% | 0 - | 0 - | 2 0% | 5 2% | 1 1% | 2 1% I | 3 1% | 3 1% | 4 1% | 5 1% |
| TOPBOX & LOWBOX SUMMARY | | | | | | | | | | | | |



HEALTH CANADA: WAIT TIMES

1. How would you rate the Government of Canada's performance in the area of health care? Please use a 7-point scale where 1 is terrible, 7 is excellent, and the mid-point 4 is neither good nor bad.

Proportions/Means: Columns Tested (5% risk level) - A/B/C/D/E/F - G/H/I - J/K

* small base

| | TOTAL | REGION | | | | | | AGE | | | GENDER | |
|---------------------------------------|------------|-----------------|-----------|----------------|-------------------|-----------------|------------------|----------------|-----------------|-----------------|-----------------|-----------------|
| | | BC | ALB | SK/MN | ONT | QUE | ATL | 18-34 | 35-54 | 55+ | Male | Female |
| | | A | B | C | D | E | F | G | H | I | J | K |
| Excellent [Rated 7] | 44 4% | 3 2% | 7 8% | 1 2% | 24 6% | 8 3% | 1 1% | 22 8% H | 10 3% | 11 4% | 22 5% | 22 4% |
| Good [Rated 5,6] | 283 28% | 45 34% BE | 20 21% | 15 22% | 139 37% BCE | 32 13% | 33 42% BCE | 97 33% | 98 26% | 80 27% | 148 31% | 135 26% |
| Neither [Rated 4] | 326 33% | 42 32% | 32 33% | 21 31% | 106 28% | 102 41% D | 24 31% | 73 25% G | 128 33% G | 113 39% G | 135 28% J | 191 37% J |
| Bad [Rated 2,3] | 232 23% | 29 22% | 28 28% | 23 34% D | 74 20% | 63 25% | 15 19% | 80 27% I | 101 26% I | 45 15% | 126 26% K | 106 21% K |
| Terrible [Rated 1] | 106 11% | 12 9% | 10 10% | 8 11% | 35 9% | 37 15% DF | 4 6% | 20 7% | 44 11% | 41 14% G | 48 10% | 58 11% |
| STATISTICS (1= Terrible 7= Excellent) | | | | | | | | | | | | |
| Mean | 3.84 | 3.91 E | 3.80 | 3.49 | 4.09 CE | 3.44 | 4.09 CE | 4.05 H | 3.68 | 3.83 | 3.85 | 3.83 |
| Standard Deviation | 1.5 | 1.4 | 1.6 | 1.4 | 1.6 | 1.5 | 1.4 | 1.5 | 1.5 | 1.6 | 1.6 | 1.5 |
| Standard Error | 0 | 0.1 | 0.2 | 0.2 | 0.1 | 0.1 | 0.2 | 0.1 | 0.1 | 0.1 | 0.1 | 0.1 |
| Median | 3.48 | 3.58 | 3.35 | 3.15 | 3.75 | 3.21 | 3.79 | 3.63 | 3.36 | 3.52 | 3.49 | 3.48 |



HEALTH CANADA: WAIT TIMES

2. Do you feel that wait times for health care services in Canada have been getting shorter, have been getting longer, or have stayed about the same over the last few years?

Proportions/Mean: Columns Tested (5% risk level) - A/B/C/D/E/F - G/H/I - J/K

* small base

| | TOTAL | REGION | | | | | | AGE | | | GENDER | |
|-----------------------|------------|-----------|-----------|------------|------------|------------|-----------|------------|------------|------------|------------|-------------|
| | | BC A | ALB B | SK/MN C | ONT D | QUE E | ATL F | 18-34 G | 35-54 H | 55+ I | Male J | Female K |
| Base: All Respondents | | | | | | | | | | | | |
| Unweighted Base | 1000 | 132 | 97 | 68 | 379 | 247 | 77 | 219 | 418 | 331 | 463 | 537 |
| Weighted Base | 1000 | 132 | 97* | 68* | 379 | 247 | 77* | 293 | 384 | 294 | 483 | 517 |
| Shorter | 112 11% | 16 12% | 5 5% | 7 10% | 49 13% | 25 10% | 10 13% | 26 9% | 39 10% | 44 15% | 56 12% | 56 11% |
| Longer | 439 44% | 67 50% | 49 50% | 35 51% | 157 41% | 102 41% | 30 39% | 123 42% | 175 45% | 123 42% | 197 41% | 241 47% |
| Same | 417 42% | 49 37% | 42 43% | 26 38% | 157 41% | 106 43% | 37 48% | 134 46% | 158 41% | 116 39% | 214 44% | 203 39% |
| Don't know/Refused | 33 3% | 1 1% | 1 1% | 0 - | 16 4% | 15 6% | 0 - | 11 4% | 12 3% | 10 4% | 16 3% | 17 3% |



HEALTH CANADA: WAIT TIMES

3. Now thinking about the next couple of years would you say that you are very confident, somewhat confident, not very confident or not at all confident that wait times for health care services will get shorter?

Proportions/Means: Columns Tested (5% risk level) - A/B/C/D/E/F - G/H/I - J/K

* small base

| | TOTAL | REGION | | | | | | AGE | | | GENDER | |
|-------------------------|------------|-----------|-----------|-----------|------------|------------|-----------|------------|------------|------------|------------|------------|
| | | BC | ALB | SK/MN | ONT | QUE | ATL | 18-34 | 35-54 | 55+ | Male | Female |
| | | A | B | C | D | E | F | G | H | I | J | K |
| Base: All Respondents | | | | | | | | | | | | |
| Unweighted Base | 1000 | 132 | 97 | 68 | 379 | 247 | 77 | 219 | 418 | 331 | 463 | 537 |
| Weighted Base | 1000 | 132 | 97* | 68* | 379 | 247 | 77* | 293 | 384 | 294 | 483 | 517 |
| Very confident | 52 5% | 4 3% | 7 7% | 4 6% | 22 6% | 14 6% | 1 1% | 16 5% | 18 5% | 15 5% | 24 5% | 28 5% |
| Somewhat confident | 284 28% | 45 34% | 29 30% | 23 33% | 128 34% | 32 13% | 28 36% | 79 27% | 100 26% | 97 33% | 131 27% | 154 30% |
| Not very confident | 434 43% | 57 43% | 44 46% | 25 37% | 159 42% | 117 48% | 31 40% | 123 42% | 166 43% | 132 45% | 209 43% | 225 44% |
| Not at all confident | 211 21% | 24 18% | 16 16% | 16 23% | 62 16% | 75 30% | 18 24% | 70 24% | 92 24% | 44 15% | 112 23% | 99 19% |
| Don't know/Refused | 19 2% | 1 1% | 1 1% | 0 - | 8 2% | 8 3% | 0 - | 6 2% | 8 2% | 5 2% | 8 2% | 11 2% |
| TOPBOX & LOWBOX SUMMARY | | | | | | | | | | | | |
| Confident (Top2Box) | 336 34% | 49 37% | 36 37% | 27 40% | 150 39% | 46 19% | 28 37% | 95 32% | 118 31% | 113 38% | 154 32% | 182 35% |
| Not confident (Low2Box) | 645 65% | 82 62% | 60 62% | 41 60% | 221 58% | 192 78% | 49 63% | 193 66% | 258 67% | 176 60% | 321 66% | 324 63% |
| | | | | | | ABCD | | | I | | | |



HEALTH CANADA: WAIT TIMES

4. For each of the following please tell me if you feel that they are very responsible, somewhat responsible, not very responsible or not at all responsible for reducing wait times for health care services? 1) The Government of Canada?

Proportions/Means: Columns Tested (5% risk level) - A/B/C/D/E/F - G/H/I - J/K
 * small base

| | TOTAL | REGION | | | | | | AGE | | | GENDER | |
|---------------------------|------------|-----------|-----------|-----------|------------|------------|-----------|------------|------------|------------|------------|------------|
| | | BC | ALB | SK/MN | ONT | QUE | ATL | 18-34 | 35-54 | 55+ | Male | Female |
| | | A | B | C | D | E | F | G | H | I | J | K |
| Base: All Respondents | | | | | | | | | | | | |
| Unweighted Base | 1000 | 132 | 97 | 68 | 379 | 247 | 77 | 219 | 418 | 331 | 463 | 537 |
| Weighted Base | 1000 | 132 | 97* | 68* | 379 | 247 | 77* | 293 | 384 | 294 | 483 | 517 |
| Very responsible | 308 31% | 28 21% | 28 29% | 25 37% | 117 31% | 93 38% | 17 22% | 117 40% | 126 33% | 58 20% | 157 32% | 152 29% |
| Somewhat responsible | 398 40% | 55 42% | 38 39% | 26 38% | 157 41% | 87 35% | 36 46% | 115 39% | 142 37% | 126 43% | 193 40% | 205 40% |
| Not very responsible | 203 20% | 37 28% | 16 16% | 13 20% | 78 21% | 41 17% | 18 23% | 40 14% | 83 22% | 77 26% | 91 19% | 112 22% |
| Not at all responsible | 73 7% | 10 7% | 15 15% | 4 5% | 20 5% | 20 8% | 5 7% | 19 6% | 27 7% | 27 9% | 39 8% | 35 7% |
| Don't know/Refused | 17 2% | 2 1% | 1 1% | 0 - | 7 2% | 6 3% | 1 2% | 2 1% | 7 2% | 6 2% | 4 1% | 13 3% |
| TOPBOX & LOWBOX SUMMARY | | | | | | | | | | | | |
| Responsible (Top2Box) | 706 71% | 84 63% | 66 68% | 51 75% | 273 72% | 180 73% | 53 68% | 232 79% | 267 70% | 184 63% | 350 72% | 357 69% |
| Not responsible (Low2Box) | 277 28% | 47 35% | 30 31% | 17 25% | 99 26% | 61 25% | 23 30% | 59 20% | 110 29% | 104 35% | 130 27% | 147 28% |



HEALTH CANADA: WAIT TIMES

4. For each of the following please tell me if you feel that they are very responsible, somewhat responsible, not very responsible or not at all responsible for reducing wait times for health care services? 2) Your Provincial Government?

Proportions/Mean: Columns Tested (5% risk level) - A/B/C/D/E/F - G/H/I - J/K
 * small base

| | TOTAL | REGION | | | | | | AGE | | | GENDER | |
|---------------------------|------------|-----------|-----------|-----------|------------|------------|-----------|------------|------------|------------|------------|------------|
| | | BC | ALB | SK/MN | ONT | QUE | ATL | 18-34 | 35-54 | 55+ | Male | Female |
| | | A | B | C | D | E | F | G | H | I | J | K |
| Base: All Respondents | | | | | | | | | | | | |
| Unweighted Base | 1000 | 132 | 97 | 68 | 379 | 247 | 77 | 219 | 418 | 331 | 463 | 537 |
| Weighted Base | 1000 | 132 | 97* | 68* | 379 | 247 | 77* | 293 | 384 | 294 | 483 | 517 |
| Very responsible | 356 36% | 45 34% | 32 34% | 21 31% | 119 31% | 120 49% | 18 23% | 111 38% | 139 36% | 92 31% | 194 40% | 162 31% |
| Somewhat responsible | 414 41% | 46 34% | 46 47% | 29 42% | 167 44% | 85 35% | 42 55% | 130 44% | 161 42% | 116 40% | 180 37% | 235 45% |
| Not very responsible | 165 17% | 24 18% | 12 12% | 18 26% | 70 18% | 28 11% | 14 19% | 39 13% | 62 16% | 59 20% | 73 15% | 92 18% |
| Not at all responsible | 51 5% | 15 11% | 7 7% | 1 1% | 18 5% | 9 4% | 2 2% | 12 4% | 17 5% | 21 7% | 31 6% | 20 4% |
| Don't know/Refused | 14 1% | 3 2% | 0 - | 0 - | 6 2% | 4 2% | 1 1% | 1 0 | 4 1% | 5 2% | 6 1% | 8 2% |
| TOPBOX & LOWBOX SUMMARY | | | | | | | | | | | | |
| Responsible (Top2Box) | 770 77% | 91 69% | 78 81% | 50 73% | 285 75% | 206 83% | 60 78% | 241 82% | 301 78% | 208 71% | 373 77% | 397 77% |
| Not responsible (Low2Box) | 216 22% | 39 29% | 19 19% | 18 27% | 87 23% | 37 15% | 16 21% | 51 17% | 79 21% | 80 27% | 104 22% | 112 22% |



HEALTH CANADA: WAIT TIMES

4. For each of the following please tell me if you feel that they are very responsible, somewhat responsible, not very responsible or not at all responsible for reducing wait times for health care services? 3) Health care professionals?

Proportions/Mean: Columns Tested (5% risk level) - A/B/C/D/E/F - G/H/I - J/K
 * small base

| | TOTAL | REGION | | | | | | AGE | | | GENDER | |
|---------------------------|------------|----------------|----------------|----------------|-----------------|---------------------|------------------|------------|------------|---------------|-----------------|---------------|
| | | BC | ALB | SK/MN | ONT | QUE | ATL | 18-34 | 35-54 | 55+ | Male | Female |
| | | A | B | C | D | E | F | G | H | I | J | K |
| Base: All Respondents | | | | | | | | | | | | |
| Unweighted Base | 1000 | 132 | 97 | 68 | 379 | 247 | 77 | 219 | 418 | 331 | 463 | 537 |
| Weighted Base | 1000 | 132 | 97* | 68* | 379 | 247 | 77* | 293 | 384 | 294 | 483 | 517 |
| Very responsible | 199 20% | 26 19% | 14 15% | 13 19% | 75 20% | 47 19% | 24 31% BDE | 49 17% | 76 20% | 69 24% | 99 21% | 100 19% |
| Somewhat responsible | 449 45% | 67 51% | 54 56% | 36 52% | 184 49% | 69 28% | 38 50% | 133 45% | 181 47% | 123 42% | 231 48% | 218 42% |
| Not very responsible | 223 22% | 23 18% | 19 19% | 12 17% | 74 20% | 82 33% ABCDF | 13 17% | 70 24% | 87 23% | 60 20% | 95 20% | 128 25% |
| Not at all responsible | 111 11% | 12 9% | 8 8% | 6 9% | 38 10% | 44 18% ABDF | 2 3% | 39 13% | 37 10% | 32 11% | 54 11% | 57 11% |
| Don't know/Refused | 18 2% | 3 2% | 2 2% | 1 1% | 8 2% | 4 2% | 0 - | 3 1% | 4 1% | 10 3% H | 4 1% | 14 3% J |
| TOPBOX & LOWBOX SUMMARY | | | | | | | | | | | | |
| Responsible (Top2Box) | 648 65% | 93 70% E | 68 71% E | 49 72% E | 259 68% E | 117 47% DE | 62 80% DE | 182 62% | 257 67% | 192 65% | 330 68% K | 318 62% |
| Not responsible (Low2Box) | 334 33% | 36 27% | 27 27% | 18 27% | 112 30% | 126 51% ABCDF | 15 20% | 109 37% | 124 32% | 92 31% | 149 31% | 185 36% |



HEALTH CANADA: WAIT TIMES

5. Do you think the Government of Canada has done a great deal, done something but could do more, done little, or done nothing on reducing wait times in the health care system?

Proportions/Mean: Columns Tested (5% risk level) - A/B/C/D/E/F - G/H/I - J/K

* small base

| | TOTAL | REGION | | | | | | AGE | | | GENDER | |
|----------------------------------|------------|-----------|-----------|-----------|------------|------------|-----------|------------|------------|------------|------------|------------|
| | | BC | ALB | SK/MN | ONT | QUE | ATL | 18-34 | 35-54 | 55+ | Male | Female |
| | | A | B | C | D | E | F | G | H | I | J | K |
| Base: All Respondents | | | | | | | | | | | | |
| Unweighted Base | 1000 | 132 | 97 | 68 | 379 | 247 | 77 | 219 | 418 | 331 | 463 | 537 |
| Weighted Base | 1000 | 132 | 97* | 68* | 379 | 247 | 77* | 293 | 384 | 294 | 483 | 517 |
| Done a great deal | 32 3% | 2 1% | 6 6% | 2 3% | 11 3% | 8 3% | 4 5% | 8 3% | 8 2% | 15 5% | 16 3% | 16 3% |
| Done something but could do more | 486 49% | 61 46% | 39 40% | 30 44% | 197 52% | 113 46% | 46 60% | 151 51% | 179 47% | 142 48% | 226 47% | 260 50% |
| Done little | 295 29% | 45 34% | 33 34% | 26 39% | 107 28% | 67 27% | 16 20% | 86 29% | 118 31% | 82 28% | 146 30% | 148 29% |
| Done nothing | 168 17% | 22 16% | 17 18% | 10 14% | 56 15% | 52 21% | 11 14% | 39 13% | 75 20% | 49 17% | 90 19% | 78 15% |
| Don't know/Refused | 19 2% | 3 2% | 2 2% | 0 - | 8 2% | 6 3% | 1 1% | 9 3% | 4 1% | 5 2% | 5 1% | 14 3% |
| TOPBOX & LOWBOX SUMMARY | | | | | | | | | | | | |
| Done some/great deal (Top2Box) | 518 52% | 62 47% | 45 46% | 32 47% | 208 55% | 121 49% | 50 65% | 159 54% | 187 49% | 157 53% | 242 50% | 276 54% |
| Done little/nothing (Low2Box) | 462 46% | 67 51% | 50 52% | 36 53% | 163 43% | 119 48% | 27 35% | 125 43% | 193 50% | 132 45% | 236 49% | 226 44% |

HEALTH CANADA: WAIT TIMES

6. Do you think that your Provincial Government has done a great deal, done something but could do more, done little or done nothing on reducing wait times in the health care system?

Proportions/Mean: Columns Tested (5% risk level) - A/B/C/D/E/F - G/H/I - J/K

* small base

| | TOTAL | REGION | | | | | | AGE | | | GENDER | |
|----------------------------------|------------|----------------|----------------|--------------|----------------|------------|-----------|------------|------------|-----------------|------------|-------------|
| | | BC A | ALB B | SK/MN C | ONT D | QUE E | ATL F | 18-34 G | 35-54 H | 55+ I | Male J | Female K |
| Base: All Respondents | | | | | | | | | | | | |
| Unweighted Base | 1000 | 132 | 97 | 68 | 379 | 247 | 77 | 219 | 418 | 331 | 463 | 537 |
| Weighted Base | 1000 | 132 | 97* | 68* | 379 | 247 | 77* | 293 | 384 | 294 | 483 | 517 |
| Done a great deal | 32 3% | 4 3% | 3 3% | 5 7% D | 9 2% | 9 4% | 2 2% | 10 3% | 12 3% | 11 4% | 20 4% | 12 2% |
| Done something but could do more | 519 52% | 60 45% | 50 51% | 35 52% | 201 53% | 129 52% | 44 57% | 153 52% | 179 47% | 171 58% H | 238 49% | 280 54% |
| Done little | 302 30% | 41 31% | 28 29% | 18 27% | 109 29% | 86 35% | 20 25% | 83 28% | 138 36% | 75 26% | 153 32% | 149 29% |
| Done nothing | 128 13% | 25 19% E | 16 16% E | 8 12% | 51 13% E | 18 7% | 11 14% | 39 13% | 50 13% | 31 11% | 66 14% | 62 12% |
| Don't know/Refused | 19 2% | 2 1% | 1 1% | 2 2% | 9 2% | 5 2% | 1 1% | 8 3% | 4 1% | 5 2% | 6 1% | 13 3% |
| TOPBOX & LOWBOX SUMMARY | | | | | | | | | | | | |
| Done some/great deal (Top2Box) | 551 55% | 64 48% | 52 54% | 40 59% | 210 56% | 138 56% | 46 60% | 163 55% | 191 50% | 181 62% H | 258 53% | 293 57% |
| Done little/nothing (Low2Box) | 430 43% | 66 50% | 44 45% | 26 39% | 160 42% | 104 42% | 30 39% | 122 42% | 189 49% | 107 36% I | 219 45% | 211 41% |



HEALTH CANADA: WAIT TIMES

7. Have you read, seen, or heard anything recently about an agreement between the federal government and the provincial governments to set benchmarks for wait times before the end of 2005 for treatments for cancer and heart ailments, diagnostic imaging, joint replacements, and sight restoration?

Proportions/Mean: Columns Tested (5% risk level) - A/B/C/D/E/F - G/H/I - J/K
 * small base

| | TOTAL | REGION | | | | | | AGE | | | GENDER | |
|-----------------------|------------|-----------|-----------|------------|------------|------------|-----------|------------|------------|------------|------------|--------------|
| | | BC A | ALB B | SK/MN C | ONT D | QUE E | ATL F | 18-34 G | 35-54 H | 55+ I | Male J | Female K |
| Base: All Respondents | | | | | | | | | | | | |
| Unweighted Base | 1000 | 132 | 97 | 68 | 379 | 247 | 77 | 219 | 418 | 331 | 463 | 537 |
| Weighted Base | 1000 | 132 | 97* | 68* | 379 | 247 | 77* | 293 | 384 | 294 | 483 | 517 |
| Yes | 311 31% | 47 35% | 15 15% | 23 34% | 160 42% | 42 17% | 25 33% | 43 15% | 137 36% | 118 40% | 167 35% | 144 28% |
| No | 681 68% | 84 64% | 81 84% | 45 66% | 216 57% | 203 82% | 52 67% | 247 84% | 245 64% | 172 58% | 316 65% | 364 71% |
| Don't know/Refused | 8 1% | 1 1% | 1 1% | 0 - | 3 1% | 3 1% | 0 - | 3 1% | 2 0 | 4 1% | 0 - | 8 2% J |



HEALTH CANADA: WAIT TIMES

8. What was it you read, heard or saw most recently?

Proportions/Mean: Columns Tested (5% risk level) - A/B/C/D/E/F - G/H/I - J/K
 * small base; ** very small base (under 30) ineligible for sig testing

| | TOTAL | REGION | | | | | | AGE | | | GENDER | |
|--|------------|-----------|----------|-----------|-----------|----------|-----------|-----------|-----------|-----------|-----------|-----------|
| | | BC | ALB | SK/MN | ONT | QUE | ATL | 18-34 | 35-54 | 55+ | Male | Female |
| | | A | B | C | D | E | F | G | H | I | J | K |
| TOTAL MENTIONS | | | | | | | | | | | | |
| Base: Aware of agreement between governments to set benchmarks | | | | | | | | | | | | |
| Unweighted Base | 328 | 48 | 17 | 25 | 169 | 42 | 27 | 32 | 151 | 132 | 168 | 160 |
| Weighted Base | 311 | 47* | 15** | 23** | 160 | 42* | 25** | 43* | 137 | 118 | 167 | 144 |
| Reports in the media | 131 42% | 20 43% | 7 46% | 12 50% | 71 45% | 8 19% | 13 51% | 26 59% | 59 43% | 41 35% | 72 43% | 59 41% |
| Reducing wait times | 77 25% | 5 10% | 3 17% | 8 34% | 49 31% | 7 17% | 6 22% | 5 11% | 37 27% | 30 26% | 40 24% | 37 26% |
| More funding is being provided to cut wait times | 29 9% | 6 13% | 2 11% | 1 4% | 15 9% | 6 14% | 0 - | 1 3% | 12 9% | 15 13% | 24 14% | 6 4% |
| Cancer treatments/ reducing wait times for cancer patients | 27 9% | 4 8% | 0 - | 0 - | 15 9% | 8 18% | 1 3% | 6 13% | 12 8% | 9 8% | 11 6% | 17 11% |
| Information on the Internet | 14 5% | 1 2% | 0 - | 0 - | 13 8% | 0 - | 1 3% | 5 12% | 7 5% | 2 2% | 12 7% | 2 2% |
| Magnetic Resonance Imaging (MRI)/ scanners | 12 4% | 0 - | 0 - | 3 12% | 8 5% | 2 5% | 0 - | 1 3% | 6 4% | 5 5% | 9 5% | 4 2% |
| Implement benchmarks | 12 4% | 5 10% | 0 - | 1 4% | 3 2% | 3 7% | 0 - | 0 - | 7 5% | 5 4% | 7 4% | 5 4% |
| Reducing wait times for joint replacements | 12 4% | 1 2% | 0 - | 1 4% | 5 3% | 5 12% | 0 - | 3 6% | 6 4% | 4 3% | 5 3% | 7 5% |
| Trying to make changes/ improvements | 10 3% | 3 5% | 3 17% | 0 - | 3 2% | 2 4% | 1 3% | 0 - | 5 4% | 4 3% | 4 2% | 6 4% |
| Discussions between the Federal & Provincial governments on this issue | 9 3% | 3 7% | 1 10% | 0 - | 4 3% | 0 - | 0 - | 0 - | 4 3% | 4 3% | 5 3% | 4 3% |
| No agreement has been reached/ nothing has happened | 6 2% | 1 2% | 1 7% | 0 - | 2 1% | 0 - | 2 8% | 0 - | 4 3% | 2 2% | 4 2% | 2 1% |
| Plan to privatize healthcare to improve wait times | 5 2% | 1 2% | 1 7% | 1 4% | 2 1% | 0 - | 0 - | 1 3% | 2 1% | 2 1% | 2 1% | 3 2% |



HEALTH CANADA: WAIT TIMES

8. What was it you read, heard or saw most recently?

Proportions/Mean: Columns Tested (5% risk level) - A/B/C/D/E/F - G/H/I - J/K

* small base; ** very small base (under 30) ineligible for sig testing

| | TOTAL | REGION | | | | | | AGE | | | GENDER | |
|---|----------|---------------|----------|------------|----------|---------------|----------|------------|------------|-----------|-----------|-------------|
| | | BC A | ALB B | SK/MN C | ONT D | QUE E | ATL F | 18-34 G | 35-54 H | 55+ I | Male J | Female K |
| Reducing wait times for sight restoration | 4 1% | 0 - | 0 - | 0 - | 0 - | 4 9% AD | 0 - | 0 - | 1 1% | 3 2% | 1 1% | 3 2% |
| Other | 24 8% | 1 2% | 1 4% | 4 15% | 13 8% | 4 10% | 2 7% | 3 8% | 9 7% | 12 10% | 13 8% | 11 8% |
| Nothing | 1 0 | 0 - | 0 - | 1 4% | 0 - | 0 - | 0 - | 0 - | 1 1% | 0 - | 1 1% | 0 - |
| Don't know/Refused | 21 7% | 6 13% D | 1 7% | 0 - | 8 5% | 3 7% | 3 13% | 4 10% | 8 6% | 7 6% | 9 5% | 13 9% |



HEALTH CANADA: WAIT TIMES

9. Would you say that being aware of this plan makes you feel much more positive, somewhat more positive, somewhat less positive, much less positive about the future of the health care system in Canada or did it have no impact how you feel about the future of the health care system?

Proportions/Means: Columns Tested (5% risk level) - A/B/C/D/E/F - G/H/I - J/K

* small base

| | TOTAL | REGION | | | | | | AGE | | | GENDER | |
|-------------------------|------------|-----------|-----------|-----------|------------|------------|-----------|------------|------------|------------|------------|------------|
| | | BC | ALB | SK/MN | ONT | QUE | ATL | 18-34 | 35-54 | 55+ | Male | Female |
| | | A | B | C | D | E | F | G | H | I | J | K |
| Base: All Respondents | | | | | | | | | | | | |
| Unweighted Base | 1000 | 132 | 97 | 68 | 379 | 247 | 77 | 219 | 418 | 331 | 463 | 537 |
| Weighted Base | 1000 | 132 | 97* | 68* | 379 | 247 | 77* | 293 | 384 | 294 | 483 | 517 |
| Much more positive | 71 7% | 7 5% | 4 4% | 3 5% | 37 10% | 12 5% | 8 10% | 17 6% | 26 7% | 26 9% | 43 9% | 28 5% |
| Somewhat more positive | 449 45% | 54 41% | 48 50% | 37 54% | 174 46% | 96 39% | 40 51% | 156 53% | 158 41% | 122 42% | 219 45% | 230 45% |
| Somewhat less positive | 77 8% | 7 5% | 11 11% | 6 8% | 27 7% | 24 10% | 3 3% | 10 3% | 33 9% | 30 10% | 35 7% | 42 8% |
| Much less positive | 52 5% | 7 6% | 2 2% | 4 5% | 21 6% | 16 6% | 2 2% | 6 2% | 26 7% | 19 6% | 26 5% | 26 5% |
| No impact | 340 34% | 57 43% | 30 31% | 18 27% | 118 31% | 93 38% | 24 32% | 105 36% | 135 35% | 90 31% | 155 32% | 184 36% |
| Don't know/Refused | 12 1% | 1 1% | 2 2% | 0 - | 3 1% | 6 2% | 1 1% | 0 - | 5 1% | 7 2% | 5 1% | 7 1% |
| TOPBOX & LOWBOX SUMMARY | | | | | | | | | | | | |
| More positive (Top2Box) | 519 52% | 60 46% | 52 54% | 40 59% | 211 56% | 108 44% | 48 62% | 172 59% | 184 48% | 148 50% | 262 54% | 258 50% |
| Less positive (Low2Box) | 129 13% | 14 11% | 13 13% | 9 14% | 48 13% | 40 16% | 4 5% | 16 5% | 59 15% | 49 17% | 61 13% | 68 13% |

DEMOGRAPHICS

Region:

Proportions/Mean: Columns Tested (5% risk level) - A/B/C/D/E/F - G/H/I - J/K
 * small base

| | TOTAL | REGION | | | | | | AGE | | | GENDER | |
|-----------------------|------------|----------------------|---------------------|---------------------|----------------------|----------------------|---------------------|------------|------------|------------|------------|------------|
| | | BC | ALB | SK/MN | ONT | QUE | ATL | 18-34 | 35-54 | 55+ | Male | Female |
| | | A | B | C | D | E | F | G | H | I | J | K |
| Base: All respondents | | | | | | | | | | | | |
| Unweighted Base | 1000 | 132 | 97 | 68 | 379 | 247 | 77 | 219 | 418 | 331 | 463 | 537 |
| Weighted Base | 1000 | 132 | 97* | 68* | 379 | 247 | 77* | 293 | 384 | 294 | 483 | 517 |
| British Columbia | 132 13% | 132 100% BCDEF | 0 - | 0 - | 0 - | 0 - | 0 - | 38 13% | 49 13% | 40 14% | 64 13% | 68 13% |
| Alberta | 97 10% | 0 - | 97 100% ACDEF | 0 - | 0 - | 0 - | 0 - | 32 11% | 39 10% | 24 8% | 48 10% | 49 9% |
| Sask/Man | 68 7% | 0 - | 0 - | 68 100% ABDEF | 0 - | 0 - | 0 - | 20 7% | 26 7% | 21 7% | 33 7% | 35 7% |
| Ontario | 379 38% | 0 - | 0 - | 0 - | 379 100% ABCEF | 0 - | 0 - | 112 38% | 142 37% | 110 38% | 182 38% | 197 38% |
| Quebec | 247 25% | 0 - | 0 - | 0 - | 0 - | 247 100% ABCDF | 0 - | 70 24% | 98 26% | 75 26% | 119 25% | 128 25% |
| Atlantic | 77 8% | 0 - | 0 - | 0 - | 0 - | 0 - | 77 100% ABCDE | 22 7% | 30 8% | 23 8% | 37 8% | 40 8% |



DEMOGRAPHICS

Province:

Proportions/Mean: Columns Tested (5% risk level) - A/B/C/D/E/F - G/H/I - J/K
 * small base

| | TOTAL | REGION | | | | | | AGE | | | GENDER | |
|-----------------------|------------|----------------------|---------------------|--------------------|----------------------|----------------------|--------------------|------------|------------|------------|------------|------------|
| | | BC | ALB | SK/MN | ONT | QUE | ATL | 18-34 | 35-54 | 55+ | Male | Female |
| | | A | B | C | D | E | F | G | H | I | J | K |
| Base: All respondents | | | | | | | | | | | | |
| Unweighted Base | 1000 | 132 | 97 | 68 | 379 | 247 | 77 | 219 | 418 | 331 | 463 | 537 |
| Weighted Base | 1000 | 132 | 97* | 68* | 379 | 247 | 77* | 293 | 384 | 294 | 483 | 517 |
| British Columbia | 132 13% | 132 100% BCDEF | 0 - | 0 - | 0 - | 0 - | 0 - | 38 13% | 49 13% | 40 14% | 64 13% | 68 13% |
| Alberta | 97 10% | 0 - | 97 100% ACDEF | 0 - | 0 - | 0 - | 0 - | 32 11% | 39 10% | 24 8% | 48 10% | 49 9% |
| Saskatchewan | 34 3% | 0 - | 0 - | 34 50% ABDEF | 0 - | 0 - | 0 - | 12 4% | 9 2% | 13 4% | 17 4% | 16 3% |
| Manitoba | 34 3% | 0 - | 0 - | 34 50% ABDEF | 0 - | 0 - | 0 - | 8 3% | 17 4% | 8 3% | 16 3% | 19 4% |
| Ontario | 379 38% | 0 - | 0 - | 0 - | 379 100% ABCEF | 0 - | 0 - | 112 38% | 142 37% | 110 38% | 182 38% | 197 38% |
| Quebec | 247 25% | 0 - | 0 - | 0 - | 0 - | 247 100% ABCDF | 0 - | 70 24% | 98 26% | 75 26% | 119 25% | 128 25% |
| New Brunswick | 23 2% | 0 - | 0 - | 0 - | 0 - | 0 - | 23 29% ABCDE | 9 3% | 7 2% | 7 2% | 11 2% | 12 2% |
| Nova Scotia | 34 3% | 0 - | 0 - | 0 - | 0 - | 0 - | 34 44% ABCDE | 10 3% | 11 3% | 11 4% | 17 4% | 17 3% |
| Prince Edward Island | 5 1% | 0 - | 0 - | 0 - | 0 - | 0 - | 5 7% ABCDE | 2 1% | 2 1% | 1 0 | 4 1% | 2 0 |
| Newfoundland | 16 2% | 0 - | 0 - | 0 - | 0 - | 0 - | 16 20% ABCDE | 2 1% | 10 3% | 4 1% | 5 1% | 10 2% |



DEMOGRAPHICS

Canadian Markets:

Proportions/Mean: Columns Tested (5% risk level) - A/B/C/D/E/F - G/H/I - J/K

* small base

| | TOTAL | REGION | | | | | | AGE | | | GENDER | |
|-------------------------|-------|--------|-------|-------|-------|-------|-----|-------|-------|-----|--------|--------|
| | | BC | ALB | SK/MN | ONT | QUE | ATL | 18-34 | 35-54 | 55+ | Male | Female |
| | | A | B | C | D | E | F | G | H | I | J | K |
| Base: All respondents | | | | | | | | | | | | |
| Unweighted Base | 1000 | 132 | 97 | 68 | 379 | 247 | 77 | 219 | 418 | 331 | 463 | 537 |
| Weighted Base | 1000 | 132 | 97* | 68* | 379 | 247 | 77* | 293 | 384 | 294 | 483 | 517 |
| WEST (NET) | 297 | 132 | 97 | 68 | 0 | 0 | 0 | 90 | 114 | 85 | 145 | 152 |
| | 30% | 100% | 100% | 100% | - | - | - | 31% | 30% | 29% | 30% | 29% |
| - British Columbia | 132 | 132 | 0 | 0 | 0 | 0 | 0 | 38 | 49 | 40 | 64 | 68 |
| | 13% | 100% | - | - | - | - | - | 13% | 13% | 14% | 13% | 13% |
| | | BCDEF | | | | | | | | | | |
| - Alberta | 97 | 0 | 97 | 0 | 0 | 0 | 0 | 32 | 39 | 24 | 48 | 49 |
| | 10% | - | 100% | - | - | - | - | 11% | 10% | 8% | 10% | 9% |
| | | | ACDEF | | | | | | | | | |
| - Saskatchewan/Manitoba | 68 | 0 | 0 | 68 | 0 | 0 | 0 | 20 | 26 | 21 | 33 | 35 |
| | 7% | - | - | 100% | - | - | - | 7% | 7% | 7% | 7% | 7% |
| | | | | ABDEF | | | | | | | | |
| ONTARIO (NET) | 379 | 0 | 0 | 0 | 379 | 0 | 0 | 112 | 142 | 110 | 182 | 197 |
| | 38% | - | - | - | 100% | - | - | 38% | 37% | 38% | 38% | 38% |
| | | | | | ABCEF | | | | | | | |
| - GTA | 161 | 0 | 0 | 0 | 161 | 0 | 0 | 50 | 62 | 38 | 84 | 76 |
| | 16% | - | - | - | 42% | - | - | 17% | 16% | 13% | 17% | 15% |
| | | | | | ABCEF | | | | | | | |
| - Central Ontario | 71 | 0 | 0 | 0 | 71 | 0 | 0 | 19 | 25 | 26 | 32 | 39 |
| | 7% | - | - | - | 19% | - | - | 7% | 6% | 9% | 7% | 8% |
| | | | | | ABCEF | | | | | | | |
| - Eastern Ontario | 54 | 0 | 0 | 0 | 54 | 0 | 0 | 22 | 20 | 10 | 22 | 31 |
| | 5% | - | - | - | 14% | - | - | 7% | 5% | 3% | 5% | 6% |
| | | | | | ABCEF | | | I | | | | |
| - SouthWest Ontario | 56 | 0 | 0 | 0 | 56 | 0 | 0 | 13 | 25 | 17 | 25 | 31 |
| | 6% | - | - | - | 15% | - | - | 5% | 7% | 6% | 5% | 6% |
| | | | | | ABCEF | | | | | | | |
| - Northern Ontario | 37 | 0 | 0 | 0 | 37 | 0 | 0 | 7 | 10 | 18 | 18 | 19 |
| | 4% | - | - | - | 10% | - | - | 3% | 3% | 6% | 4% | 4% |
| | | | | | ABCEF | | | | | GH | | |
| QUEBEC (NET) | 247 | 0 | 0 | 0 | 0 | 247 | 0 | 70 | 98 | 75 | 119 | 128 |
| | 25% | - | - | - | - | 100% | - | 24% | 26% | 26% | 25% | 25% |
| | | | | | | ABCDF | | | | | | |
| - Montreal CMA - Quebec | 124 | 0 | 0 | 0 | 0 | 124 | 0 | 35 | 47 | 39 | 59 | 65 |
| | 12% | - | - | - | - | 50% | - | 12% | 12% | 13% | 12% | 13% |
| | | | | | | ABCDF | | | | | | |
| - Other - Quebec | 123 | 0 | 0 | 0 | 0 | 123 | 0 | 35 | 51 | 36 | 60 | 63 |
| | 12% | - | - | - | - | 50% | - | 12% | 13% | 12% | 12% | 12% |
| | | | | | | ABCDF | | | | | | |



DEMOGRAPHICS

Canadian Markets:

Proportions/Means: Columns Tested (5% risk level) - A/B/C/D/E/F - G/H/I - J/K
 * small base

| | TOTAL | REGION | | | | | | AGE | | | GENDER | |
|----------|-------|--------|-----|-------|-----|-----|-------|-------|-------|-----|--------|--------|
| | | BC | ALB | SK/MN | ONT | QUE | ATL | 18-34 | 35-54 | 55+ | Male | Female |
| | | A | B | C | D | E | F | G | H | I | J | K |
| Atlantic | 77 | 0 | 0 | 0 | 0 | 0 | 77 | 22 | 30 | 23 | 37 | 40 |
| | 8% | - | - | - | - | - | 100% | 7% | 8% | 8% | 8% | 8% |
| | | | | | | | ABCDE | | | | | |



DEMOGRAPHICS

Urban / Rural

Proportions/Mean: Columns Tested (5% risk level) - A/B/C/D/E/F - G/H/I - J/K
 * small base

| | TOTAL | REGION | | | | | | AGE | | | GENDER | |
|-----------------------|-------|--------|-----|-------|-----|-----|------|-------|-------|-----|--------|--------|
| | | BC | ALB | SK/MN | ONT | QUE | ATL | 18-34 | 35-54 | 55+ | Male | Female |
| | | A | B | C | D | E | F | G | H | I | J | K |
| Base: All respondents | | | | | | | | | | | | |
| Unweighted Base | 1000 | 132 | 97 | 68 | 379 | 247 | 77 | 219 | 418 | 331 | 463 | 537 |
| Weighted Base | 1000 | 132 | 97* | 68* | 379 | 247 | 77* | 293 | 384 | 294 | 483 | 517 |
| Urban | 804 | 115 | 79 | 45 | 326 | 196 | 43 | 247 | 300 | 233 | 387 | 417 |
| | 80% | 87% | 81% | 66% | 86% | 79% | 56% | 84% | 78% | 79% | 80% | 81% |
| | | CF | CF | | CEF | CF | | | | | | |
| Rural | 196 | 17 | 18 | 23 | 52 | 51 | 34 | 47 | 85 | 61 | 96 | 100 |
| | 20% | 13% | 19% | 34% | 14% | 21% | 44% | 16% | 22% | 21% | 20% | 19% |
| | | | | ABDE | | D | ABDE | | | | | |



DEMOGRAPHICS

Census Metropolitan Area:

Proportions/Mean: Columns Tested (5% risk level) - A/B/C/D/E/F - G/H/I - J/K

* small base

| | TOTAL | REGION | | | | | | AGE | | | GENDER | |
|-----------------------|----------|--------|--------|--------|--------|--------|--------------------|---------|---------|---------|---------|---------|
| | | BC | ALB | SK/MN | ONT | QUE | ATL | 18-34 | 35-54 | 55+ | Male | Female |
| | | A | B | C | D | E | F | G | H | I | J | K |
| Base: All respondents | | | | | | | | | | | | |
| Unweighted Base | 1000 | 132 | 97 | 68 | 379 | 247 | 77 | 219 | 418 | 331 | 463 | 537 |
| Weighted Base | 1000 | 132 | 97* | 68* | 379 | 247 | 77* | 293 | 384 | 294 | 483 | 517 |
| St. John's | 6 1% | 0 - | 0 - | 0 - | 0 - | 0 - | 6 8% ABCDE | 0 - | 4 1% | 2 1% | 2 0 | 4 1% |
| Gander | 1 0 | 0 - | 0 - | 0 - | 0 - | 0 - | 1 1% D | 0 - | 1 0 | 0 - | 1 0 | 0 - |
| Labrador City | 1 0 | 0 - | 0 - | 0 - | 0 - | 0 - | 1 1% | 0 - | 1 0 | 0 - | 0 - | 1 0 |
| Charlottetown | 5 1% | 0 - | 0 - | 0 - | 0 - | 0 - | 5 7% ABCDE | 2 1% | 2 1% | 1 0 | 4 1% | 2 0 |
| Halifax | 15 1% | 0 - | 0 - | 0 - | 0 - | 0 - | 15 19% ABCDE | 7 2% | 4 1% | 3 1% | 9 2% | 6 1% |
| Kentville | 1 0 | 0 - | 0 - | 0 - | 0 - | 0 - | 1 1% D | 0 - | 1 0 | 0 - | 1 0 | 0 - |
| Truro | 1 0 | 0 - | 0 - | 0 - | 0 - | 0 - | 1 1% D | 0 - | 0 - | 1 0 | 0 - | 1 0 |
| New Glasgow | 1 0 | 0 - | 0 - | 0 - | 0 - | 0 - | 1 1% D | 0 - | 0 - | 1 0 | 1 0 | 0 - |
| Cape Breton | 3 0 | 0 - | 0 - | 0 - | 0 - | 0 - | 3 4% ADE | 2 1% | 1 0 | 1 0 | 1 0 | 2 0 |
| Moncton | 2 0 | 0 - | 0 - | 0 - | 0 - | 0 - | 2 2% DE | 2 1% | 0 - | 0 - | 0 - | 2 0 |
| Saint John | 3 0 | 0 - | 0 - | 0 - | 0 - | 0 - | 3 4% ADE | 0 - | 1 0 | 2 1% | 1 0 | 2 0 |
| Fredericton | 4 0 | 0 - | 0 - | 0 - | 0 - | 0 - | 4 5% ABDE | 0 - | 3 1% | 1 0 | 3 1% | 1 0 |
| Matane | 1 0 | 0 - | 0 - | 0 - | 0 - | 1 0 | 0 - | 0 - | 1 0 | 0 - | 1 0 | 0 - |



DEMOGRAPHICS

Census Metropolitan Area:

Proportions/Mean: Columns Tested (5% risk level) - A/B/C/D/E/F - G/H/I - J/K

* small base

| | TOTAL | REGION | | | | | | AGE | | | GENDER | |
|------------------------|----------|--------|--------|--------|--------|--------------------|--------|---------|----------|---------|---------|----------|
| | | BC | ALB | SK/MN | ONT | QUE | ATL | 18-34 | 35-54 | 55+ | Male | Female |
| | | A | B | C | D | E | F | G | H | I | J | K |
| Rimouski | 3 0 | 0 - | 0 - | 0 - | 0 - | 3 1% D | 0 - | 2 1% | 1 0 | 0 - | 2 0 | 1 0 |
| Riviere-du-Loup | 1 0 | 0 - | 0 - | 0 - | 0 - | 1 0 | 0 - | 0 - | 0 - | 1 0 | 1 0 | 0 - |
| Baie-Comeau | 1 0 | 0 - | 0 - | 0 - | 0 - | 1 0 | 0 - | 0 - | 1 0 | 0 - | 1 0 | 0 - |
| Chicoutimi - Jonquiere | 7 1% | 0 - | 0 - | 0 - | 0 - | 7 3% D | 0 - | 2 1% | 1 0 | 4 1% | 1 0 | 6 1% |
| Quebec | 25 2% | 0 - | 0 - | 0 - | 0 - | 25 10% ABCDF | 0 - | 7 2% | 12 3% | 5 2% | 9 2% | 16 3% |
| Saint-Georges | 2 0 | 0 - | 0 - | 0 - | 0 - | 2 1% D | 0 - | 0 - | 1 0 | 1 0 | 1 0 | 1 0 |
| Sherbrooke | 7 1% | 0 - | 0 - | 0 - | 0 - | 7 3% D | 0 - | 4 2% | 1 0 | 2 1% | 3 1% | 4 1% |
| Trois-Rivieres | 4 0 | 0 - | 0 - | 0 - | 0 - | 4 2% D | 0 - | 1 0 | 3 1% | 0 - | 2 0 | 2 0 |
| Shawinigan | 3 0 | 0 - | 0 - | 0 - | 0 - | 3 1% D | 0 - | 1 0 | 1 0 | 1 0 | 1 0 | 2 0 |
| Drummondville | 1 0 | 0 - | 0 - | 0 - | 0 - | 1 0 | 0 - | 0 - | 0 - | 1 0 | 1 0 | 0 - |
| Granby | 2 0 | 0 - | 0 - | 0 - | 0 - | 2 1% D | 0 - | 0 - | 1 0 | 1 0 | 1 0 | 1 0 |
| Saint-Hyacinthe | 1 0 | 0 - | 0 - | 0 - | 0 - | 1 0 | 0 - | 0 - | 0 - | 1 0 | 1 0 | 0 - |
| Sorel | 1 0 | 0 - | 0 - | 0 - | 0 - | 1 0 | 0 - | 1 0 | 0 - | 0 - | 0 - | 1 0 |
| Joliette | 1 0 | 0 - | 0 - | 0 - | 0 - | 1 0 | 0 - | 0 - | 0 - | 1 0 | 1 0 | 0 - |



DEMOGRAPHICS

Census Metropolitan Area:

Proportions/Means: Columns Tested (5% risk level) - A/B/C/D/E/F - G/H/I - J/K

* small base

| | TOTAL | REGION | | | | | | AGE | | | GENDER | |
|--------------------------|------------|--------|--------|--------|----------|------------|--------|-----------|-----------|-----------|-----------|-----------|
| | | BC | ALB | SK/MN | ONT | QUE | ATL | 18-34 | 35-54 | 55+ | Male | Female |
| | | A | B | C | D | E | F | G | H | I | J | K |
| Saint-Jean-sur-Richelieu | 2 0 | 0 - | 0 - | 0 - | 0 - | 2 1% | 0 - | 2 1% | 0 - | 0 - | 1 0 | 1 0 |
| Montreal | 118 12% | 0 - | 0 - | 0 - | 0 - | 118 48% | 0 - | 35 12% | 45 12% | 34 12% | 57 12% | 61 12% |
| Salaberry-de-Valleyfield | 2 0 | 0 - | 0 - | 0 - | 0 - | 2 1% | 0 - | 0 - | 0 - | 2 1% | 0 - | 2 0 |
| Val-d'Or | 2 0 | 0 - | 0 - | 0 - | 0 - | 2 1% | 0 - | 1 0 | 1 0 | 0 - | 1 0 | 1 0 |
| Rouyn-Noranda | 2 0 | 0 - | 0 - | 0 - | 0 - | 2 1% | 0 - | 0 - | 0 - | 2 1% | 0 - | 2 0 |
| Cornwall | 2 0 | 0 - | 0 - | 0 - | 2 0 | 0 - | 0 - | 0 - | 1 0 | 1 0 | 0 - | 2 0 |
| Ottawa - Hull | 33 3% | 0 - | 0 - | 0 - | 28 7% | 5 2% | 0 - | 13 4% | 12 3% | 6 2% | 15 3% | 17 3% |
| Brockville | 2 0 | 0 - | 0 - | 0 - | 2 1% | 0 - | 0 - | 1 1% | 0 - | 1 0 | 1 0 | 1 0 |
| Pembroke | 1 0 | 0 - | 0 - | 0 - | 1 0 | 0 - | 0 - | 1 1% | 0 - | 0 - | 1 0 | 0 - |
| Kingston | 6 1% | 0 - | 0 - | 0 - | 6 2% | 0 - | 0 - | 1 0 | 2 0 | 2 1% | 2 0 | 4 1% |
| Belleville | 5 0 | 0 - | 0 - | 0 - | 5 1% | 0 - | 0 - | 3 1% | 2 0 | 0 - | 1 0 | 4 1% |
| Cobourg | 1 0 | 0 - | 0 - | 0 - | 1 0 | 0 - | 0 - | 0 - | 0 - | 1 0 | 1 0 | 0 - |
| Peterborough | 2 0 | 0 - | 0 - | 0 - | 2 0 | 0 - | 0 - | 0 - | 0 - | 2 1% | 1 0 | 1 0 |
| Lindsay | 4 0 | 0 - | 0 - | 0 - | 4 1% | 0 - | 0 - | 0 - | 3 1% | 1 0 | 2 0 | 2 0 |

DEMOGRAPHICS

Census Metropolitan Area:

Proportions/Mean: Columns Tested (5% risk level) - A/B/C/D/E/F - G/H/I - J/K
 * small base

| | TOTAL | REGION | | | | | | AGE | | | GENDER | |
|--------------------------|------------|--------|--------|--------|---------------------|--------|--------|-----------|-----------|-----------|-----------|-----------|
| | | BC | ALB | SK/MN | ONT | QUE | ATL | 18-34 | 35-54 | 55+ | Male | Female |
| | | A | B | C | D | E | F | G | H | I | J | K |
| Oshawa | 17 2% | 0 - | 0 - | 0 - | 17 4% AE | 0 - | 0 - | 3 1% | 9 2% | 4 1% | 9 2% | 8 2% |
| Toronto | 140 14% | 0 - | 0 - | 0 - | 140 37% ABCEF | 0 - | 0 - | 46 16% | 50 13% | 35 12% | 72 15% | 67 13% |
| Hamilton | 17 2% | 0 - | 0 - | 0 - | 17 5% AE | 0 - | 0 - | 3 1% | 7 2% | 6 2% | 10 2% | 7 1% |
| St. Catharines - Niagara | 7 1% | 0 - | 0 - | 0 - | 7 2% E | 0 - | 0 - | 0 - | 5 1% | 2 1% | 3 1% | 4 1% |
| Kitchener | 13 1% | 0 - | 0 - | 0 - | 13 4% AE | 0 - | 0 - | 4 2% | 3 1% | 6 2% | 6 1% | 8 1% |
| Brantford | 5 0 | 0 - | 0 - | 0 - | 5 1% | 0 - | 0 - | 3 1% | 1 0 | 1 0 | 1 0 | 4 1% |
| Woodstock | 2 0 | 0 - | 0 - | 0 - | 2 0 | 0 - | 0 - | 0 - | 1 0 | 1 0 | 0 - | 2 0 |
| Tillsonburg | 3 0 | 0 - | 0 - | 0 - | 3 1% | 0 - | 0 - | 1 1% | 0 - | 2 1% | 2 1% | 1 0 |
| Simcoe | 3 0 | 0 - | 0 - | 0 - | 3 1% | 0 - | 0 - | 0 - | 2 0 | 1 0 | 1 0 | 2 0 |
| Guelph | 8 1% | 0 - | 0 - | 0 - | 8 2% E | 0 - | 0 - | 4 1% | 2 0 | 2 1% | 3 1% | 5 1% |
| Stratford | 2 0 | 0 - | 0 - | 0 - | 2 0 | 0 - | 0 - | 0 - | 1 0 | 1 0 | 0 - | 2 0 |
| London | 12 1% | 0 - | 0 - | 0 - | 12 3% AE | 0 - | 0 - | 3 1% | 3 1% | 5 2% | 3 1% | 9 2% |
| Chatham | 5 1% | 0 - | 0 - | 0 - | 5 1% | 0 - | 0 - | 0 - | 4 1% | 1 0 | 2 0 | 3 1% |



DEMOGRAPHICS

Census Metropolitan Area:

Proportions/Mean: Columns Tested (5% risk level) - A/B/C/D/E/F - G/H/I - J/K
 * small base

| | TOTAL | REGION | | | | | | AGE | | | GENDER | |
|------------------|----------|--------|--------|--------|----------|--------|--------|---------|---------|---------|---------|---------|
| | | BC | ALB | SK/MN | ONT | QUE | ATL | 18-34 | 35-54 | 55+ | Male | Female |
| | | A | B | C | D | E | F | G | H | I | J | K |
| Windsor | 11 1% | 0 - | 0 - | 0 - | 11 3% | 0 - | 0 - | 3 1% | 6 2% | 2 1% | 8 2% | 3 1% |
| Sarnia | 4 0 | 0 - | 0 - | 0 - | 4 1% | 0 - | 0 - | 0 - | 3 1% | 1 0 | 3 1% | 1 0 |
| Owen Sound | 2 0 | 0 - | 0 - | 0 - | 2 1% | 0 - | 0 - | 1 1% | 1 0 | 0 - | 1 0 | 1 0 |
| Collingwood | 2 0 | 0 - | 0 - | 0 - | 2 0 | 0 - | 0 - | 0 - | 1 0 | 1 0 | 1 0 | 1 0 |
| Barrie | 8 1% | 0 - | 0 - | 0 - | 8 2% | 0 - | 0 - | 4 2% | 1 0 | 3 1% | 2 1% | 6 1% |
| Midland | 1 0 | 0 - | 0 - | 0 - | 1 0 | 0 - | 0 - | 0 - | 1 0 | 0 - | 1 0 | 0 - |
| North Bay | 1 0 | 0 - | 0 - | 0 - | 1 0 | 0 - | 0 - | 0 - | 0 - | 1 0 | 1 0 | 0 - |
| Sudbury | 8 1% | 0 - | 0 - | 0 - | 8 2% | 0 - | 0 - | 3 1% | 3 1% | 3 1% | 4 1% | 4 1% |
| Elliot Lake | 1 0 | 0 - | 0 - | 0 - | 1 0 | 0 - | 0 - | 0 - | 0 - | 1 0 | 0 - | 1 0 |
| Haileybury | 2 0 | 0 - | 0 - | 0 - | 2 0 | 0 - | 0 - | 0 - | 1 0 | 1 0 | 0 - | 2 0 |
| Timmins | 2 0 | 0 - | 0 - | 0 - | 2 0 | 0 - | 0 - | 0 - | 0 - | 2 1% | 2 0 | 0 - |
| Sault Ste. Marie | 2 0 | 0 - | 0 - | 0 - | 2 0 | 0 - | 0 - | 0 - | 1 0 | 1 0 | 2 0 | 0 - |



DEMOGRAPHICS

Census Metropolitan Area:

Proportions/Mean: Columns Tested (5% risk level) - A/B/C/D/E/F - G/H/I - J/K

* small base

| | TOTAL | REGION | | | | | | AGE | | | GENDER | |
|------------------|----------|--------|--------------------|--------------------|--------------|--------|--------|--------------|----------|---------|----------|----------|
| | | BC | ALB | SK/MN | ONT | QUE | ATL | 18-34 | 35-54 | 55+ | Male | Female |
| | | A | B | C | D | E | F | G | H | I | J | K |
| Thunder Bay | 7 1% | 0 - | 0 - | 0 - | 7 2% E | 0 - | 0 - | 3 1% | 2 0 | 3 1% | 4 1% | 3 1% |
| Winnipeg | 20 2% | 0 - | 0 - | 20 29% ABDEF | 0 - | 0 - | 0 - | 4 1% | 11 3% | 5 2% | 9 2% | 11 2% |
| Brandon | 2 0 | 0 - | 0 - | 2 3% ADE | 0 - | 0 - | 0 - | 1 0 | 1 0 | 0 - | 0 - | 2 0 |
| Regina | 7 1% | 0 - | 0 - | 7 10% ABDEF | 0 - | 0 - | 0 - | 1 0 | 5 1% | 1 0 | 2 0 | 5 1% |
| Swift Current | 1 0 | 0 - | 0 - | 1 1% D | 0 - | 0 - | 0 - | 0 - | 0 - | 1 0 | 0 - | 1 0 |
| Saskatoon | 9 1% | 0 - | 0 - | 9 14% ABDEF | 0 - | 0 - | 0 - | 4 1% | 1 0 | 4 1% | 5 1% | 4 1% |
| North Battleford | 1 0 | 0 - | 0 - | 1 1% D | 0 - | 0 - | 0 - | 0 - | 1 0 | 0 - | 1 0 | 0 - |
| Prince Albert | 1 0 | 0 - | 0 - | 1 2% DE | 0 - | 0 - | 0 - | 1 0 | 0 - | 0 - | 0 - | 1 0 |
| Estevan | 1 0 | 0 - | 0 - | 1 1% D | 0 - | 0 - | 0 - | 0 - | 1 0 | 0 - | 1 0 | 0 - |
| Lethbridge | 6 1% | 0 - | 6 6% ACDEF | 0 - | 0 - | 0 - | 0 - | 4 1% H | 0 - | 1 0 | 2 0 | 4 1% |
| Calgary | 28 3% | 0 - | 28 29% ACDEF | 0 - | 0 - | 0 - | 0 - | 10 3% | 10 3% | 7 3% | 16 3% | 12 2% |
| Red Deer | 3 0 | 0 - | 3 3% DE | 0 - | 0 - | 0 - | 0 - | 1 0 | 0 - | 2 1% | 2 0 | 1 0 |
| Camrose | 1 0 | 0 - | 1 1% | 0 - | 0 - | 0 - | 0 - | 0 - | 0 - | 1 0 | 1 0 | 0 - |



DEMOGRAPHICS

Census Metropolitan Area:

Proportions/Mean: Columns Tested (5% risk level) - A/B/C/D/E/F - G/H/I - J/K

* small base

| | TOTAL | REGION | | | | | | AGE | | | GENDER | |
|----------------|----------|--------------------|--------------------|--------|--------|--------|--------|----------|----------|----------|----------|----------|
| | | BC | ALB | SK/MN | ONT | QUE | ATL | 18-34 | 35-54 | 55+ | Male | Female |
| | | A | B | C | D | E | F | G | H | I | J | K |
| Edmonton | 32 3% | 0 - | 32 33% ACDEF | 0 - | 0 - | 0 - | 0 - | 10 3% | 14 4% | 7 2% | 14 3% | 18 4% |
| Lloydminster | 1 0 | 0 - | 1 1% ACDEF | 0 - | 0 - | 0 - | 0 - | 0 - | 1 0 | 0 - | 1 0 | 0 - |
| Grand Centre | 2 0 | 0 - | 2 2% DE | 0 - | 0 - | 0 - | 0 - | 0 - | 2 1% | 0 - | 2 0 | 0 - |
| Grande Prairie | 2 0 | 0 - | 2 2% DE | 0 - | 0 - | 0 - | 0 - | 0 - | 2 0 | 0 - | 0 - | 2 0 |
| Penticton | 2 0 | 2 1% D | 0 - | 0 - | 0 - | 0 - | 0 - | 0 - | 0 - | 2 1% | 2 0 | 0 - |
| Kelowna | 5 0 | 5 4% DE | 0 - | 0 - | 0 - | 0 - | 0 - | 1 0 | 2 1% | 2 1% | 3 1% | 2 0 |
| Vernon | 1 0 | 1 1% | 0 - | 0 - | 0 - | 0 - | 0 - | 0 - | 1 0 | 0 - | 0 - | 1 0 |
| Kamloops | 2 0 | 2 2% DE | 0 - | 0 - | 0 - | 0 - | 0 - | 2 1% | 0 - | 0 - | 1 0 | 1 0 |
| Chilliwack | 1 0 | 1 1% | 0 - | 0 - | 0 - | 0 - | 0 - | 0 - | 0 - | 1 0 | 1 0 | 0 - |
| Abbotsford | 6 1% | 6 5% BDE | 0 - | 0 - | 0 - | 0 - | 0 - | 1 0 | 5 1% | 1 0 | 3 1% | 3 1% |
| Vancouver | 65 6% | 65 49% BCDEF | 0 - | 0 - | 0 - | 0 - | 0 - | 23 8% | 22 6% | 18 6% | 35 7% | 30 6% |
| Victoria | 11 1% | 11 9% BCDEF | 0 - | 0 - | 0 - | 0 - | 0 - | 3 1% | 2 1% | 4 1% | 3 1% | 8 2% |
| Nanaimo | 3 0 | 3 2% DE | 0 - | 0 - | 0 - | 0 - | 0 - | 0 - | 1 0 | 2 1% | 0 - | 3 0 |
| Port Alberni | 1 0 | 1 1% | 0 - | 0 - | 0 - | 0 - | 0 - | 0 - | 1 0 | 0 - | 0 - | 1 0 |



DEMOGRAPHICS

Census Metropolitan Area:

Proportions/Mean: Columns Tested (5% risk level) - A/B/C/D/E/F - G/H/I - J/K
 * small base

| | TOTAL | REGION | | | | | | AGE | | | GENDER | |
|----------------------|------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|------------|------------|
| | | BC | ALB | SK/MN | ONT | QUE | ATL | 18-34 | 35-54 | 55+ | Male | Female |
| | | A | B | C | D | E | F | G | H | I | J | K |
| Courtenay | 1 0 | 1 1% | 0 - | 0 - | 0 - | 0 - | 0 - | 0 - | 0 - | 1 0 | 1 0 | 0 - |
| Campbell River | 1 0 | 1 1% | 0 - | 0 - | 0 - | 0 - | 0 - | 0 - | 0 - | 1 0 | 0 - | 1 0 |
| Powell River | 1 0 | 1 1% | 0 - | 0 - | 0 - | 0 - | 0 - | 0 - | 1 0 | 0 - | 0 - | 1 0 |
| Quesnel | 5 1% | 5 4% | 0 - | 0 - | 0 - | 0 - | 0 - | 1 0 | 3 1% | 1 0 | 1 0 | 4 1% |
| Terrace | 1 0 | 1 1% | 0 - | 0 - | 0 - | 0 - | 0 - | 0 - | 1 0 | 0 - | 0 - | 1 0 |
| Prince George | 4 0 | 4 3% | 0 - | 0 - | 0 - | 0 - | 0 - | 1 0 | 2 1% | 1 0 | 1 0 | 3 1% |
| Dawson Creek | 1 0 | 1 1% | 0 - | 0 - | 0 - | 0 - | 0 - | 0 - | 1 0 | 0 - | 1 0 | 0 - |
| Not in a CMA/Unknown | 204 20% | 21 16% | 21 22% | 26 38% | 45 12% | 55 22% | 36 46% | 52 18% | 82 21% | 67 23% | 103 21% | 101 20% |



DEMOGRAPHICS

Respondent's Sex:

Proportions/Mean: Columns Tested (5% risk level) - A/B/C/D/E/F - G/H/I - J/K
 * small base

| | TOTAL | REGION | | | | | | AGE | | | GENDER | |
|-----------------------|------------|-----------|-----------|------------|------------|------------|-----------|------------|------------|------------|------------------|------------------|
| | | BC A | ALB B | SK/MN C | ONT D | QUE E | ATL F | 18-34 G | 35-54 H | 55+ I | Male J | Female K |
| Base: All respondents | | | | | | | | | | | | |
| Unweighted Base | 1000 | 132 | 97 | 68 | 379 | 247 | 77 | 219 | 418 | 331 | 463 | 537 |
| Weighted Base | 1000 | 132 | 97* | 68* | 379 | 247 | 77* | 293 | 384 | 294 | 483 | 517 |
| Male | 483 48% | 64 48% | 48 50% | 33 48% | 182 48% | 119 48% | 37 48% | 146 50% | 192 50% | 134 45% | 483 100% K | 0 - |
| Female | 517 52% | 68 52% | 49 50% | 35 52% | 197 52% | 128 52% | 40 52% | 147 50% | 192 50% | 160 55% | 0 - | 517 100% J |



DEMOGRAPHICS

Language of Interview:

Proportions/Mean: Columns Tested (5% risk level) - A/B/C/D/E/F - G/H/I - J/K

* small base

| | TOTAL | REGION | | | | | | AGE | | | GENDER | |
|-----------------------|-------|--------|-----|-------|------|-------|------|-------|-------|-----|--------|--------|
| | | BC | ALB | SK/MN | ONT | QUE | ATL | 18-34 | 35-54 | 55+ | Male | Female |
| | | A | B | C | D | E | F | G | H | I | J | K |
| Base: All respondents | | | | | | | | | | | | |
| Unweighted Base | 1000 | 132 | 97 | 68 | 379 | 247 | 77 | 219 | 418 | 331 | 463 | 537 |
| Weighted Base | 1000 | 132 | 97* | 68* | 379 | 247 | 77* | 293 | 384 | 294 | 483 | 517 |
| English | 771 | 132 | 96 | 68 | 379 | 19 | 77 | 229 | 291 | 225 | 377 | 394 |
| | 77% | 100% | 99% | 100% | 100% | 8% | 100% | 78% | 76% | 77% | 78% | 76% |
| | | E | E | E | E | | E | | | | | |
| French | 229 | 0 | 1 | 0 | 0 | 228 | 0 | 64 | 94 | 69 | 107 | 122 |
| | 23% | - | 1% | - | - | 92% | - | 22% | 24% | 23% | 22% | 24% |
| | | | | | | ABCDF | | | | | | |



DEMOGRAPHICS

What age group do you fall into?

Proportions/Mean: Columns Tested (5% risk level) - A/B/C/D/E/F - G/H/I - J/K
 * small base

| | TOTAL | REGION | | | | | | AGE | | | GENDER | |
|-----------------------|------------|--------------|-----------------|-----------------|-----------|-----------------|-----------|------------------|------------------|------------------|------------|---------------|
| | | BC | ALB | SK/MN | ONT | QUE | ATL | 18-34 | 35-54 | 55+ | Male | Female |
| | | A | B | C | D | E | F | G | H | I | J | K |
| Base: All respondents | | | | | | | | | | | | |
| Unweighted Base | 1000 | 132 | 97 | 68 | 379 | 247 | 77 | 219 | 418 | 331 | 463 | 537 |
| Weighted Base | 1000 | 132 | 97* | 68* | 379 | 247 | 77* | 293 | 384 | 294 | 483 | 517 |
| 18 to 24 | 101 10% | 8 6% | 10 11% | 12 17% AE | 44 12% | 21 9% | 5 7% | 101 34% HI | 0 - | 0 - | 51 11% | 50 10% |
| 25 to 34 | 192 19% | 30 23% | 22 22% | 8 12% | 68 18% | 48 20% | 17 21% | 192 66% HI | 0 - | 0 - | 95 20% | 98 19% |
| 35 to 44 | 177 18% | 15 12% | 22 23% AC | 6 10% | 68 18% | 53 21% AC | 12 16% | 0 - | 177 46% GI | 0 - | 92 19% | 86 17% |
| 45 to 54 | 207 21% | 34 25% | 17 17% | 19 28% | 74 20% | 45 18% | 18 23% | 0 - | 207 54% GI | 0 - | 101 21% | 106 21% |
| 55 to 64 | 162 16% | 18 14% | 12 12% | 10 15% | 59 16% | 51 21% | 12 16% | 0 - | 0 - | 162 55% GH | 82 17% | 80 16% |
| 65 to 74 | 87 9% | 12 9% | 8 9% | 7 10% | 32 8% | 18 7% | 9 12% | 0 - | 0 - | 87 30% GH | 37 8% | 50 10% |
| 75+ | 44 4% | 9 7% E | 4 4% | 4 6% | 19 5% | 6 2% | 2 3% | 0 - | 0 - | 44 15% GH | 15 3% | 30 6% J |
| Refused | 29 3% | 6 4% | 2 2% | 1 1% | 14 4% | 4 2% | 2 2% | 0 - | 0 - | 0 - | 12 2% | 17 3% |
| STATISTICS | | | | | | | | | | | | |
| Average age | 46 | 47 | 44 | 47 | 45 | 45 | 46 | 27 | 45 G | 65 GH | 45 | 46 |
| Standard Deviation | 16.1 | 16.8 | 16.5 | 17.9 | 16.5 | 14.8 | 15.4 | 5.0 | 5.8 | 8.0 | 15.6 | 16.6 |
| Standard Error | 0.5 | 1.5 | 1.7 | 2.2 | 0.9 | 1.0 | 1.8 | 0.3 | 0.3 | 0.4 | 0.7 | 0.7 |

DEMOGRAPHICS

What is your current marital status?

Proportions/Mean: Columns Tested (5% risk level) - A/B/C/D/E/F - G/H/I - J/K

* small base

| | TOTAL | REGION | | | | | | AGE | | | GENDER | |
|-------------------------------------|------------|----------------|----------------|--------------|-----------------|-------------------|----------------|------------------|-----------------|-----------------|------------|---------------|
| | | BC | ALB | SK/MN | ONT | QUE | ATL | 18-34 | 35-54 | 55+ | Male | Female |
| | | A | B | C | D | E | F | G | H | I | J | K |
| Base: All respondents | | | | | | | | | | | | |
| Unweighted Base | 1000 | 132 | 97 | 68 | 379 | 247 | 77 | 219 | 418 | 331 | 463 | 537 |
| Weighted Base | 1000 | 132 | 97* | 68* | 379 | 247 | 77* | 293 | 384 | 294 | 483 | 517 |
| Single or never married | 217 22% | 26 19% | 16 16% | 13 19% | 95 25% | 54 22% | 12 16% | 125 43% HI | 57 15% I | 26 9% | 112 23% | 105 20% |
| Married | 500 50% | 77 58% E | 57 59% E | 35 52% | 195 51% E | 96 39% | 40 52% | 92 31% | 224 58% G | 171 58% G | 249 52% | 251 49% |
| Common-law or living with a partner | 133 13% | 10 8% | 13 13% | 8 12% | 29 8% | 61 25% ABCD | 12 16% D | 67 23% HI | 52 14% I | 13 5% | 69 14% | 64 12% |
| Divorced or separated | 89 9% | 10 7% | 8 9% | 5 8% | 33 9% | 27 11% | 5 7% | 8 3% | 46 12% G | 33 11% G | 40 8% | 49 9% |
| Widowed | 56 6% | 9 7% | 2 2% | 6 9% B | 23 6% | 8 3% | 8 10% BE | 1 1% | 5 1% | 50 17% GH | 11 2% | 45 9% J |
| Refused | 5 1% | 0 - | 1 1% | 0 - | 3 1% | 1 0 | 0 - | 0 - | 1 0 | 0 - | 3 1% | 2 0 |

DEMOGRAPHICS

Including yourself, how many people currently live in your household?

Proportions/Means: Columns Tested (5% risk level) - A/B/C/D/E/F - G/H/I - J/K

* small base

| | TOTAL | REGION | | | | | | AGE | | | GENDER | |
|-----------------------|------------|-----------|-----------------|---------------|---------------|-----------|-----------|---------------|---------------|------------------|-----------------|------------|
| | | BC | ALB | SK/MN | ONT | QUE | ATL | 18-34 | 35-54 | 55+ | Male | Female |
| | | A | B | C | D | E | F | G | H | I | J | K |
| Base: All Respondents | | | | | | | | | | | | |
| Unweighted Base | 1000 | 132 | 97 | 68 | 379 | 247 | 77 | 219 | 418 | 331 | 463 | 537 |
| Weighted Base | 1000 | 132 | 97* | 68* | 379 | 247 | 77* | 293 | 384 | 294 | 483 | 517 |
| 1 person | 188 19% | 29 22% | 16 16% | 17 25% | 67 18% | 46 19% | 14 19% | 40 13% | 59 15% | 86 29% GH | 82 17% | 107 21% |
| 2 persons | 341 34% | 46 35% | 27 28% | 22 32% | 119 31% | 94 38% | 33 43% | 84 29% | 101 26% | 151 51% GH | 183 38% K | 158 31% |
| 3 persons | 208 21% | 22 17% | 16 17% | 11 17% | 89 23% | 56 23% | 13 17% | 83 28% | 84 22% | 37 13% | 102 21% | 106 20% |
| 4 persons | 150 15% | 22 16% | 17 18% | 11 16% | 54 14% | 35 14% | 11 15% | 52 18% | 83 22% | 11 4% | 71 15% | 79 15% |
| 5 persons | 66 7% | 6 5% | 12 12% AC | 2 3% | 28 7% | 15 6% | 3 4% | 19 7% | 39 10% | 4 2% | 26 5% | 40 8% |
| 6 persons | 24 2% | 1 1% | 5 5% E | 5 7% AE | 12 3% E | 1 0% | 1 1% | 13 4% | 10 3% | 2 1% | 8 2% | 16 3% |
| 7 persons | 4 0 | 2 1% | 0 - | 0 - | 2 0 | 0 - | 1 1% | 0 - | 3 1% | 1 0 | 1 0 | 3 1% |
| 8 persons | 3 0 | 1 1% | 0 - | 1 1% | 1 0 | 0 - | 0 - | 1 1% | 2 0 | 0 - | 2 0 | 1 0 |
| 9 persons | 3 0 | 1 1% | 2 2% DE | 0 - | 0 - | 0 - | 0 - | 0 - | 2 0 | 0 - | 0 - | 3 1% |
| 10+ persons | 3 0 | 1 1% | 0 - | 0 - | 1 0 | 0 - | 1 1% | 1 0 | 1 0 | 1 0 | 3 1% | 0 - |
| Refused | 10 1% | 1 1% | 2 2% | 0 - | 6 2% | 1 0 | 0 - | 0 - | 1 0 | 0 - | 6 1% | 4 1% |
| STATISTICS | | | | | | | | | | | | |
| Mean | 2.70 | 2.69 | 3.08 E | 2.68 | 2.77 E | 2.51 | 2.59 | 2.93 | 3.04 | 2.02 | 2.66 | 2.75 |



DEMOGRAPHICS

Do you have any children under the age of 18 currently living in your household?

Proportions/Mean: Columns Tested (5% risk level) - A/B/C/D/E/F - G/H/I - J/K
 * small base

| | TOTAL | REGION | | | | | | AGE | | | GENDER | |
|---|------------|-----------|-----------|-----------|------------|------------|-----------|------------|------------|------------|------------|------------|
| | | BC | ALB | SK/MN | ONT | QUE | ATL | 18-34 | 35-54 | 55+ | Male | Female |
| | | A | B | C | D | E | F | G | H | I | J | K |
| Base: Excludes respondents living alone | | | | | | | | | | | | |
| Unweighted Base | 795 | 101 | 77 | 51 | 304 | 200 | 62 | 190 | 356 | 232 | 380 | 415 |
| Weighted Base | 802 | 102* | 79* | 51* | 306 | 200 | 63* | 254 | 325 | 207 | 396 | 406 |
| Yes | 322 40% | 40 39% | 39 49% | 21 42% | 123 40% | 82 41% | 18 28% | 111 44% | 188 58% | 16 8% | 146 37% | 176 43% |
| No | 479 60% | 62 61% | 40 51% | 30 58% | 183 60% | 118 59% | 45 72% | 142 56% | 137 42% | 191 92% | 250 63% | 230 57% |



DEMOGRAPHICS

And what are the ages of each of the children under 18 who are currently living in your household?

Proportions/Mean: Columns Tested (5% risk level) - A/B/C/D/E/F - G/H/I - J/K
 * small base; ** very small base (under 30) ineligible for sig testing

| | TOTAL | REGION | | | | | | AGE | | | GENDER | |
|--|-----------|---------------|-----------|----------|-----------|-----------|----------|----------------|-----------|----------|-----------|----------------|
| | | BC | ALB | SK/MN | ONT | QUE | ATL | 18-34 | 35-54 | 55+ | Male | Female |
| | | A | B | C | D | E | F | G | H | I | J | K |
| ALL AGES | | | | | | | | | | | | |
| Base: Children under the age of 18 currently living in household | | | | | | | | | | | | |
| Unweighted Base | 312 | 35 | 34 | 21 | 123 | 81 | 18 | 83 | 204 | 18 | 140 | 172 |
| Weighted Base | 322 | 40* | 39** | 21** | 123 | 82* | 18** | 111* | 188 | 16** | 146 | 176 |
| Under 1 year old | 41 13% | 5 13% | 11 28% | 2 10% | 11 9% | 11 13% | 2 9% | 31 28% H | 8 4% | 1 5% | 10 7% | 31 17% J |
| One year old | 39 12% | 4 10% | 4 11% | 4 21% | 16 13% | 10 12% | 0 - | 25 23% H | 12 7% | 1 6% | 16 11% | 22 13% |
| Two years old | 38 12% | 6 16% | 3 8% | 0 - | 18 15% | 9 10% | 2 9% | 22 20% H | 15 8% | 1 6% | 16 11% | 21 12% |
| Three years old | 30 9% | 6 15% E | 7 18% | 3 16% | 10 8% | 3 4% | 0 - | 21 19% H | 9 5% | 0 - | 15 10% | 15 9% |
| Four years old | 30 9% | 3 8% | 4 9% | 3 13% | 10 8% | 7 9% | 2 13% | 12 11% | 16 8% | 0 - | 18 12% | 11 6% |
| Five years old | 27 8% | 1 3% | 5 12% | 3 14% | 9 7% | 7 9% | 1 8% | 11 10% | 16 8% | 0 - | 11 7% | 16 9% |
| Six years old | 33 10% | 6 14% | 7 19% | 0 - | 13 11% | 4 5% | 2 14% | 15 13% | 16 8% | 1 6% | 14 9% | 19 11% |
| Seven years old | 25 8% | 3 9% | 2 5% | 3 14% | 9 8% | 4 5% | 3 17% | 6 6% | 17 9% | 0 - | 13 9% | 12 7% |
| Eight years old | 33 10% | 6 14% | 6 15% | 2 8% | 10 8% | 8 10% | 2 10% | 10 9% | 22 12% | 1 5% | 12 8% | 21 12% |
| Nine years old | 30 9% | 6 16% | 3 7% | 3 16% | 7 6% | 10 12% | 0 - | 9 8% | 17 9% | 2 12% | 13 9% | 17 10% |



DEMOGRAPHICS

And what are the ages of each of the children under 18 who are currently living in your household?

Proportions/Means: Columns Tested (5% risk level) - A/B/C/D/E/F - G/H/I - J/K

* small base; ** very small base (under 30) ineligible for sig testing

| | TOTAL | REGION | | | | | | AGE | | | GENDER | |
|---------------------|-----------|----------|----------|------------|-----------|-----------|----------|------------|------------|----------|-----------|-------------|
| | | BC A | ALB B | SK/MN C | ONT D | QUE E | ATL F | 18-34 G | 35-54 H | 55+ I | Male J | Female K |
| Ten years old | 32 10% | 2 5% | 2 5% | 2 9% | 10 8% | 11 13% | 6 32% | 4 4% | 27 14% | 1 6% | 15 11% | 17 9% |
| Eleven years old | 34 11% | 6 14% | 5 13% | 4 21% | 9 7% | 7 8% | 3 18% | 6 5% | 27 14% | 0 - | 15 11% | 19 11% |
| Twelve years old | 33 10% | 3 7% | 4 10% | 1 6% | 15 13% | 8 10% | 1 5% | 4 3% | 25 13% | 3 17% | 16 11% | 16 9% |
| Thirteen years old | 23 7% | 3 8% | 4 10% | 3 12% | 6 5% | 5 6% | 3 17% | 2 1% | 21 11% | 1 5% | 11 7% | 12 7% |
| Fourteen years old | 23 7% | 3 8% | 3 8% | 0 - | 9 8% | 6 7% | 2 9% | 1 1% | 19 10% | 3 16% | 9 6% | 14 8% |
| Fifteen years old | 38 12% | 4 11% | 6 15% | 4 16% | 12 10% | 11 13% | 2 9% | 3 3% | 32 17% | 4 23% | 22 15% | 16 9% |
| Sixteen years old | 27 8% | 3 7% | 5 14% | 2 9% | 8 7% | 6 7% | 2 14% | 2 2% | 22 12% | 2 10% | 7 5% | 20 11% |
| Seventeen years old | 23 7% | 2 5% | 1 2% | 4 16% | 8 6% | 8 10% | 1 6% | 2 1% | 16 8% | 4 23% | 11 7% | 12 7% |
| Refused | 5 1% | 0 - | 2 5% | 0 - | 3 2% | 0 - | 0 - | 0 - | 4 2% | 0 - | 4 3% | 1 0 |



DEMOGRAPHICS

What is the highest level of formal education that you have completed?

Proportions/Means: Columns Tested (5% risk level) - A/B/C/D/E/F - G/H/I - J/K

* small base

| | TOTAL | REGION | | | | | | AGE | | | GENDER | |
|--|------------|-----------------|-----------------|----------------|------------------|-----------------|-----------------|------------|----------------|-----------------|----------------|-------------|
| | | BC A | ALB B | SK/MN C | ONT D | QUE E | ATL F | 18-34 G | 35-54 H | 55+ I | Male J | Female K |
| Base: All respondents | | | | | | | | | | | | |
| Unweighted Base | 1000 | 132 | 97 | 68 | 379 | 247 | 77 | 219 | 418 | 331 | 463 | 537 |
| Weighted Base | 1000 | 132 | 97* | 68* | 379 | 247 | 77* | 293 | 384 | 294 | 483 | 517 |
| Grade school or some high school | 111 11% | 9 7% | 10 10% | 10 15% D | 27 7% | 42 17% AD | 13 16% AD | 23 8% | 30 8% | 56 19% GH | 54 11% | 57 11% |
| Complete high school | 205 21% | 24 18% | 18 18% | 13 19% | 78 21% | 53 22% | 20 26% | 64 22% | 76 20% | 61 21% | 94 19% | 112 22% |
| Some community college or university, but did not finish | 165 17% | 28 21% BF | 9 10% | 8 13% | 82 22% BEF | 34 14% F | 4 5% | 53 18% | 65 17% | 46 16% | 81 17% | 85 16% |
| Complete technical or trade school/Community college | 212 21% | 19 15% | 29 30% AD | 19 27% A | 70 18% | 59 24% A | 16 21% | 66 22% | 93 24% I | 49 17% | 103 21% | 109 21% |
| Complete university degree, such as a Bachelor's | 193 19% | 32 24% E | 21 22% | 10 14% | 73 19% | 37 15% | 21 27% E | 62 21% | 79 21% | 44 15% | 83 17% | 110 21% |
| Post-graduate degree, such as a Master's or Ph.D. | 107 11% | 21 16% EF | 9 9% | 8 11% | 46 12% | 20 8% | 4 6% | 25 9% | 40 11% | 37 13% | 66 14% K | 41 8% |
| Refused | 6 1% | 0 - | 1 1% | 0 - | 3 1% | 2 1% | 0 - | 0 - | 1 0 | 0 - | 3 1% | 3 1% |



DEMOGRAPHICS

Which one of the following categories best describes your current employment status?

Proportions/Mean: Columns Tested (5% risk level) - A/B/C/D/E/F - G/H/I - J/K
 * small base

| | TOTAL | REGION | | | | | | AGE | | | GENDER | |
|--|------------|-----------|----------------|----------------|------------|------------|----------------|-----------------|-----------------|------------------|-----------------|----------------|
| | | BC | ALB | SK/MN | ONT | QUE | ATL | 18-34 | 35-54 | 55+ | Male | Female |
| | | A | B | C | D | E | F | G | H | I | J | K |
| Base: All respondents | | | | | | | | | | | | |
| Unweighted Base | 1000 | 132 | 97 | 68 | 379 | 247 | 77 | 219 | 418 | 331 | 463 | 537 |
| Weighted Base | 1000 | 132 | 97* | 68* | 379 | 247 | 77* | 293 | 384 | 294 | 483 | 517 |
| Working full-time | 412 41% | 46 35% | 34 35% | 24 35% | 164 43% | 105 43% | 39 50% A | 151 51% I | 204 53% I | 42 14% | 239 49% K | 173 33% |
| Working part-time | 98 10% | 13 10% | 11 11% | 4 6% | 41 11% | 25 10% | 4 5% | 38 13% I | 37 10% | 20 7% | 27 6% J | 70 14% J |
| Self-employed | 112 11% | 15 11% | 15 15% F | 12 17% F | 42 11% | 25 10% | 4 5% | 16 6% | 66 17% GI | 25 9% | 73 15% K | 39 8% |
| Unemployed, but looking for work | 42 4% | 5 4% | 2 3% | 3 4% | 12 3% | 16 6% | 4 6% | 17 6% I | 22 6% I | 4 1% | 20 4% | 23 4% |
| Attending school full-time/A student | 51 5% | 8 6% | 8 8% | 4 6% | 19 5% | 11 4% | 2 2% | 49 17% HI | 3 1% | 0 - | 20 4% | 32 6% |
| Retired | 193 19% | 30 23% | 17 18% | 16 24% | 74 19% | 41 16% | 14 18% | 0 - | 12 3% G | 180 61% GH | 88 18% | 105 20% |
| Not in the workforce/A full-time homemaker | 74 7% | 13 10% | 7 7% | 5 8% | 21 5% | 20 8% | 8 11% | 20 7% | 33 9% | 19 6% | 13 3% | 61 12% J |
| Other/Social assistance/Disability | 12 1% | 2 2% | 2 2% | 0 - | 3 1% | 3 1% | 2 2% | 3 1% | 6 2% | 3 1% | 2 0 | 10 2% |
| Refused | 6 1% | 0 - | 1 1% | 0 - | 3 1% | 2 1% | 1 1% | 0 - | 2 0 | 1 0 | 1 0 | 5 1% |



DEMOGRAPHICS

And which of the following categories best describes your annual household income?

Proportions/Means: Columns Tested (5% risk level) - A/B/C/D/E/F - G/H/I - J/K

* small base

| | TOTAL | REGION | | | | | | AGE | | | GENDER | |
|----------------------------------|------------|----------------|----------------|---------------|------------------|----------------|------------------|----------------|-----------------|-----------------|-----------------|----------------|
| | | BC | ALB | SK/MN | ONT | QUE | ATL | 18-34 | 35-54 | 55+ | Male | Female |
| | | A | B | C | D | E | F | G | H | I | J | K |
| Base: All respondents | | | | | | | | | | | | |
| Unweighted Base | 1000 | 132 | 97 | 68 | 379 | 247 | 77 | 219 | 418 | 331 | 463 | 537 |
| Weighted Base | 1000 | 132 | 97* | 68* | 379 | 247 | 77* | 293 | 384 | 294 | 483 | 517 |
| Under \$10,000 | 42 4% | 6 4% | 7 7% | 4 6% | 12 3% | 8 3% | 5 6% | 23 8% HI | 12 3% | 7 3% | 16 3% | 26 5% |
| \$10,000 to just under \$20,000 | 73 7% | 13 10% | 1 1% | 6 8% | 23 6% | 25 10% | 6 7% | 19 6% | 25 7% | 27 9% | 23 5% | 50 10% J |
| \$20,000 to just under \$30,000 | 88 9% | 8 6% | 7 7% | 6 9% | 27 7% | 27 11% | 14 18% ABD | 23 8% | 29 8% | 33 11% | 41 8% | 48 9% |
| \$30,000 to just under \$40,000 | 97 10% | 12 9% | 8 8% | 6 9% | 26 7% | 36 14% D | 9 12% | 34 12% H | 26 7% | 35 12% H | 48 10% | 49 9% |
| \$40,000 to just under \$50,000 | 100 10% | 14 10% | 10 10% | 6 9% | 29 8% | 35 14% D | 7 9% | 31 10% | 39 10% | 28 10% | 43 9% | 57 11% |
| \$50,000 to just under \$60,000 | 106 11% | 14 11% | 12 12% | 5 8% | 40 10% | 28 11% | 7 9% | 32 11% | 38 10% | 36 12% | 54 11% | 52 10% |
| \$60,000 to just under \$70,000 | 70 7% | 10 8% | 7 7% | 6 8% | 21 6% | 21 8% | 6 7% | 15 5% | 36 9% | 19 7% | 40 8% | 31 6% |
| \$70,000 to just under \$80,000 | 63 6% | 8 6% | 8 8% | 7 11% E | 23 6% | 8 3% | 9 12% E | 27 9% H | 19 5% | 18 6% | 33 7% | 30 6% |
| \$80,000 to just under \$100,000 | 84 8% | 10 8% | 13 13% E | 5 7% | 39 10% E | 12 5% | 4 5% | 23 8% | 46 12% I | 13 4% | 42 9% | 42 8% |
| \$100,000 and over | 164 16% | 21 16% | 19 20% | 9 13% | 77 20% E | 28 11% | 10 12% | 42 14% | 91 24% GI | 30 10% | 103 21% K | 61 12% |
| Refused | 112 11% | 15 11% F | 6 7% | 8 11% F | 61 16% BEF | 20 8% | 2 2% | 24 8% | 23 6% | 47 16% GH | 40 8% | 71 14% J |



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HEALTH CANADA: WAIT TIMES

1. How would you rate the Government of Canada's performance in the area of health care? Please use a 7-point scale where 1 is terrible, 7 is excellent, and the mid-point 4 is neither good nor bad.

Proportions/Means: Columns Tested
(5% risk level) - A/B - C/D/E/F - G/H/I

| | TOTAL | REGION TYPE | | EDUCATION | | | | INCOME | | |
|-------------------------|------------|-------------|--------------|------------------|----------------|----------------|-----------------|-----------------|-------------------|----------------|
| | | Urban A | Rural B | <HS C | HS D | Post sec E | University F | <\$30K G | \$30K-<\$60K H | \$60K + I |
| Base: All Respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 797 | 203 | 113 | 203 | 376 | 301 | 202 | 306 | 375 |
| Weighted Base | 1000 | 804 | 196 | 111 | 205 | 377 | 300 | 204 | 303 | 382 |
| [7] Excellent | 44 4% | 36 5% | 8 4% | 9 9% EF | 17 8% EF | 11 3% | 7 2% | 23 11% HI | 9 3% | 7 2% |
| [6] | 65 7% | 57 7% | 8 4% | 4 3% | 19 9% F | 31 8% F | 11 4% | 18 9% | 16 5% | 26 7% |
| [5] | 218 22% | 181 23% | 37 19% | 14 12% | 35 17% | 84 22% C | 84 28% CD | 39 19% | 61 20% | 95 25% |
| [4] Neither | 326 33% | 254 32% | 72 37% | 49 44% DEF | 58 28% | 117 31% | 99 33% | 64 31% | 108 36% | 112 29% |
| [3] | 139 14% | 113 14% | 27 14% | 7 6% | 28 14% | 60 16% C | 44 15% C | 19 9% | 52 17% G | 57 15% |
| [2] | 92 9% | 75 9% | 17 9% | 5 4% | 19 9% | 34 9% | 34 11% C | 11 5% | 25 8% | 47 12% G |
| [1] Terrible | 106 11% | 84 10% | 22 11% | 20 18% EF | 28 13% F | 37 10% | 19 6% | 26 13% | 31 10% | 34 9% |
| Don't know/Refused | 9 1% | 4 1% | 5 2% A | 2 2% | 2 1% | 3 1% | 2 1% | 3 1% | 1 0 | 4 1% |
| TOPBOX & LOWBOX SUMMARY | | | | | | | | | | |



HEALTH CANADA: WAIT TIMES

1. How would you rate the Government of Canada's performance in the area of health care? Please use a 7-point scale where 1 is terrible, 7 is excellent, and the mid-point 4 is neither good nor bad.

Proportions/Means: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I

| | TOTAL | REGION TYPE | | EDUCATION | | | | INCOME | | |
|---------------------------------------|------------|-------------|-----------|------------------|----------------|-----------------|----------------|-----------------|----------------|-----------------|
| | | Urban | Rural | <HS | HS | Post sec | University | <\$30K | \$30K-<\$60K | \$60K + |
| | | A | B | C | D | E | F | G | H | I |
| Excellent [Rated 7] | 44 4% | 36 5% | 8 4% | 9 9% EF | 17 8% EF | 11 3% | 7 2% | 23 11% HI | 9 3% | 7 2% |
| Good [Rated 5,6] | 283 28% | 238 30% | 45 23% | 18 16% DEF | 54 26% C | 115 31% C | 96 32% C | 58 28% | 77 25% | 121 32% |
| Neither [Rated 4] | 326 33% | 254 32% | 72 37% | 49 44% DEF | 58 28% | 117 31% | 99 33% | 64 31% | 108 36% | 112 29% |
| Bad [Rated 2,3] | 232 23% | 188 23% | 44 22% | 12 11% | 47 23% C | 94 25% C | 79 26% C | 30 15% | 78 26% G | 103 27% G |
| Terrible [Rated 1] | 106 11% | 84 10% | 22 11% | 20 18% EF | 28 13% F | 37 10% | 19 6% | 26 13% | 31 10% | 34 9% |
| STATISTICS (1= Terrible 7= Excellent) | | | | | | | | | | |
| Mean | 3.84 | 3.86 | 3.73 | 3.74 | 3.87 | 3.84 | 3.87 | 4.13 HI | 3.74 | 3.78 |
| Standard Deviation | 1.5 | 1.5 | 1.5 | 1.7 | 1.7 | 1.5 | 1.3 | 1.8 | 1.4 | 1.5 |
| Standard Error | 0 | 0.1 | 0.1 | 0.2 | 0.1 | 0.1 | 0.1 | 0.1 | 0.1 | 0.1 |
| Median | 3.48 | 3.51 | 3.41 | 3.44 | 3.46 | 3.48 | 3.53 | 3.69 | 3.39 | 3.46 |



HEALTH CANADA: WAIT TIMES

2. Do you feel that wait times for health care services in Canada have been getting shorter, have been getting longer, or have stayed about the same over the last few years?

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I

| | TOTAL | REGION TYPE | | EDUCATION | | | | INCOME | | |
|-----------------------|------------|----------------|------------|-----------|-----------|---------------|-----------------|-------------|-------------------|--------------|
| | | Urban A | Rural B | <HS C | HS D | Post sec E | University F | <\$30K G | \$30K-<\$60K H | \$60K + I |
| Base: All Respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 797 | 203 | 113 | 203 | 376 | 301 | 202 | 306 | 375 |
| Weighted Base | 1000 | 804 | 196 | 111 | 205 | 377 | 300 | 204 | 303 | 382 |
| Shorter | 112 11% | 98 12% B | 13 7% | 16 15% | 20 10% | 36 10% | 39 13% | 27 13% | 34 11% | 40 11% |
| Longer | 439 44% | 347 43% | 92 47% | 45 40% | 96 47% | 174 46% | 121 40% | 89 44% | 135 45% | 166 43% |
| Same | 417 42% | 332 41% | 85 43% | 47 42% | 84 41% | 156 41% | 127 42% | 81 40% | 127 42% | 162 43% |
| Don't know/Refused | 33 3% | 26 3% | 7 3% | 3 3% | 6 3% | 11 3% | 13 4% | 6 3% | 7 2% | 13 3% |



HEALTH CANADA: WAIT TIMES

3. Now thinking about the next couple of years would you say that you are very confident, somewhat confident, not very confident or not at all confident that wait times for health care services will get shorter?

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I

| | TOTAL | REGION TYPE | | EDUCATION | | | | INCOME | | |
|-------------------------|------------|-------------|------------|------------------|----------------|------------|-----------------|----------------|-----------------|------------|
| | | Urban | Rural | <HS | HS | Post sec | University | <\$30K | \$30K-<\$60K | \$60K + |
| | | A | B | C | D | E | F | G | H | I |
| Base: All Respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 797 | 203 | 113 | 203 | 376 | 301 | 202 | 306 | 375 |
| Weighted Base | 1000 | 804 | 196 | 111 | 205 | 377 | 300 | 204 | 303 | 382 |
| Very confident | 52 5% | 40 5% | 11 6% | 16 14% DEF | 12 6% | 14 4% | 10 3% | 18 9% HI | 12 4% | 15 4% |
| Somewhat confident | 284 28% | 226 28% | 59 30% | 23 21% | 56 27% | 105 28% | 100 33% C | 59 29% | 82 27% | 111 29% |
| Not very confident | 434 43% | 351 44% | 82 42% | 50 45% | 82 40% | 170 45% | 130 43% | 85 42% | 143 47% | 166 43% |
| Not at all confident | 211 21% | 171 21% | 41 21% | 17 15% | 53 26% C | 82 22% | 57 19% | 36 18% | 65 22% | 84 22% |
| Don't know/Refused | 19 2% | 16 2% | 3 2% | 6 5% DEF | 2 1% | 6 2% | 4 1% | 5 3% H | 1 0 | 5 1% |
| TOPBOX & LOWBOX SUMMARY | | | | | | | | | | |
| Confident (Top2Box) | 336 34% | 266 33% | 70 36% | 39 35% | 68 33% | 119 31% | 110 37% | 77 38% | 94 31% | 126 33% |
| Not confident (Low2Box) | 645 65% | 522 65% | 123 63% | 66 60% | 135 66% | 252 67% | 187 62% | 121 59% | 208 69% G | 250 66% |



HEALTH CANADA: WAIT TIMES

4. For each of the following please tell me if you feel that they are very responsible, somewhat responsible, not very responsible or not at all responsible for reducing wait times for health care services? 1) The Government of Canada?

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I

| | TOTAL | REGION TYPE | | EDUCATION | | | | INCOME | | |
|---------------------------|------------|-------------|--------------|---------------|----------------|---------------|-----------------|---------------|-------------------|-----------------|
| | | Urban A | Rural B | <HS C | HS D | Post sec E | University F | <\$30K G | \$30K-<\$60K H | \$60K + I |
| Base: All Respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 797 | 203 | 113 | 203 | 376 | 301 | 202 | 306 | 375 |
| Weighted Base | 1000 | 804 | 196 | 111 | 205 | 377 | 300 | 204 | 303 | 382 |
| Very responsible | 308 31% | 253 31% | 56 28% | 31 28% | 57 28% | 128 34% | 90 30% | 51 25% | 92 30% | 132 35% G |
| Somewhat responsible | 398 40% | 322 40% | 76 39% | 44 40% | 86 42% | 133 35% | 132 44% E | 84 41% | 132 44% I | 134 35% |
| Not very responsible | 203 20% | 161 20% | 43 22% | 23 20% | 38 19% | 82 22% | 60 20% | 46 23% | 57 19% | 80 21% |
| Not at all responsible | 73 7% | 60 7% | 14 7% | 9 8% | 13 6% | 34 9% | 17 6% | 13 6% | 20 7% | 34 9% |
| Don't know/Refused | 17 2% | 9 1% | 8 4% A | 4 3% EF | 10 5% EF | 1 0 | 2 1% | 9 4% HI | 3 1% | 2 0 |
| TOPBOX & LOWBOX SUMMARY | | | | | | | | | | |
| Responsible (Top2Box) | 706 71% | 574 71% | 132 67% | 75 68% | 143 70% | 261 69% | 221 74% | 135 66% | 224 74% | 266 70% |
| Not responsible (Low2Box) | 277 28% | 220 27% | 57 29% | 32 29% | 51 25% | 115 31% | 77 26% | 60 29% | 76 25% | 114 30% |



HEALTH CANADA: WAIT TIMES

4. For each of the following please tell me if you feel that they are very responsible, somewhat responsible, not very responsible or not at all responsible for reducing wait times for health care services? 2) Your Provincial Government?

Proportions/Means: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I

| | TOTAL | REGION TYPE | | EDUCATION | | | | INCOME | | |
|---------------------------|------------|-------------|------------|-----------|------------|---------------|-----------------|-------------|-------------------|--------------|
| | | Urban A | Rural B | <HS C | HS D | Post sec E | University F | <\$30K G | \$30K-<\$60K H | \$60K + I |
| Base: All Respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 797 | 203 | 113 | 203 | 376 | 301 | 202 | 306 | 375 |
| Weighted Base | 1000 | 804 | 196 | 111 | 205 | 377 | 300 | 204 | 303 | 382 |
| Very responsible | 356 36% | 291 36% | 65 33% | 33 30% | 53 26% | 128 34% | 140 46% | 55 27% | 110 36% | 152 40% |
| Somewhat responsible | 414 41% | 336 42% | 79 40% | 39 36% | 98 48% | 158 42% | 117 39% | 92 45% | 127 42% | 154 40% |
| Not very responsible | 165 17% | 126 16% | 39 20% | 27 24% | 41 20% | 60 16% | 35 12% | 39 19% | 47 16% | 55 14% |
| Not at all responsible | 51 5% | 43 5% | 8 4% | 8 7% | 7 4% | 29 8% | 7 2% | 12 6% | 15 5% | 20 5% |
| Don't know/Refused | 14 1% | 8 1% | 5 3% | 4 3% | 6 3% | 3 1% | 1 0 | 5 2% | 4 1% | 1 0 |
| TOPBOX & LOWBOX SUMMARY | | | | | | | | | | |
| Responsible (Top2Box) | 770 77% | 626 78% | 144 73% | 72 65% | 152 74% | 286 76% | 257 86% | 148 72% | 237 78% | 306 80% |
| Not responsible (Low2Box) | 216 22% | 169 21% | 47 24% | 35 31% | 48 23% | 88 23% | 43 14% | 51 25% | 62 20% | 75 20% |



HEALTH CANADA: WAIT TIMES

4. For each of the following please tell me if you feel that they are very responsible, somewhat responsible, not very responsible or not at all responsible for reducing wait times for health care services? 3) Health care professionals?

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I

| | TOTAL | REGION TYPE | | EDUCATION | | | | INCOME | | |
|---------------------------|------------|-------------|-----------------|---------------|------------|---------------|-----------------|--------------|-------------------|--------------|
| | | Urban A | Rural B | <HS C | HS D | Post sec E | University F | <\$30K G | \$30K-<\$60K H | \$60K + I |
| Base: All Respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 797 | 203 | 113 | 203 | 376 | 301 | 202 | 306 | 375 |
| Weighted Base | 1000 | 804 | 196 | 111 | 205 | 377 | 300 | 204 | 303 | 382 |
| Very responsible | 199 20% | 158 20% | 42 21% | 25 23% | 37 18% | 80 21% | 57 19% | 50 25% | 59 20% | 74 19% |
| Somewhat responsible | 449 45% | 350 44% | 99 50% | 39 35% | 104 51% | 160 42% | 143 48% | 83 41% | 139 46% | 170 45% |
| Not very responsible | 223 22% | 187 23% | 36 18% | 28 25% | 39 19% | 86 23% | 68 23% | 45 22% | 69 23% | 89 23% |
| Not at all responsible | 111 11% | 93 12% | 18 9% | 11 10% | 21 10% | 47 12% | 30 10% | 19 9% | 31 10% | 48 13% |
| Don't know/Refused | 18 2% | 16 2% | 2 1% | 7 7% EF | 4 2% | 4 1% | 2 1% | 7 4% I | 5 2% | 1 0 |
| TOPBOX & LOWBOX SUMMARY | | | | | | | | | | |
| Responsible (Top2Box) | 648 65% | 508 63% | 140 71% A | 64 58% | 141 69% | 240 64% | 200 67% | 133 65% | 198 65% | 244 64% |
| Not responsible (Low2Box) | 334 33% | 280 35% | 54 28% | 39 35% | 60 29% | 133 35% | 99 33% | 63 31% | 100 33% | 137 36% |



HEALTH CANADA: WAIT TIMES

5. Do you think the Government of Canada has done a great deal, done something but could do more, done little, or done nothing on reducing wait times in the health care system?

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I

| | TOTAL | REGION TYPE | | EDUCATION | | | | INCOME | | |
|----------------------------------|------------|-------------|------------|-----------|------------|------------|------------|------------|--------------|-----------------|
| | | Urban | Rural | <HS | HS | Post sec | University | <\$30K | \$30K-<\$60K | \$60K + |
| | | A | B | C | D | E | F | G | H | I |
| Base: All Respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 797 | 203 | 113 | 203 | 376 | 301 | 202 | 306 | 375 |
| Weighted Base | 1000 | 804 | 196 | 111 | 205 | 377 | 300 | 204 | 303 | 382 |
| Done a great deal | 32 3% | 30 4% | 2 1% | 6 5% | 5 2% | 10 3% | 12 4% | 9 5% | 10 3% | 10 3% |
| Done something but could do more | 486 49% | 386 48% | 100 51% | 52 47% | 103 50% | 176 47% | 154 51% | 103 51% | 151 50% | 168 44% |
| Done little | 295 29% | 238 30% | 56 29% | 31 28% | 52 25% | 123 33% | 84 28% | 53 26% | 92 30% | 127 33% |
| Done nothing | 168 17% | 132 16% | 36 18% | 17 16% | 41 20% | 62 17% | 45 15% | 35 17% | 44 14% | 71 19% |
| Don't know/Refused | 19 2% | 17 2% | 3 1% | 4 4% | 5 2% | 6 2% | 5 2% | 4 2% | 6 2% | 6 2% |
| TOPBOX & LOWBOX SUMMARY | | | | | | | | | | |
| Done some/great deal (Top2Box) | 518 52% | 417 52% | 102 52% | 58 52% | 108 53% | 186 49% | 166 55% | 113 55% | 161 53% | 178 47% |
| Done little/nothing (Low2Box) | 462 46% | 370 46% | 92 47% | 49 44% | 93 45% | 186 49% | 130 43% | 87 43% | 136 45% | 197 52% G |



HEALTH CANADA: WAIT TIMES

6. Do you think that your Provincial Government has done a great deal, done something but could do more, done little or done nothing on reducing wait times in the health care system?

Proportions/Means: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I

| | TOTAL | REGION TYPE | | EDUCATION | | | | INCOME | | |
|----------------------------------|------------|-------------|------------|----------------|------------|-----------------|-----------------|-------------|-------------------|-----------------|
| | | Urban A | Rural B | <HS C | HS D | Post sec E | University F | <\$30K G | \$30K-<\$60K H | \$60K + I |
| Base: All Respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 797 | 203 | 113 | 203 | 376 | 301 | 202 | 306 | 375 |
| Weighted Base | 1000 | 804 | 196 | 111 | 205 | 377 | 300 | 204 | 303 | 382 |
| Done a great deal | 32 3% | 27 3% | 6 3% | 1 1% | 11 5% | 9 2% | 11 4% | 6 3% | 11 4% | 13 3% |
| Done something but could do more | 519 52% | 409 51% | 110 56% | 53 48% | 105 51% | 188 50% | 168 56% | 110 54% | 172 57% | 181 47% |
| Done little | 302 30% | 248 31% | 54 28% | 30 27% | 54 26% | 129 34% | 89 30% | 48 24% | 88 29% | 136 36% |
| Done nothing | 128 13% | 106 13% | 22 11% | 18 17% | 31 15% | 49 13% | 29 9% | 33 16% | 29 10% | 47 12% |
| Don't know/Refused | 19 2% | 14 2% | 5 3% | 8 8% DEF | 5 2% | 2 1% | 4 1% | 6 3% | 3 1% | 5 1% |
| TOPBOX & LOWBOX SUMMARY | | | | | | | | | | |
| Done some/great deal (Top2Box) | 551 55% | 436 54% | 115 59% | 54 49% | 116 56% | 196 52% | 179 60% | 117 57% | 183 60% | 194 51% |
| Done little/nothing (Low2Box) | 430 43% | 353 44% | 76 39% | 48 43% | 85 41% | 179 47% F | 117 39% | 81 40% | 117 39% | 182 48% H |



HEALTH CANADA: WAIT TIMES

7. Have you read, seen, or heard anything recently about an agreement between the federal government and the provincial governments to set benchmarks for wait times before the end of 2005 for treatments for cancer and heart ailments, diagnostic imaging, joint replacements, and sight restoration?

Proportions/Means: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I

| | REGION TYPE | | | EDUCATION | | | | INCOME | | |
|-----------------------|-------------|------------|------------|-----------|------------|------------|------------|------------|--------------|------------|
| | TOTAL | Urban | Rural | <HS | HS | Post sec | University | <\$30K | \$30K-<\$60K | \$60K + |
| | | A | B | C | D | E | F | G | H | I |
| Base: All Respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 797 | 203 | 113 | 203 | 376 | 301 | 202 | 306 | 375 |
| Weighted Base | 1000 | 804 | 196 | 111 | 205 | 377 | 300 | 204 | 303 | 382 |
| Yes | 311 31% | 258 32% | 53 27% | 19 17% | 47 23% | 112 30% | 131 43% | 42 20% | 85 28% | 145 38% |
| No | 681 68% | 540 67% | 141 72% | 89 81% | 157 76% | 261 69% | 169 56% | 159 78% | 215 71% | 236 62% |
| Don't know/Refused | 8 1% | 6 1% | 2 1% | 2 2% | 1 0 | 4 1% | 1 0 | 3 2% | 3 1% | 1 0 |



HEALTH CANADA: WAIT TIMES

8. What was it you read, heard or saw most recently?

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I
 * small base; ** very small base (under 30) ineligible for sig testing

| | TOTAL | REGION TYPE | | EDUCATION | | | | INCOME | | |
|--|------------|-------------|--------------|-----------|-----------|---------------|-----------------|-------------|-------------------|----------------|
| | | Urban A | Rural B | <HS C | HS D | Post sec E | University F | <\$30K G | \$30K-<\$60K H | \$60K + I |
| TOTAL MENTIONS | | | | | | | | | | |
| Base: Aware of agreement between governments to set benchmarks | | | | | | | | | | |
| Unweighted Base | 328 | 270 | 58 | 21 | 50 | 122 | 133 | 45 | 90 | 151 |
| Weighted Base | 311 | 258 | 53* | 19** | 47* | 112 | 131 | 42* | 85* | 145 |
| Reports in the media | 131 42% | 108 42% | 23 43% | 5 28% | 24 51% | 47 42% | 53 41% | 16 39% | 35 41% | 64 44% |
| Reducing wait times | 77 25% | 63 24% | 14 26% | 5 27% | 13 27% | 28 25% | 29 22% | 6 15% | 27 32% G | 34 23% |
| More funding is being provided to cut wait times | 29 9% | 27 10% | 3 5% | 0 - | 4 9% | 11 10% | 14 11% | 3 8% | 5 6% | 21 14% H |
| Cancer treatments/ reducing wait times for cancer patients | 27 9% | 22 9% | 5 10% | 1 5% | 4 9% | 10 9% | 11 9% | 3 6% | 9 11% | 8 6% |
| Information on the Internet | 14 5% | 14 5% | 0 - | 0 - | 1 2% | 5 5% | 8 6% | 0 - | 3 4% | 10 7% |
| Magnetic Resonance Imaging (MRI)/ scanners | 12 4% | 12 4% | 1 2% | 4 18% | 0 - | 5 4% | 4 3% | 4 9% | 4 5% | 4 3% |
| Implement benchmarks | 12 4% | 8 3% | 4 7% | 1 6% | 1 2% | 6 5% | 5 4% | 2 6% | 1 1% | 7 5% |
| Reducing wait times for joint replacements | 12 4% | 11 4% | 1 2% | 0 - | 3 6% | 5 4% | 4 3% | 1 2% | 5 6% | 5 3% |
| Trying to make changes/ improvements | 10 3% | 7 3% | 3 6% | 1 5% | 3 7% | 2 2% | 4 3% | 1 1% | 2 2% | 4 3% |
| Discussions between the Federal & Provincial governments on this issue | 9 3% | 9 3% | 0 - | 0 - | 2 3% | 1 1% | 6 4% | 2 4% | 1 1% | 6 4% |
| No agreement has been reached/ nothing has happened | 6 2% | 2 1% | 4 8% A | 2 10% | 0 - | 0 - | 4 3% | 2 5% | 1 1% | 3 2% |
| Plan to privatize healthcare to improve wait times | 5 2% | 4 2% | 1 2% | 0 - | 1 2% | 2 1% | 2 2% | 0 - | 0 - | 2 1% |



HEALTH CANADA: WAIT TIMES

8. What was it you read, heard or saw most recently?

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I

* small base; ** very small base (under 30) ineligible for sig testing

| | REGION TYPE | | | EDUCATION | | | | INCOME | | |
|---|-------------|------------|------------|-----------|----------|---------------|-----------------|-------------|-------------------|--------------|
| | TOTAL | Urban A | Rural B | <HS C | HS D | Post sec E | University F | <\$30K G | \$30K-<\$60K H | \$60K + I |
| Reducing wait times for sight restoration | 4 1% | 4 1% | 0 - | 1 5% | 0 - | 1 1% | 2 1% | 1 2% | 3 3% | 0 - |
| Other | 24 8% | 21 8% | 4 7% | 2 9% | 5 10% | 9 8% | 9 7% | 6 14% | 10 11% | 8 5% |
| Nothing | 1 0 | 1 0 | 0 - | 0 - | 0 - | 1 1% | 0 - | 0 - | 0 - | 1 1% |
| Don't know/Refused | 21 7% | 18 7% | 3 6% | 2 10% | 3 6% | 7 6% | 10 7% | 3 8% | 4 4% | 10 7% |



HEALTH CANADA: WAIT TIMES

9. Would you say that being aware of this plan makes you feel much more positive, somewhat more positive, somewhat less positive, much less positive about the future of the health care system in Canada or did it have no impact how you feel about the future of the health care system?

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I

| | REGION TYPE | | | EDUCATION | | | | INCOME | | |
|-------------------------|-------------|------------|-----------|-----------|------------|------------|------------|------------|--------------|------------|
| | TOTAL | Urban | Rural | <HS | HS | Post sec | University | <\$30K | \$30K-<\$60K | \$60K + |
| | | A | B | C | D | E | F | G | H | I |
| Base: All Respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 797 | 203 | 113 | 203 | 376 | 301 | 202 | 306 | 375 |
| Weighted Base | 1000 | 804 | 196 | 111 | 205 | 377 | 300 | 204 | 303 | 382 |
| Much more positive | 71 7% | 53 7% | 17 9% | 9 8% | 17 8% | 21 6% | 23 8% | 17 8% | 23 8% | 22 6% |
| Somewhat more positive | 449 45% | 367 46% | 82 42% | 41 37% | 92 45% | 167 44% | 144 48% | 83 41% | 137 45% | 183 48% |
| Somewhat less positive | 77 8% | 58 7% | 19 10% | 12 11% | 19 9% | 30 8% | 13 4% | 16 8% | 26 9% | 22 6% |
| Much less positive | 52 5% | 43 5% | 9 5% | 10 9% | 9 4% | 24 6% | 9 3% | 8 4% | 22 7% | 15 4% |
| No impact | 340 34% | 274 34% | 65 33% | 34 31% | 65 32% | 133 35% | 108 36% | 73 36% | 93 31% | 138 36% |
| Don't know/Refused | 12 1% | 8 1% | 4 2% | 4 4% | 3 1% | 3 1% | 3 1% | 6 3% | 3 1% | 2 0 |
| TOPBOX & LOWBOX SUMMARY | | | | | | | | | | |
| More positive (Top2Box) | 519 52% | 420 52% | 99 51% | 51 46% | 109 53% | 188 50% | 168 56% | 100 49% | 159 53% | 205 54% |
| Less positive (Low2Box) | 129 13% | 101 13% | 28 14% | 22 20% | 28 14% | 54 14% | 22 7% | 24 12% | 48 16% | 37 10% |



DEMOGRAPHICS

Region:

Proportions/Means: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I

| | TOTAL | REGION TYPE | | EDUCATION | | | | INCOME | | |
|-----------------------|------------|-----------------|----------------|------------------|----------------|-----------------|-----------------|----------------|----------------|------------------|
| | | Urban | Rural | <HS | HS | Post sec | University | <\$30K | \$30K-~\$60K | \$60K + |
| | | A | B | C | D | E | F | G | H | I |
| Base: All respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 797 | 203 | 113 | 203 | 376 | 301 | 202 | 306 | 375 |
| Weighted Base | 1000 | 804 | 196 | 111 | 205 | 377 | 300 | 204 | 303 | 382 |
| British Columbia | 132 13% | 115 14% B | 17 9% | 9 8% | 24 12% | 47 12% | 52 17% C | 27 13% | 40 13% | 50 13% |
| Alberta | 97 10% | 79 10% | 18 9% | 10 9% | 18 9% | 38 10% | 30 10% | 14 7% | 30 10% | 46 12% |
| Sask/Man | 68 7% | 45 6% | 23 12% A | 10 9% | 13 6% | 27 7% | 17 6% | 16 8% | 17 6% | 26 7% |
| Ontario | 379 38% | 326 41% B | 52 27% | 27 24% | 78 38% C | 152 40% C | 119 40% C | 63 31% | 94 31% | 161 42% GH |
| Quebec | 247 25% | 196 24% | 51 26% | 42 38% DEF | 53 26% | 93 25% | 57 19% | 59 29% I | 99 33% I | 69 18% |
| Atlantic | 77 8% | 43 5% | 34 17% A | 13 11% E | 20 10% | 20 5% | 25 8% | 24 12% | 23 8% | 28 7% |



DEMOGRAPHICS

Province:

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I

| | TOTAL | REGION TYPE | | EDUCATION | | | | INCOME | | |
|-----------------------|------------|-----------------|---------------|------------------|----------------|-----------------|-----------------|----------------|-------------------|------------------|
| | | Urban A | Rural B | <HS C | HS D | Post sec E | University F | <\$30K G | \$30K-<\$60K H | \$60K + I |
| Base: All respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 797 | 203 | 113 | 203 | 376 | 301 | 202 | 306 | 375 |
| Weighted Base | 1000 | 804 | 196 | 111 | 205 | 377 | 300 | 204 | 303 | 382 |
| British Columbia | 132 13% | 115 14% B | 17 9% | 9 8% | 24 12% | 47 12% | 52 17% C | 27 13% | 40 13% | 50 13% |
| Alberta | 97 10% | 79 10% | 18 9% | 10 9% | 18 9% | 38 10% | 30 10% | 14 7% | 30 10% | 46 12% |
| Saskatchewan | 34 3% | 20 2% | 14 7% A | 5 5% | 9 4% | 13 3% | 7 2% | 11 5% H | 4 1% | 17 4% H |
| Manitoba | 34 3% | 25 3% | 10 5% | 5 5% | 5 2% | 14 4% | 10 3% | 6 3% | 13 4% | 10 3% |
| Ontario | 379 38% | 326 41% B | 52 27% | 27 24% | 78 38% C | 152 40% C | 119 40% C | 63 31% | 94 31% | 161 42% GH |
| Quebec | 247 25% | 196 24% | 51 26% | 42 38% DEF | 53 26% | 93 25% | 57 19% | 59 29% I | 99 33% I | 69 18% |
| New Brunswick | 23 2% | 6 1% | 17 8% A | 4 4% F | 7 3% F | 9 2% | 2 1% | 10 5% I | 7 2% | 5 1% |
| Nova Scotia | 34 3% | 25 3% | 9 5% | 7 6% E | 7 4% | 7 2% | 13 4% | 8 4% | 10 3% | 15 4% |
| Prince Edward Island | 5 1% | 4 0% | 2 1% | 0 - | 2 1% | 1 0% | 3 1% | 2 1% | 1 0% | 3 1% |
| Newfoundland | 16 2% | 9 1% | 7 4% A | 2 1% | 4 2% | 3 1% | 7 2% | 4 2% | 6 2% | 6 2% |



DEMOGRAPHICS

Canadian Markets:

Proportions/Means: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I

| | TOTAL | REGION TYPE | | EDUCATION | | | | INCOME | | |
|-------------------------|------------|-----------------|----------------|-----------|----------------|-----------------|-----------------|-----------|--------------|------------------|
| | | Urban | Rural | <HS | HS | Post sec | University | <\$30K | \$30K-<\$60K | \$60K + |
| | | A | B | C | D | E | F | G | H | I |
| Base: All respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 797 | 203 | 113 | 203 | 376 | 301 | 202 | 306 | 375 |
| Weighted Base | 1000 | 804 | 196 | 111 | 205 | 377 | 300 | 204 | 303 | 382 |
| WEST (NET) | 297 30% | 238 30% | 59 30% | 29 26% | 55 27% | 112 30% | 100 33% | 58 29% | 87 29% | 123 32% |
| - British Columbia | 132 13% | 115 14% B | 17 9% | 9 8% | 24 12% | 47 12% | 52 17% C | 27 13% | 40 13% | 50 13% |
| - Alberta | 97 10% | 79 10% | 18 9% | 10 9% | 18 9% | 38 10% | 30 10% | 14 7% | 30 10% | 46 12% |
| - Saskatchewan/Manitoba | 68 7% | 45 6% | 23 12% A | 10 9% | 13 6% | 27 7% | 17 6% | 16 8% | 17 6% | 26 7% |
| ONTARIO (NET) | 379 38% | 326 41% B | 52 27% | 27 24% | 78 38% C | 152 40% C | 119 40% C | 63 31% | 94 31% | 161 42% GH |
| - GTA | 161 16% | 154 19% B | 7 3% | 5 5% | 38 18% C | 59 16% C | 58 19% C | 19 9% | 35 11% | 78 20% GH |
| - Central Ontario | 71 7% | 57 7% | 14 7% | 6 6% | 12 6% | 34 9% | 19 6% | 11 6% | 20 6% | 29 7% |
| - Eastern Ontario | 54 5% | 42 5% | 12 6% | 4 3% | 7 3% | 20 5% | 23 7% | 10 5% | 18 6% | 21 6% |
| - SouthWest Ontario | 56 6% | 47 6% | 9 5% | 6 5% | 15 7% | 20 5% | 14 5% | 8 4% | 12 4% | 23 6% |



DEMOGRAPHICS

Canadian Markets:

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I

| | REGION TYPE | | | EDUCATION | | | | INCOME | | |
|-------------------------|-------------|------------|-----------|-----------|-----------|-----------|------------|-----------|--------------|-----------|
| | TOTAL | Urban | Rural | <HS | HS | Post sec | University | <\$30K | \$30K-<\$60K | \$60K + |
| | | A | B | C | D | E | F | G | H | I |
| - Northern Ontario | 37 4% | 26 3% | 10 5% | 5 5% | 7 3% | 19 5% | 5 2% | 14 7% | 10 3% | 11 3% |
| QUEBEC (NET) | 247 25% | 196 24% | 51 26% | 42 38% | 53 26% | 93 25% | 57 19% | 59 29% | 99 33% | 69 18% |
| - Montreal CMA - Quebec | 124 12% | 116 14% | 8 4% | 15 13% | 23 11% | 44 12% | 42 14% | 23 11% | 46 15% | 44 11% |
| - Other - Quebec | 123 12% | 80 10% | 43 22% | 27 25% | 30 15% | 49 13% | 15 5% | 36 18% | 53 17% | 25 7% |
| Atlantic | 77 8% | 43 5% | 34 17% | 13 11% | 20 10% | 20 5% | 25 8% | 24 12% | 23 8% | 28 7% |



DEMOGRAPHICS

Urban / Rural

Proportions/Means: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I

| | TOTAL | REGION TYPE | | EDUCATION | | | | INCOME | | |
|-----------------------|------------|------------------|------------------|-----------------|-----------------|------------------|-------------------|------------|----------------|-----------------|
| | | Urban | Rural | <HS | HS | Post sec | University | <\$30K | \$30K-<\$60K | \$60K + |
| | | A | B | C | D | E | F | G | H | I |
| Base: All respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 797 | 203 | 113 | 203 | 376 | 301 | 202 | 306 | 375 |
| Weighted Base | 1000 | 804 | 196 | 111 | 205 | 377 | 300 | 204 | 303 | 382 |
| Urban | 804 80% | 804 100% B | 0 - | 78 70% | 151 74% | 306 81% CD | 264 88% CDE | 156 77% | 232 77% | 317 83% H |
| Rural | 196 20% | 0 - | 196 100% A | 33 30% EF | 54 26% EF | 71 19% F | 37 12% | 48 23% | 71 23% I | 64 17% |



DEMOGRAPHICS

Census Metropolitan Area:

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I

| | REGION TYPE | | | EDUCATION | | | | INCOME | | |
|-----------------------|-------------|----------|--------------|-----------|---------|----------|--------------|---------|--------------|---------|
| | TOTAL | Urban | Rural | <HS | HS | Post sec | University | <\$30K | \$30K-<\$60K | \$60K + |
| | | A | B | C | D | E | F | G | H | I |
| Base: All respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 797 | 203 | 113 | 203 | 376 | 301 | 202 | 306 | 375 |
| Weighted Base | 1000 | 804 | 196 | 111 | 205 | 377 | 300 | 204 | 303 | 382 |
| St. John's | 6 1% | 5 1% | 1 0 | 1 1% | 1 0 | 0 - | 4 1% E | 2 1% | 1 0 | 3 1% |
| Gander | 1 0 | 1 0 | 0 - | 0 - | 0 - | 0 - | 1 0 | 0 - | 0 - | 1 0 |
| Labrador City | 1 0 | 1 0 | 0 - | 0 - | 1 0 | 0 - | 0 - | 0 - | 0 - | 1 0 |
| Charlottetown | 5 1% | 4 0 | 2 1% | 0 - | 2 1% | 1 0 | 3 1% | 2 1% | 1 0 | 3 1% |
| Halifax | 15 1% | 14 2% | 1 0 | 1 1% | 4 2% | 2 1% | 8 3% | 1 0 | 5 2% | 8 2% |
| Kentville | 1 0 | 1 0 | 0 - | 1 1% | 0 - | 0 - | 0 - | 1 0 | 0 - | 0 - |
| Truro | 1 0 | 1 0 | 0 - | 0 - | 0 - | 1 0 | 0 - | 1 0 | 0 - | 0 - |
| New Glasgow | 1 0 | 1 0 | 0 - | 1 1% | 0 - | 0 - | 0 - | 1 1% | 0 - | 0 - |
| Cape Breton | 3 0 | 3 0 | 0 - | 0 - | 0 - | 1 0 | 3 1% | 0 - | 1 0 | 3 1% |
| Moncton | 2 0 | 2 0 | 0 - | 0 - | 0 - | 2 0 | 0 - | 2 1% | 0 - | 0 - |
| Saint John | 3 0 | 1 0 | 2 1% | 0 - | 1 0 | 1 0 | 1 0 | 1 0 | 1 0 | 1 0 |
| Fredericton | 4 0 | 0 - | 4 2% A | 0 - | 2 1% | 1 0 | 1 0 | 1 0 | 0 - | 3 1% |
| Matane | 1 0 | 1 0 | 0 - | 1 1% | 0 - | 0 - | 0 - | 1 1% | 0 - | 0 - |



DEMOGRAPHICS

Census Metropolitan Area:

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I

| | TOTAL | REGION TYPE | | EDUCATION | | | | INCOME | | |
|------------------------|----------|-------------|---------|-----------|---------|----------|------------|---------|--------------|---------|
| | | Urban | Rural | <HS | HS | Post sec | University | <\$30K | \$30K-<\$60K | \$60K + |
| | | A | B | C | D | E | F | G | H | I |
| Rimouski | 3 0 | 3 0 | 0 - | 0 - | 0 - | 1 0 | 2 1% | 0 - | 1 0 | 1 0 |
| Riviere-du-Loup | 1 0 | 1 0 | 0 - | 0 - | 0 - | 1 0 | 0 - | 1 0 | 0 - | 0 - |
| Baie-Comeau | 1 0 | 1 0 | 0 - | 0 - | 0 - | 1 0 | 0 - | 0 - | 0 - | 1 0 |
| Chicoutimi - Jonquiere | 7 1% | 7 1% | 0 - | 0 - | 3 2% | 3 1% | 1 0 | 4 2% | 2 1% | 1 0 |
| Quebec | 25 2% | 21 3% | 4 2% | 4 3% | 6 3% | 12 3% | 3 1% | 6 3% | 12 4% | 3 1% |
| Saint-Georges | 2 0 | 2 0 | 0 - | 1 1% | 0 - | 0 - | 1 0 | 0 - | 0 - | 1 0 |
| Sherbrooke | 7 1% | 6 1% | 1 0 | 1 1% | 1 0 | 4 1% | 1 0 | 4 2% | 2 1% | 1 0 |
| Trois-Rivieres | 4 0 | 4 1% | 0 - | 1 1% | 2 1% | 1 0 | 0 - | 1 1% | 2 1% | 1 0 |
| Shawinigan | 3 0 | 3 0 | 0 - | 0 - | 0 - | 2 1% | 1 0 | 1 0 | 1 0 | 0 - |
| Drummondville | 1 0 | 1 0 | 0 - | 0 - | 0 - | 1 0 | 0 - | 0 - | 1 0 | 0 - |
| Granby | 2 0 | 2 0 | 0 - | 1 1% | 1 0 | 0 - | 0 - | 0 - | 1 0 | 1 0 |
| Saint-Hyacinthe | 1 0 | 1 0 | 0 - | 1 1% | 0 - | 0 - | 0 - | 0 - | 0 - | 1 0 |
| Sorel | 1 0 | 1 0 | 0 - | 0 - | 0 - | 1 0 | 0 - | 0 - | 1 0 | 0 - |
| Joliette | 1 0 | 1 0 | 0 - | 0 - | 0 - | 1 0 | 0 - | 0 - | 1 0 | 0 - |



DEMOGRAPHICS

Census Metropolitan Area:

Proportions/Means: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I

| | TOTAL | REGION TYPE | | EDUCATION | | | | INCOME | | |
|--------------------------|------------|-------------|------------|-----------|-----------|---------------|-----------------|-------------|-------------------|--------------|
| | | Urban A | Rural B | <HS C | HS D | Post sec E | University F | <\$30K G | \$30K-<\$60K H | \$60K + I |
| Saint-Jean-sur-Richelieu | 2 0 | 2 0 | 0 - | 0 - | 1 1% | 1 0 | 0 - | 0 - | 1 0 | 1 0 |
| Montreal | 118 12% | 113 14% | 4 2% | 14 12% | 22 11% | 40 11% | 41 14% | 21 10% | 43 14% | 43 11% |
| Salaberry-de-Valleyfield | 2 0 | 2 0 | 0 - | 1 1% | 0 - | 0 - | 1 0 | 1 0 | 0 - | 0 - |
| Val-d'Or | 2 0 | 1 0 | 1 1% | 1 1% | 0 - | 1 0 | 0 - | 1 1% | 0 - | 1 0 |
| Rouyn-Noranda | 2 0 | 2 0 | 0 - | 1 1% | 0 - | 1 0 | 0 - | 1 0 | 0 - | 0 - |
| Cornwall | 2 0 | 2 0 | 0 - | 1 1% | 1 0 | 0 - | 0 - | 2 1% | 0 - | 0 - |
| Ottawa - Hull | 33 3% | 30 4% | 3 1% | 3 2% | 3 2% | 12 3% | 14 5% | 4 2% | 13 4% | 14 4% |
| Brockville | 2 0 | 0 - | 2 1% | 0 - | 0 - | 2 1% | 0 - | 0 - | 1 0 | 1 0 |
| Pembroke | 1 0 | 1 0 | 0 - | 1 1% | 0 - | 0 - | 0 - | 0 - | 1 0 | 0 - |
| Kingston | 6 1% | 5 1% | 1 0 | 0 - | 3 2% | 1 0 | 2 1% | 2 1% | 1 0 | 1 0 |
| Belleville | 5 0 | 4 0 | 1 0 | 0 - | 2 1% | 0 - | 3 1% | 0 - | 2 1% | 1 0 |
| Cobourg | 1 0 | 1 0 | 0 - | 0 - | 0 - | 1 0 | 0 - | 0 - | 1 0 | 0 - |
| Peterborough | 2 0 | 1 0 | 1 0 | 0 - | 0 - | 1 0 | 1 0 | 0 - | 1 0 | 0 - |



DEMOGRAPHICS

Census Metropolitan Area:

Proportions/Means: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I

| | TOTAL | REGION TYPE | | EDUCATION | | | | INCOME | | |
|--------------------------|------------|-----------------|--------------|-----------|----------------|----------------|----------------|----------|--------------|-----------------|
| | | Urban | Rural | <HS | HS | Post sec | University | <\$30K | \$30K-<\$60K | \$60K + |
| | | A | B | C | D | E | F | G | H | I |
| Lindsay | 4 0 | 0 - | 4 2% A | 1 1% | 2 1% | 1 0 | 0 - | 0 - | 1 0 | 2 0 |
| Oshawa | 17 2% | 16 2% | 1 0 | 3 2% | 3 2% | 8 2% | 3 1% | 5 2% | 4 1% | 5 1% |
| Toronto | 140 14% | 136 17% B | 3 2% | 3 2% | 34 16% C | 48 13% C | 53 18% C | 14 7% | 29 10% | 70 18% GH |
| Hamilton | 17 2% | 17 2% B | 0 - | 2 2% | 3 1% | 8 2% | 5 2% | 2 1% | 6 2% | 7 2% |
| St. Catharines - Niagara | 7 1% | 7 1% | 0 - | 0 - | 1 0 | 5 1% | 1 0 | 1 0 | 3 1% | 2 0 |
| Kitchener | 13 1% | 13 2% | 0 - | 3 2% | 4 2% | 3 1% | 4 1% | 5 2% | 2 1% | 4 1% |
| Brantford | 5 0 | 5 1% | 0 - | 0 - | 1 1% | 3 1% | 0 - | 1 1% | 0 - | 2 1% |
| Woodstock | 2 0 | 2 0 | 0 - | 1 1% | 0 - | 1 0 | 0 - | 1 0 | 1 0 | 0 - |
| Tillsonburg | 3 0 | 3 0 | 0 - | 0 - | 0 - | 2 0 | 1 0 | 0 - | 1 0 | 1 0 |
| Simcoe | 3 0 | 3 0 | 0 - | 0 - | 1 0 | 1 0 | 1 0 | 1 0 | 0 - | 2 0 |
| Guelph | 8 1% | 8 1% | 0 - | 0 - | 0 - | 1 0 | 6 2% DE | 2 1% | 1 0 | 3 1% |
| Stratford | 2 0 | 2 0 | 0 - | 0 - | 1 0 | 0 - | 1 0 | 0 - | 1 0 | 0 - |
| London | 12 1% | 12 1% | 0 - | 2 2% | 4 2% | 3 1% | 3 1% | 3 1% | 3 1% | 3 1% |
| Chatham | 5 1% | 3 0 | 2 1% | 1 1% | 1 0 | 3 1% | 1 0 | 0 - | 1 0 | 3 1% |



DEMOGRAPHICS

Census Metropolitan Area:

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I

| | Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I | | | | | | | | | |
|------------------|--|-------------|------------|-----------|---------|---------------|-----------------|-------------|-------------------|--------------|
| | TOTAL | REGION TYPE | | EDUCATION | | | | INCOME | | |
| | | Urban A | Rural B | <HS C | HS D | Post sec E | University F | <\$30K G | \$30K-<\$60K H | \$60K + I |
| Windsor | 11 1% | 11 1% | 0 - | 2 2% | 2 1% | 4 1% | 2 1% | 1 0 | 3 1% | 4 1% |
| Sarnia | 4 0 | 2 0 | 2 1% | 0 - | 2 1% | 0 - | 2 1% | 0 - | 1 0 | 3 1% |
| Owen Sound | 2 0 | 2 0 | 0 - | 0 - | 0 - | 2 1% | 0 - | 0 - | 0 - | 1 0 |
| Collingwood | 2 0 | 2 0 | 0 - | 1 1% | 1 0 | 0 - | 0 - | 0 - | 1 0 | 1 0 |
| Barrie | 8 1% | 7 1% | 1 0 | 0 - | 1 0 | 7 2% | 0 - | 0 - | 1 0 | 6 2% |
| Midland | 1 0 | 1 0 | 0 - | 0 - | 0 - | 1 0 | 0 - | 0 - | 1 0 | 0 - |
| North Bay | 1 0 | 1 0 | 0 - | 0 - | 0 - | 1 0 | 0 - | 0 - | 0 - | 1 0 |
| Sudbury | 8 1% | 8 1% | 0 - | 0 - | 1 1% | 6 2% | 1 0 | 3 2% | 1 0 | 4 1% |
| Elliot Lake | 1 0 | 1 0 | 0 - | 0 - | 0 - | 1 0 | 0 - | 1 0 | 0 - | 0 - |
| Haileybury | 2 0 | 0 - | 2 1% | 1 1% | 0 - | 1 0 | 0 - | 1 0 | 0 - | 1 0 |
| Timmins | 2 0 | 2 0 | 0 - | 0 - | 0 - | 1 0 | 1 0 | 0 - | 0 - | 2 0 |
| Sault Ste. Marie | 2 0 | 2 0 | 0 - | 0 - | 0 - | 0 - | 2 1% | 0 - | 0 - | 2 0 |
| Thunder Bay | 7 1% | 6 1% | 2 1% | 3 2% | 1 0 | 4 1% | 0 - | 3 2% | 4 1% | 0 - |
| Winnipeg | 20 2% | 18 2% | 2 1% | 2 2% | 1 0 | 10 3% | 8 3% | 5 2% | 7 2% | 6 2% |



DEMOGRAPHICS

Census Metropolitan Area:

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I

| | TOTAL | REGION TYPE | | EDUCATION | | | | INCOME | | |
|------------------|----------|-------------|---------|-----------|---------|----------|------------|---------|--------------|----------|
| | | Urban | Rural | <HS | HS | Post sec | University | <\$30K | \$30K-<\$60K | \$60K + |
| | | A | B | C | D | E | F | G | H | I |
| Brandon | 2 0 | 2 0 | 0 - | 0 - | 1 1% | 1 0 | 0 - | 0 - | 1 0 | 1 0 |
| Regina | 7 1% | 7 1% | 0 - | 1 1% | 0 - | 4 1% | 2 1% | 1 1% | 2 1% | 4 1% |
| Swift Current | 1 0 | 1 0 | 0 - | 1 1% | 0 - | 0 - | 0 - | 0 - | 0 - | 0 - |
| Saskatoon | 9 1% | 9 1% | 1 0 | 0 - | 1 0 | 4 1% | 4 1% | 2 1% | 1 0 | 6 2% |
| North Battleford | 1 0 | 1 0 | 0 - | 0 - | 1 0 | 0 - | 0 - | 1 0 | 0 - | 0 - |
| Prince Albert | 1 0 | 1 0 | 0 - | 0 - | 0 - | 1 0 | 0 - | 0 - | 0 - | 1 0 |
| Estevan | 1 0 | 1 0 | 0 - | 0 - | 0 - | 1 0 | 0 - | 1 0 | 0 - | 0 - |
| Lethbridge | 6 1% | 6 1% | 0 - | 1 1% | 0 - | 4 1% | 2 1% | 3 2% | 1 0 | 1 0 |
| Calgary | 28 3% | 27 3% | 2 1% | 3 2% | 6 3% | 13 3% | 6 2% | 0 - | 8 3% | 19 5% |
| Red Deer | 3 0 | 3 0 | 0 - | 0 - | 3 1% | 1 0 | 0 - | 1 0 | 1 0 | 1 0 |
| Camrose | 1 0 | 1 0 | 0 - | 0 - | 0 - | 1 0 | 0 - | 0 - | 1 0 | 0 - |
| Edmonton | 32 3% | 31 4% | 1 1% | 3 3% | 3 2% | 9 2% | 17 6% | 5 3% | 11 4% | 14 4% |
| Lloydminster | 1 0 | 1 0 | 0 - | 0 - | 0 - | 0 - | 1 0 | 0 - | 0 - | 1 0 |
| Grand Centre | 2 0 | 1 0 | 1 1% | 0 - | 0 - | 1 0 | 1 0 | 0 - | 0 - | 2 1% |



DEMOGRAPHICS

Census Metropolitan Area:

Proportions/Means: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I

| | REGION TYPE | | | EDUCATION | | | | INCOME | | |
|----------------|-------------|---------------|---------|--------------|----------------|----------|-----------------|--------------|--------------|----------|
| | TOTAL | Urban | Rural | <HS | HS | Post sec | University | <\$30K | \$30K-<\$60K | \$60K + |
| | | A | B | C | D | E | F | G | H | I |
| Grande Prairie | 2 0 | 2 0 | 0 - | 0 - | 0 - | 2 0 | 0 - | 0 - | 1 0 | 1 0 |
| Penticton | 2 0 | 1 0 | 1 0 | 0 - | 0 - | 2 0 | 0 - | 0 - | 2 1% | 0 - |
| Kelowna | 5 0 | 5 1% | 0 - | 0 - | 1 0 | 3 1% | 1 0 | 3 2% H | 0 - | 2 0 |
| Vernon | 1 0 | 1 0 | 0 - | 0 - | 0 - | 0 - | 1 0 | 0 - | 0 - | 1 0 |
| Kamloops | 2 0 | 2 0 | 0 - | 0 - | 0 - | 2 1% | 0 - | 1 1% | 0 - | 1 0 |
| Chilliwack | 1 0 | 1 0 | 0 - | 0 - | 0 - | 1 0 | 0 - | 0 - | 0 - | 0 - |
| Abbotsford | 6 1% | 6 1% | 0 - | 0 - | 0 - | 2 1% | 4 1% | 0 - | 2 1% | 4 1% |
| Vancouver | 65 6% | 65 8% B | 0 - | 1 1% | 17 8% CE | 15 4% | 32 11% CE | 15 7% | 18 6% | 24 6% |
| Victoria | 11 1% | 9 1% | 2 1% | 0 - | 1 0 | 3 1% | 7 2% | 2 1% | 4 1% | 3 1% |
| Nanaimo | 3 0 | 3 0 | 0 - | 2 2% E | 0 - | 0 - | 1 0 | 1 1% | 1 0 | 0 - |
| Port Alberni | 1 0 | 1 0 | 0 - | 0 - | 0 - | 1 0 | 0 - | 0 - | 1 0 | 0 - |
| Courtenay | 1 0 | 1 0 | 0 - | 0 - | 1 0 | 0 - | 0 - | 0 - | 1 0 | 0 - |
| Campbell River | 1 0 | 1 0 | 0 - | 0 - | 0 - | 1 0 | 0 - | 0 - | 1 0 | 0 - |
| Powell River | 1 0 | 1 0 | 0 - | 0 - | 0 - | 0 - | 1 0 | 0 - | 1 0 | 0 - |



DEMOGRAPHICS

Census Metropolitan Area:

Proportions/Means: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I

| | TOTAL | REGION TYPE | | EDUCATION | | | | INCOME | | |
|----------------------|------------|-------------|-----------------|-----------------|----------------|----------------|-----------------|----------------|-------------------|--------------|
| | | Urban A | Rural B | <HS C | HS D | Post sec E | University F | <\$30K G | \$30K-<\$60K H | \$60K + I |
| Quesnel | 5 1% | 5 1% | 0 - | 1 1% | 0 - | 4 1% | 0 - | 0 - | 1 0 | 4 1% |
| Terrace | 1 0 | 1 0 | 0 - | 0 - | 0 - | 1 0 | 0 - | 1 1% | 0 - | 0 - |
| Prince George | 4 0 | 4 1% | 0 - | 1 1% | 1 1% | 2 1% | 0 - | 1 0 | 0 - | 4 1% |
| Dawson Creek | 1 0 | 1 0 | 0 - | 0 - | 0 - | 1 0 | 0 - | 0 - | 0 - | 1 0 |
| Not in a CMA/Unknown | 204 20% | 60 7% | 144 73% A | 40 36% EF | 52 25% F | 75 20% F | 36 12% | 55 27% I | 76 25% I | 56 15% |



DEMOGRAPHICS

Respondent's Sex:

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I

| | TOTAL | REGION TYPE | | EDUCATION | | | | INCOME | | |
|-----------------------|------------|-------------|------------|-----------|------------|------------|------------|------------|--------------|------------|
| | | Urban | Rural | <HS | HS | Post sec | University | <\$30K | \$30K-<\$60K | \$60K + |
| | | A | B | C | D | E | F | G | H | I |
| Base: All respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 797 | 203 | 113 | 203 | 376 | 301 | 202 | 306 | 375 |
| Weighted Base | 1000 | 804 | 196 | 111 | 205 | 377 | 300 | 204 | 303 | 382 |
| Male | 483 48% | 387 48% | 96 49% | 54 48% | 94 46% | 184 49% | 150 50% | 80 39% | 145 48% | 218 57% |
| Female | 517 52% | 417 52% | 100 51% | 57 52% | 112 54% | 194 51% | 151 50% | 124 61% | 158 52% | 164 43% |



DEMOGRAPHICS

Language of Interview:

Proportions/Means: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I

| | TOTAL | REGION TYPE | | EDUCATION | | | | INCOME | | |
|-----------------------|-------|-------------|------------|-----------|---------|---------------|-----------------|-------------|-------------------|--------------|
| | | Urban A | Rural B | <HS C | HS D | Post sec E | University F | <\$30K G | \$30K-<\$60K H | \$60K + I |
| Base: All respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 797 | 203 | 113 | 203 | 376 | 301 | 202 | 306 | 375 |
| Weighted Base | 1000 | 804 | 196 | 111 | 205 | 377 | 300 | 204 | 303 | 382 |
| English | 771 | 626 | 146 | 72 | 157 | 290 | 248 | 150 | 213 | 316 |
| | 77% | 78% | 74% | 65% | 77% | 77% | 82% | 74% | 70% | 83% |
| French | 229 | 178 | 51 | 38 | 48 | 88 | 53 | 54 | 90 | 66 |
| | 23% | 22% | 26% | 35% | 23% | 23% | 18% | 26% | 30% | 17% |
| | | | | DEF | | | | I | I | |



DEMOGRAPHICS

What age group do you fall into?

Proportions/Means: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I

| | REGION TYPE | | EDUCATION | | | | INCOME | | | |
|-----------------------|-------------|----------------|----------------|------------------|-----------------|-----------------|-----------------|-----------------|----------------|------------------|
| | TOTAL | Urban | Rural | <HS | HS | Post sec | University | <\$30K | \$30K-<\$60K | \$60K + |
| | | A | B | C | D | E | F | G | H | I |
| Base: All respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 797 | 203 | 113 | 203 | 376 | 301 | 202 | 306 | 375 |
| Weighted Base | 1000 | 804 | 196 | 111 | 205 | 377 | 300 | 204 | 303 | 382 |
| 18 to 24 | 101 10% | 89 11% B | 12 6% | 11 10% F | 39 19% EF | 42 11% F | 9 3% | 42 21% HI | 28 9% I | 16 4% |
| 25 to 34 | 192 19% | 157 20% | 35 18% | 11 10% | 26 13% | 77 21% CD | 78 26% CD | 23 11% | 69 23% G | 91 24% G |
| 35 to 44 | 177 18% | 147 18% | 30 15% | 14 12% | 32 16% | 66 18% | 64 21% C | 29 14% | 46 15% | 91 24% GH |
| 45 to 54 | 207 21% | 152 19% | 55 28% A | 16 14% | 44 21% | 92 24% C | 55 18% | 37 18% | 57 19% | 101 26% GH |
| 55 to 64 | 162 16% | 127 16% | 35 18% | 21 19% | 29 14% | 58 15% | 54 18% | 27 13% | 55 18% | 61 16% |
| 65 to 74 | 87 9% | 69 9% | 18 9% | 26 24% DEF | 20 10% | 25 7% | 16 5% | 26 13% I | 33 11% I | 12 3% |
| 75+ | 44 4% | 37 5% | 7 4% | 8 8% | 12 6% | 12 3% | 12 4% | 15 7% I | 11 4% | 7 2% |
| Refused | 29 3% | 24 3% | 4 2% | 3 2% | 4 2% | 5 1% | 13 4% E | 4 2% | 4 1% | 3 1% |
| STATISTICS | | | | | | | | | | |
| Average age | 46 | 45 | 47 | 52 DEF | 45 | 44 | 45 | 46 | 46 | 44 |
| Standard Deviation | 16.1 | 16.4 | 15.0 | 18.0 | 17.8 | 15.4 | 14.6 | 18.9 | 16.2 | 12.8 |
| Standard Error | 0.5 | 0.6 | 1.1 | 1.7 | 1.3 | 0.8 | 0.9 | 1.3 | 0.9 | 0.7 |

DEMOGRAPHICS

What is your current marital status?

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I

| | TOTAL | REGION TYPE | | EDUCATION | | | | INCOME | | |
|-------------------------------------|------------|-------------|------------|-----------------|---------------|------------|-------------------|-----------------|-----------------|------------------|
| | | Urban | Rural | <HS | HS | Post sec | University | <\$30K | \$30K-<\$60K | \$60K + |
| | | A | B | C | D | E | F | G | H | I |
| Base: All respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 797 | 203 | 113 | 203 | 376 | 301 | 202 | 306 | 375 |
| Weighted Base | 1000 | 804 | 196 | 111 | 205 | 377 | 300 | 204 | 303 | 382 |
| Single or never married | 217 22% | 183 23% | 33 17% | 22 20% | 44 21% | 93 25% | 58 19% | 68 33% HI | 72 24% I | 44 12% |
| Married | 500 50% | 395 49% | 106 54% | 51 46% | 89 43% | 185 49% | 174 58% CDE | 53 26% | 150 49% G | 245 64% GH |
| Common-law or living with a partner | 133 13% | 102 13% | 30 15% | 11 10% | 34 16% | 53 14% | 36 12% | 19 9% | 45 15% G | 66 17% G |
| Divorced or separated | 89 9% | 77 10% | 12 6% | 15 14% E | 23 11% | 28 7% | 23 8% | 36 18% HI | 24 8% | 22 6% |
| Widowed | 56 6% | 42 5% | 13 7% | 12 11% EF | 16 8% F | 17 5% | 10 3% | 27 13% HI | 13 4% I | 5 1% |
| Refused | 5 1% | 4 1% | 1 1% | 0 - | 0 - | 1 0 | 0 - | 1 0 | 0 - | 0 - |



DEMOGRAPHICS

Including yourself, how many people currently live in your household?

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I

| | REGION TYPE | | | | | | | | | |
|-----------------------|-------------|-------------|-----------|-----------|---------------|------------|------------|-----------------|-----------------|-----------------|
| | TOTAL | REGION TYPE | | EDUCATION | | | | INCOME | | |
| | | Urban | Rural | <HS | HS | Post sec | University | <\$30K | \$30K-<\$60K | \$60K + |
| | A | B | C | D | E | F | G | H | I | |
| Base: All Respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 797 | 203 | 113 | 203 | 376 | 301 | 202 | 306 | 375 |
| Weighted Base | 1000 | 804 | 196 | 111 | 205 | 377 | 300 | 204 | 303 | 382 |
| 1 person | 188 19% | 152 19% | 37 19% | 27 24% | 42 21% | 73 19% | 47 16% | 77 38% HI | 64 21% I | 23 6% |
| 2 persons | 341 34% | 270 34% | 71 36% | 40 36% | 73 36% | 127 34% | 100 33% | 53 26% | 117 39% G | 130 34% |
| 3 persons | 208 21% | 161 20% | 47 24% | 20 18% | 37 18% | 80 21% | 69 23% | 31 15% | 61 20% | 92 24% G |
| 4 persons | 150 15% | 128 16% | 21 11% | 13 12% | 27 13% | 57 15% | 53 18% | 22 11% | 31 10% | 87 23% GH |
| 5 persons | 66 7% | 56 7% | 9 5% | 5 4% | 12 6% | 26 7% | 22 7% | 11 5% | 19 6% | 33 9% |
| 6 persons | 24 2% | 17 2% | 8 4% | 3 2% | 10 5% F | 8 2% | 4 1% | 5 3% | 8 3% | 10 3% |
| 7 persons | 4 0 | 4 0 | 1 0 | 2 2% | 0 - | 2 0 | 1 0 | 2 1% | 0 - | 2 1% |
| 8 persons | 3 0 | 3 0 | 0 - | 0 - | 1 1% | 2 1% | 0 - | 0 - | 1 0 | 3 1% |
| 9 persons | 3 0 | 2 0 | 1 1% | 1 1% | 0 - | 1 0 | 1 0 | 1 0 | 1 0 | 1 0 |
| 10+ persons | 3 0 | 2 0 | 1 1% | 1 1% | 2 1% | 0 - | 0 - | 2 1% | 1 0 | 0 - |
| Refused | 10 1% | 9 1% | 1 1% | 0 - | 0 - | 2 0 | 4 1% | 0 - | 0 - | 0 - |
| STATISTICS | | | | | | | | | | |
| Mean | 2.70 | 2.71 | 2.67 | 2.62 | 2.72 | 2.69 | 2.75 | 2.40 | 2.55 | 3.09 GH |

DEMOGRAPHICS

Do you have any children under the age of 18 currently living in your household?

Proportions/Means: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I
 * small base

| | TOTAL | REGION TYPE | | EDUCATION | | | | INCOME | | |
|---|------------|-------------|------------|-----------|------------------|-----------------|-----------------|----------------|-------------------|------------------|
| | | Urban A | Rural B | <HS C | HS D | Post sec E | University F | <\$30K G | \$30K-<\$60K H | \$60K + I |
| Base: Excludes respondents living alone | | | | | | | | | | |
| Unweighted Base | 795 | 632 | 163 | 86 | 159 | 300 | 248 | 123 | 240 | 352 |
| Weighted Base | 802 | 643 | 159 | 84* | 163 | 303 | 250 | 126 | 239 | 358 |
| Yes | 322 40% | 261 41% | 62 39% | 29 35% | 49 30% | 131 43% D | 111 45% D | 44 35% | 86 36% | 176 49% GH |
| No | 479 60% | 382 59% | 97 61% | 55 65% | 114 70% EF | 171 57% | 139 55% | 82 65% I | 154 64% I | 182 51% |



DEMOGRAPHICS

And what are the ages of each of the children under 18 who are currently living in your household?

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I

* small base; ** very small base (under 30) ineligible for sig testing

| | TOTAL | REGION TYPE | | EDUCATION | | | | INCOME | | |
|--|-----------|-------------|------------|-----------|----------|---------------|-----------------|----------------|-------------------|----------------|
| | | Urban A | Rural B | <HS C | HS D | Post sec E | University F | <\$30K G | \$30K-<\$60K H | \$60K + I |
| ALL AGES | | | | | | | | | | |
| Base: Children under the age of 18 currently living in household | | | | | | | | | | |
| Unweighted Base | 312 | 252 | 60 | 29 | 44 | 128 | 109 | 44 | 84 | 168 |
| Weighted Base | 322 | 261 | 62* | 29** | 49* | 131 | 111 | 44* | 86* | 176 |
| Under 1 year old | 41 13% | 29 11% | 12 20% | 3 11% | 9 18% | 17 13% | 11 10% | 5 12% | 10 11% | 23 13% |
| One year old | 39 12% | 35 13% | 4 6% | 0 - | 4 9% | 16 12% | 18 16% | 5 11% | 12 14% | 21 12% |
| Two years old | 38 12% | 35 13% | 3 5% | 4 12% | 5 9% | 14 11% | 15 14% | 3 8% | 12 14% | 21 12% |
| Three years old | 30 9% | 27 10% | 3 5% | 2 7% | 5 10% | 13 10% | 10 9% | 3 7% | 2 2% | 25 14% H |
| Four years old | 30 9% | 23 9% | 6 10% | 4 12% | 4 8% | 10 8% | 12 11% | 3 6% | 13 15% | 10 6% |
| Five years old | 27 8% | 23 9% | 4 7% | 3 10% | 3 6% | 14 10% | 7 6% | 6 12% | 6 7% | 15 9% |
| Six years old | 33 10% | 27 10% | 6 9% | 4 15% | 7 15% | 10 7% | 11 10% | 5 12% | 9 11% | 14 8% |
| Seven years old | 25 8% | 23 9% | 2 3% | 1 3% | 4 8% | 9 7% | 11 10% | 5 10% | 7 8% | 10 6% |
| Eight years old | 33 10% | 29 11% | 4 6% | 4 14% | 8 17% | 11 9% | 9 8% | 3 8% | 12 14% | 16 9% |
| Nine years old | 30 9% | 24 9% | 6 9% | 6 20% | 3 7% | 11 9% | 10 9% | 9 21% HI | 6 7% | 12 7% |
| Ten years old | 32 10% | 29 11% | 3 4% | 3 9% | 5 11% | 9 7% | 15 14% | 3 8% | 11 13% | 16 9% |
| Eleven years old | 34 11% | 26 10% | 8 13% | 8 27% | 6 13% | 10 8% | 9 9% | 8 17% | 9 11% | 16 9% |
| Twelve years old | 33 10% | 25 10% | 7 12% | 2 7% | 4 9% | 18 14% | 8 7% | 3 8% | 11 13% | 18 10% |



DEMOGRAPHICS

And what are the ages of each of the children under 18 who are currently living in your household?

Proportions/Means: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I

* small base; ** very small base (under 30) ineligible for sig testing

| | TOTAL | REGION TYPE | | EDUCATION | | | | INCOME | | |
|---------------------|-----------|-------------|----------------|-----------|----------|---------------|-----------------|-------------|-------------------|--------------|
| | | Urban A | Rural B | <HS C | HS D | Post sec E | University F | <\$30K G | \$30K-<\$60K H | \$60K + I |
| Thirteen years old | 23 7% | 15 6% | 8 14% A | 4 14% | 2 4% | 10 8% | 7 7% | 6 13% | 5 6% | 12 7% |
| Fourteen years old | 23 7% | 18 7% | 5 9% | 3 10% | 1 2% | 14 11% | 5 5% | 3 8% | 5 6% | 13 7% |
| Fifteen years old | 38 12% | 28 11% | 10 16% | 7 25% | 5 11% | 17 13% | 9 8% | 10 22% | 8 10% | 20 11% |
| Sixteen years old | 27 8% | 17 7% | 10 16% A | 2 8% | 5 10% | 15 11% | 5 5% | 7 15% | 8 10% | 11 6% |
| Seventeen years old | 23 7% | 14 5% | 9 14% A | 6 19% | 5 10% | 8 6% | 5 4% | 5 10% | 9 11% | 8 5% |
| Refused | 5 1% | 5 2% | 0 - | 0 - | 1 2% | 0 - | 3 2% | 1 2% | 0 - | 3 2% |



DEMOGRAPHICS

What is the highest level of formal education that you have completed?

Proportions/Means: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I

| | TOTAL | REGION TYPE | | EDUCATION | | | | INCOME | | |
|--|------------|-----------------|----------------|--------------------|--------------------|-------------------|-------------------|-----------------|-------------------|-----------------|
| | | Urban A | Rural B | <HS C | HS D | Post sec E | University F | <\$30K G | \$30K-<\$60K H | \$60K + I |
| Base: All respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 797 | 203 | 113 | 203 | 376 | 301 | 202 | 306 | 375 |
| Weighted Base | 1000 | 804 | 196 | 111 | 205 | 377 | 300 | 204 | 303 | 382 |
| Grade school or some high school | 111 11% | 78 10% | 33 17% A | 111 100% DEF | 0 - | 0 - | 0 - | 59 29% HI | 24 8% I | 13 3% |
| Complete high school | 205 21% | 151 19% | 54 28% A | 0 - | 205 100% CEF | 0 - | 0 - | 58 29% I | 67 22% I | 56 15% |
| Some community college or university, but did not finish | 165 17% | 139 17% | 26 13% | 0 - | 0 - | 165 44% CDF | 0 - | 35 17% | 50 16% | 62 16% |
| Complete technical or trade school/Community college | 212 21% | 167 21% | 45 23% | 0 - | 0 - | 212 56% CDF | 0 - | 28 14% G | 84 28% G | 84 22% G |
| Complete university degree, such as a Bachelor's | 193 19% | 167 21% B | 26 13% | 0 - | 0 - | 0 - | 193 64% CDE | 16 8% G | 54 18% G | 99 26% GH |
| Post-graduate degree, such as a Master's or Ph.D. | 107 11% | 97 12% B | 10 5% | 0 - | 0 - | 0 - | 107 36% CDE | 6 3% G | 25 8% G | 68 18% GH |
| Refused | 6 1% | 5 1% | 1 1% | 0 - | 0 - | 0 - | 0 - | 1 0 | 0 - | 0 - |



DEMOGRAPHICS

Which one of the following categories best describes your current employment status?

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I

| | TOTAL | REGION TYPE | | EDUCATION | | | | INCOME | | |
|--|------------|---------------|----------------|------------------|---------------|---------------|---------------|-----------------|----------------|-----------------|
| | | Urban | Rural | <HS | HS | Post sec | University | <\$30K | \$30K-<\$60K | \$60K + |
| | | A | B | C | D | E | F | G | H | I |
| Base: All respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 797 | 203 | 113 | 203 | 376 | 301 | 202 | 306 | 375 |
| Weighted Base | 1000 | 804 | 196 | 111 | 205 | 377 | 300 | 204 | 303 | 382 |
| Working full-time | 412 41% | 329 41% | 83 42% | 25 22% | 66 32% | 177 47% | 143 48% | 37 18% | 131 43% | 217 57% |
| Working part-time | 98 10% | 80 10% | 18 9% | 6 5% | 23 11% | 44 12% | 25 8% | 25 12% | 30 10% | 31 8% |
| Self-employed | 112 11% | 80 10% | 32 16% A | 9 8% | 23 11% | 39 10% | 40 13% | 16 8% | 26 9% | 58 15% GH |
| Unemployed, but looking for work | 42 4% | 36 5% | 6 3% | 11 10% EF | 11 6% | 13 3% | 7 2% | 18 9% HI | 12 4% | 10 3% |
| Attending school full-time/A student | 51 5% | 51 6% B | 0 - - | 0 - - | 19 9% C | 18 5% C | 14 5% C | 25 12% HI | 13 4% | 9 2% |
| Retired | 193 19% | 153 19% | 40 20% | 42 38% DEF | 40 19% | 59 16% | 52 17% | 50 24% I | 66 22% I | 34 9% |
| Not in the workforce/A full-time homemaker | 74 7% | 59 7% | 14 7% | 15 14% EF | 17 8% | 24 6% | 16 5% | 24 12% I | 22 7% | 19 5% |
| Other/Social assistance/Disability | 12 1% | 11 1% | 1 0 | 3 3% | 3 2% | 2 1% | 3 1% | 7 4% HI | 2 1% | 2 1% |
| Refused | 6 1% | 4 1% | 2 1% | 0 - | 3 1% | 1 0 | 0 - | 1 0 | 1 0 | 0 - |



DEMOGRAPHICS

And which of the following categories best describes your annual household income?

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I

| | REGION TYPE | | | EDUCATION | | | | INCOME | | |
|----------------------------------|-------------|------------|-----------|-----------|-----------|-----------|------------|-----------|--------------|------------|
| | TOTAL | Urban | Rural | <HS | HS | Post sec | University | <\$30K | \$30K-<\$60K | \$60K + |
| | | A | B | C | D | E | F | G | H | I |
| Base: All respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 797 | 203 | 113 | 203 | 376 | 301 | 202 | 306 | 375 |
| Weighted Base | 1000 | 804 | 196 | 111 | 205 | 377 | 300 | 204 | 303 | 382 |
| Under \$10,000 | 42 4% | 37 5% | 5 3% | 10 9% | 10 5% | 18 5% | 4 1% | 42 21% | 0 - | 0 - |
| \$10,000 to just under \$20,000 | 73 7% | 60 8% | 13 7% | 26 24% | 21 10% | 20 5% | 6 2% | 73 36% | 0 - | 0 - |
| \$20,000 to just under \$30,000 | 88 9% | 59 7% | 29 15% | 23 21% | 27 13% | 25 7% | 12 4% | 88 43% | 0 - | 0 - |
| \$30,000 to just under \$40,000 | 97 10% | 74 9% | 23 12% | 11 10% | 27 13% | 42 11% | 17 6% | 0 - | 97 32% | 0 - |
| \$40,000 to just under \$50,000 | 100 10% | 81 10% | 19 10% | 8 8% | 24 11% | 40 10% | 28 9% | 0 - | 100 33% | 0 - |
| \$50,000 to just under \$60,000 | 106 11% | 78 10% | 29 15% | 5 4% | 16 8% | 52 14% | 33 11% | 0 - | 106 35% | 0 - |
| \$60,000 to just under \$70,000 | 70 7% | 56 7% | 15 8% | 5 5% | 14 7% | 32 8% | 19 6% | 0 - | 0 - | 70 18% |
| \$70,000 to just under \$80,000 | 63 6% | 50 6% | 13 7% | 2 2% | 10 5% | 27 7% | 25 8% | 0 - | 0 - | 63 17% |
| \$80,000 to just under \$100,000 | 84 8% | 68 9% | 15 8% | 3 3% | 9 5% | 42 11% | 29 10% | 0 - | 0 - | 84 22% |
| \$100,000 and over | 164 16% | 143 18% | 21 11% | 3 2% | 23 11% | 45 12% | 94 31% | 0 - | 0 - | 164 43% |
| Refused | 112 11% | 98 12% | 14 7% | 15 13% | 24 12% | 35 9% | 33 11% | 0 - | 0 - | 0 - |



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HEALTH CANADA: WAIT TIMES

1. How would you rate the Government of Canada's performance in the area of health care? Please use a 7-point scale where 1 is terrible, 7 is excellent, and the mid-point 4 is neither good nor bad.

Proportions/Means: Columns Tested
(5% risk level) - A/B/C - D/E/F/G - H/I

** very small base (under 30) ineligible for sig testing

| | TOTAL | WAIT TIMES HAVE BEEN GETTING | | | GOVT IN REDUCING WAIT TIMES | | | | AWARE OF FED/PROV AGREEMENT TO SET BENCHMARKS | |
|-------------------------|------------|------------------------------|-----------------|-----------------|-----------------------------|----------------------------------|-----------------|-----------------|---|------------|
| | | Shorter | Longer | The Same | Done a great deal | Done something but could do more | Done little | Done nothing | Yes | No |
| | | A | B | C | D | E | F | G | H | I |
| | | | | | | | | | | |
| Base: All Respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 114 | 443 | 410 | 32 | 482 | 298 | 170 | 328 | 664 |
| Weighted Base | 1000 | 112 | 439 | 417 | 32** | 486 | 295 | 168 | 311 | 681 |
| [7] Excellent | 44 4% | 7 7% | 16 4% | 20 5% | 11 34% | 27 6% FG | 4 2% | 1 1% | 11 4% | 31 5% |
| [6] | 65 7% | 14 12% B | 14 3% | 35 8% B | 6 19% | 35 7% | 13 4% | 8 5% | 30 10% I | 35 5% |
| [5] | 218 22% | 29 26% B | 62 14% | 120 29% B | 8 26% | 148 31% FG | 47 16% G | 11 7% | 65 21% H | 149 22% |
| [4] Neither | 326 33% | 36 32% | 136 31% | 141 34% | 5 16% | 175 36% G | 100 34% G | 40 24% | 87 28% H | 237 35% |
| [3] | 139 14% | 6 6% | 73 17% A | 55 13% A | 1 3% | 47 10% | 60 20% E | 28 17% E | 52 17% | 87 13% |
| [2] | 92 9% | 8 7% | 64 15% AC | 20 5% | 0 - | 20 4% | 41 14% E | 31 19% E | 32 10% | 61 9% |
| [1] Terrible | 106 11% | 10 9% | 68 16% C | 24 6% | 1 3% | 29 6% | 29 10% E | 47 28% EF | 31 10% | 75 11% |
| Don't know/Refused | 9 1% | 1 1% | 5 1% | 3 1% | 0 - | 4 1% | 1 0 | 1 1% | 3 1% | 6 1% |
| TOPBOX & LOWBOX SUMMARY | | | | | | | | | | |



HEALTH CANADA: WAIT TIMES

1. How would you rate the Government of Canada's performance in the area of health care? Please use a 7-point scale where 1 is terrible, 7 is excellent, and the mid-point 4 is neither good nor bad.

Proportions/Means: Columns Tested (5% risk level) - A/B/C - D/E/F/G - H/I

** very small base (under 30) ineligible for sig testing

| | TOTAL | WAIT TIMES HAVE BEEN GETTING | | | GOVT IN REDUCING WAIT TIMES | | | | AWARE OF FED/PROV AGREEMENT TO SET BENCHMARKS | |
|---------------------------------------|------------|------------------------------|------------------|-----------------|-----------------------------|----------------------------------|-----------------|-----------------|---|-----------------|
| | | Shorter | Longer | The Same | Done a great deal | Done something but could do more | Done little | Done nothing | Yes | No |
| | | A | B | C | D | E | F | G | H | I |
| Excellent [Rated 7] | 44 4% | 7 7% | 16 4% | 20 5% | 11 34% | 27 6% FG | 4 2% | 1 1% | 11 4% | 31 5% |
| Good [Rated 5,6] | 283 28% | 43 39% B | 76 17% | 155 37% B | 14 44% | 184 38% FG | 59 20% G | 19 11% | 95 31% | 184 27% |
| Neither [Rated 4] | 326 33% | 36 32% | 136 31% | 141 34% | 5 16% | 175 36% G | 100 34% G | 40 24% | 87 28% | 237 35% H |
| Bad [Rated 2,3] | 232 23% | 15 13% | 138 31% AC | 75 18% | 1 3% | 67 14% | 101 34% E | 60 36% E | 83 27% | 147 22% |
| Terrible [Rated 1] | 106 11% | 10 9% | 68 16% C | 24 6% | 1 3% | 29 6% | 29 10% | 47 28% EF | 31 10% | 75 11% |
| STATISTICS (1= Terrible 7= Excellent) | | | | | | | | | | |
| Mean | 3.84 | 4.24 B | 3.38 | 4.20 B | 5.55 | 4.26 FG | 3.51 G | 2.79 | 3.83 | 3.82 |
| Standard Deviation | 1.5 | 1.6 | 1.5 | 1.4 | 1.4 | 1.4 | 1.4 | 1.5 | 1.5 | 1.5 |
| Standard Error | 0 | 0.1 | 0.1 | 0.1 | 0.3 | 0.1 | 0.1 | 0.1 | 0.1 | 0.1 |
| Median | 3.48 | 3.87 | 3.08 | 3.77 | 5.16 | 3.83 | 3.17 | 2.18 | 3.45 | 3.49 |



HEALTH CANADA: WAIT TIMES

2. Do you feel that wait times for health care services in Canada have been getting shorter, have been getting longer, or have stayed about the same over the last few years?

Proportions/Means: Columns Tested (5% risk level) - A/B/C - D/E/F/G - H/I
 ** very small base (under 30) ineligible for sig testing

| | TOTAL | WAIT TIMES HAVE BEEN GETTING | | | GOVT IN REDUCING WAIT TIMES | | | | AWARE OF FED/PROV AGREEMENT TO SET BENCHMARKS | |
|-----------------------|------------|------------------------------|-------------------|-------------------|-----------------------------|----------------------------------|-----------------|----------------|---|------------|
| | | Shorter | Longer | The Same | Done a great deal | Done something but could do more | Done little | Done nothing | Yes | No |
| | | A | B | C | D | E | F | G | H | I |
| Base: All Respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 114 | 443 | 410 | 32 | 482 | 298 | 170 | 328 | 664 |
| Weighted Base | 1000 | 112 | 439 | 417 | 32** | 486 | 295 | 168 | 311 | 681 |
| Shorter | 112 11% | 112 100% BC | 0 - | 0 - | 10 30% | 67 14% F | 21 7% | 13 8% | 42 14% | 67 10% |
| Longer | 439 44% | 0 - | 439 100% AC | 0 - | 6 20% | 173 36% | 155 53% E | 98 58% E | 136 44% | 300 44% |
| Same | 417 42% | 0 - | 0 - | 417 100% AB | 14 43% | 231 48% FG | 113 38% | 52 31% | 124 40% | 291 43% |
| Don't know/Refused | 33 3% | 0 - | 0 - | 0 - | 2 7% | 15 3% | 5 2% | 5 3% | 9 3% | 22 3% |



HEALTH CANADA: WAIT TIMES

3. Now thinking about the next couple of years would you say that you are very confident, somewhat confident, not very confident or not at all confident that wait times for health care services will get shorter?

Proportions/Mean: Columns Tested (5% risk level) - A/B/C - D/E/F/G - H/I

** very small base (under 30) ineligible for sig testing

| | WAIT TIMES HAVE BEEN GETTING | | | | GOVT IN REDUCING WAIT TIMES | | | | AWARE OF FED/PROV AGREEMENT TO SET BENCHMARKS | |
|-------------------------|------------------------------|-----------------|------------------|-----------------|-----------------------------|----------------------------------|-----------------|-----------------|---|-----------------|
| | TOTAL | Shorter | Longer | The Same | Done a great deal | Done something but could do more | Done little | Done nothing | Yes | No |
| | | A | B | C | D | E | F | G | H | I |
| | | | | | | | | | | |
| Base: All Respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 114 | 443 | 410 | 32 | 482 | 298 | 170 | 328 | 664 |
| Weighted Base | 1000 | 112 | 439 | 417 | 32** | 486 | 295 | 168 | 311 | 681 |
| Very confident | 52 5% | 15 13% BC | 12 3% | 24 6% B | 12 36% | 27 5% | 7 2% | 4 2% | 13 4% | 38 6% |
| Somewhat confident | 284 28% | 51 46% BC | 81 18% | 139 33% B | 10 32% | 184 38% FG | 60 20% | 23 14% | 119 38% I | 163 24% |
| Not very confident | 434 43% | 33 30% | 213 49% A | 179 43% A | 7 23% | 197 41% | 151 51% E | 76 45% | 128 41% | 304 45% |
| Not at all confident | 211 21% | 12 11% | 128 29% AC | 67 16% A | 3 9% | 68 14% | 75 25% E | 63 38% EF | 49 16% | 162 24% H |
| Don't know/Refused | 19 2% | 0 - | 4 1% | 8 2% | 0 - | 10 2% F | 1 0 | 2 1% | 3 1% | 15 2% |
| TOPBOX & LOWBOX SUMMARY | | | | | | | | | | |
| Confident (Top2Box) | 336 34% | 66 59% BC | 93 21% | 163 39% B | 22 69% | 211 43% FG | 67 23% | 27 16% | 131 42% I | 200 29% |
| Not confident (Low2Box) | 645 65% | 46 41% | 341 78% AC | 246 59% A | 10 31% | 265 55% | 226 77% E | 139 83% E | 176 57% | 466 68% H |



HEALTH CANADA: WAIT TIMES

4. For each of the following please tell me if you feel that they are very responsible, somewhat responsible, not very responsible or not at all responsible for reducing wait times for health care services? 1) The Government of Canada?

Proportions/Mean: Columns Tested (5% risk level) - A/B/C - D/E/F/G - H/I

** very small base (under 30) ineligible for sig testing

| | TOTAL | WAIT TIMES HAVE BEEN GETTING | | | GOVT IN REDUCING WAIT TIMES | | | | AWARE OF FED/PROV AGREEMENT TO SET BENCHMARKS | |
|---------------------------|------------|------------------------------|-----------------|-----------------|-----------------------------|----------------------------------|-----------------|-----------------|---|-----------------|
| | | Shorter | Longer | The Same | Done a great deal | Done something but could do more | Done little | Done nothing | Yes | No |
| | | A | B | C | D | E | F | G | H | I |
| Base: All Respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 114 | 443 | 410 | 32 | 482 | 298 | 170 | 328 | 664 |
| Weighted Base | 1000 | 112 | 439 | 417 | 32** | 486 | 295 | 168 | 311 | 681 |
| Very responsible | 308 31% | 36 33% | 156 36% C | 107 26% | 11 34% | 131 27% | 95 32% | 63 38% E | 81 26% | 226 33% H |
| Somewhat responsible | 398 40% | 42 37% | 160 36% | 187 45% B | 10 32% | 249 51% FG | 104 35% G | 28 16% | 133 43% | 260 38% |
| Not very responsible | 203 20% | 25 23% | 84 19% | 89 21% | 6 17% | 80 16% | 80 27% E | 37 22% | 70 23% | 132 19% |
| Not at all responsible | 73 7% | 8 7% | 30 7% | 31 7% | 5 16% | 21 4% | 14 5% | 34 20% EF | 22 7% | 50 7% |
| Don't know/Refused | 17 2% | 1 1% | 9 2% | 4 1% | 1 2% | 5 1% | 2 1% | 6 4% EF | 4 1% | 13 2% |
| TOPBOX & LOWBOX SUMMARY | | | | | | | | | | |
| Responsible (Top2Box) | 706 71% | 78 70% | 315 72% | 293 70% | 21 65% | 380 78% FG | 199 67% G | 91 54% | 215 69% | 486 71% |
| Not responsible (Low2Box) | 277 28% | 33 29% | 114 26% | 120 29% | 11 33% | 101 21% | 94 32% E | 70 42% EF | 92 30% | 182 27% |



HEALTH CANADA: WAIT TIMES

4. For each of the following please tell me if you feel that they are very responsible, somewhat responsible, not very responsible or not at all responsible for reducing wait times for health care services? 2) Your Provincial Government?

Proportions/Mean: Columns Tested (5% risk level) - A/B/C - D/E/F/G - H/I
 ** very small base (under 30) ineligible for sig testing

| | TOTAL | WAIT TIMES HAVE BEEN GETTING | | | GOVT IN REDUCING WAIT TIMES | | | | AWARE OF FED/PROV AGREEMENT TO SET BENCHMARKS | |
|---------------------------|------------|------------------------------|------------|------------|-----------------------------|----------------------------------|-------------|--------------|---|------------|
| | | Shorter | Longer | The Same | Done a great deal | Done something but could do more | Done little | Done nothing | Yes | No |
| | | A | B | C | D | E | F | G | H | I |
| Base: All Respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 114 | 443 | 410 | 32 | 482 | 298 | 170 | 328 | 664 |
| Weighted Base | 1000 | 112 | 439 | 417 | 32** | 486 | 295 | 168 | 311 | 681 |
| Very responsible | 356 36% | 38 34% | 158 36% | 147 35% | 14 44% | 169 35% | 97 33% | 68 40% | 104 34% | 251 37% |
| Somewhat responsible | 414 41% | 53 47% | 163 37% | 184 44% | 12 36% | 225 46% | 119 40% | 51 30% | 134 43% | 275 40% |
| Not very responsible | 165 17% | 17 15% | 78 18% | 67 16% | 1 3% | 67 14% | 63 21% | 32 19% | 49 16% | 114 17% |
| Not at all responsible | 51 5% | 2 2% | 31 7% | 15 4% | 4 12% | 20 4% | 16 5% | 12 7% | 16 5% | 35 5% |
| Don't know/Refused | 14 1% | 2 2% | 8 2% | 4 1% | 2 5% | 5 1% | 0 - | 5 3% | 7 2% | 7 1% |
| TOPBOX & LOWBOX SUMMARY | | | | | | | | | | |
| Responsible (Top2Box) | 770 77% | 91 81% | 321 73% | 331 79% | 26 80% | 394 81% | 216 73% | 118 71% | 238 77% | 525 77% |
| Not responsible (Low2Box) | 216 22% | 19 17% | 109 25% | 82 20% | 5 15% | 87 18% | 79 27% | 44 27% | 65 21% | 149 22% |



HEALTH CANADA: WAIT TIMES

4. For each of the following please tell me if you feel that they are very responsible, somewhat responsible, not very responsible or not at all responsible for reducing wait times for health care services? 3) Health care professionals?

Proportions/Means: Columns Tested (5% risk level) - A/B/C - D/E/F/G - H/I

** very small base (under 30) ineligible for sig testing

| | TOTAL | WAIT TIMES HAVE BEEN GETTING | | | GOVT IN REDUCING WAIT TIMES | | | | AWARE OF FED/PROV AGREEMENT TO SET BENCHMARKS | |
|---------------------------|------------|------------------------------|------------|------------|-----------------------------|----------------------------------|-----------------|----------------|---|-----------------|
| | | Shorter | Longer | The Same | Done a great deal | Done something but could do more | Done little | Done nothing | Yes | No |
| | | A | B | C | D | E | F | G | H | I |
| Base: All Respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 114 | 443 | 410 | 32 | 482 | 298 | 170 | 328 | 664 |
| Weighted Base | 1000 | 112 | 439 | 417 | 32** | 486 | 295 | 168 | 311 | 681 |
| Very responsible | 199 20% | 33 29% BC | 83 19% | 79 19% | 14 45% | 102 21% | 50 17% | 30 18% | 75 24% I | 124 18% |
| Somewhat responsible | 449 45% | 45 40% | 195 44% | 191 46% | 11 35% | 238 49% F | 121 41% | 70 42% | 144 46% | 298 44% |
| Not very responsible | 223 22% | 25 22% | 94 21% | 101 24% | 3 9% | 103 21% | 77 26% | 40 24% | 60 19% | 162 24% |
| Not at all responsible | 111 11% | 8 7% | 56 13% | 43 10% | 3 8% | 39 8% | 43 15% E | 24 14% E | 28 9% | 83 12% |
| Don't know/Refused | 18 2% | 2 2% | 11 2% | 3 1% | 1 2% | 4 1% | 4 1% | 3 2% | 4 1% | 13 2% |
| TOPBOX & LOWBOX SUMMARY | | | | | | | | | | |
| Responsible (Top2Box) | 648 65% | 78 70% | 278 63% | 269 65% | 26 80% | 340 70% FG | 171 58% | 100 59% | 219 70% I | 423 62% |
| Not responsible (Low2Box) | 334 33% | 32 29% | 150 34% | 144 35% | 6 18% | 142 29% | 120 41% E | 65 39% E | 88 28% | 245 36% H |



HEALTH CANADA: WAIT TIMES

5. Do you think the Government of Canada has done a great deal, done something but could do more, done little, or done nothing on reducing wait times in the health care system?

Proportions/Means: Columns Tested (5% risk level) - A/B/C - D/E/F/G - H/I

** very small base (under 30) ineligible for sig testing

| | WAIT TIMES HAVE BEEN GETTING | | | | GOVT IN REDUCING WAIT TIMES | | | | AWARE OF FED/PROV AGREEMENT TO SET BENCHMARKS | |
|----------------------------------|------------------------------|-----------|------------|------------|-----------------------------|----------------------------------|-------------|--------------|---|------------|
| | TOTAL | Shorter | Longer | The Same | Done a great deal | Done something but could do more | Done little | Done nothing | Yes | No |
| | | A | B | C | D | E | F | G | H | I |
| | | | | | | | | | | |
| Base: All Respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 114 | 443 | 410 | 32 | 482 | 298 | 170 | 328 | 664 |
| Weighted Base | 1000 | 112 | 439 | 417 | 32** | 486 | 295 | 168 | 311 | 681 |
| Done a great deal | 32 3% | 10 9% | 6 1% | 14 3% | 100% | - | - | - | 10 3% | 20 3% |
| Done something but could do more | 486 49% | 67 60% | 173 39% | 231 55% | 0 - | 486 100% | 0 - | 0 - | 158 51% | 324 48% |
| Done little | 295 29% | 21 19% | 155 35% | 113 27% | 0 - | 0 - | 295 100% | 0 - | 94 30% | 198 29% |
| Done nothing | 168 17% | 13 12% | 98 22% | 52 12% | 0 - | 0 - | 0 - | 168 100% | 44 14% | 124 18% |
| Don't know/Refused | 19 2% | 0 - | 7 2% | 6 2% | 0 - | 0 - | 0 - | 0 - | 5 2% | 14 2% |
| TOPBOX & LOWBOX SUMMARY | | | | | | | | | | |
| Done some/great deal (Top2Box) | 518 52% | 77 69% | 179 41% | 245 59% | 32 100% | 486 100% | 0 - | 0 - | 168 54% | 344 51% |
| Done little/nothing (Low2Box) | 462 46% | 35 31% | 252 58% | 165 40% | 0 - | 0 - | 295 100% | 168 100% | 138 44% | 322 47% |

HEALTH CANADA: WAIT TIMES

6. Do you think that your Provincial Government has done a great deal, done something but could do more, done little or done nothing on reducing wait times in the health care system?

Proportions/Mean: Columns Tested (5% risk level) - A/B/C - D/E/F/G - H/I

** very small base (under 30) ineligible for sig testing

| | TOTAL | WAIT TIMES HAVE BEEN GETTING | | | GOVT IN REDUCING WAIT TIMES | | | | AWARE OF FED/PROV AGREEMENT TO SET BENCHMARKS | |
|----------------------------------|------------|------------------------------|------------------|-----------------|-----------------------------|----------------------------------|------------------|-----------------|---|------------|
| | | Shorter | Longer | The Same | Done a great deal | Done something but could do more | Done little | Done nothing | Yes | No |
| | | A | B | C | D | E | F | G | H | I |
| Base: All Respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 114 | 443 | 410 | 32 | 482 | 298 | 170 | 328 | 664 |
| Weighted Base | 1000 | 112 | 439 | 417 | 32** | 486 | 295 | 168 | 311 | 681 |
| Done a great deal | 32 3% | 10 9% B | 2 0 | 19 4% B | 10 30% | 14 3% | 4 1% | 4 2% | 9 3% | 22 3% |
| Done something but could do more | 519 52% | 72 65% B | 188 43% | 241 58% B | 14 42% | 336 69% FG | 108 37% | 52 31% | 160 52% | 353 52% |
| Done little | 302 30% | 18 16% | 168 38% AC | 110 26% A | 5 16% | 101 21% | 148 50% EG | 48 29% E | 102 33% | 199 29% |
| Done nothing | 128 13% | 10 9% | 74 17% AC | 42 10% | 2 7% | 29 6% | 34 11% E | 62 37% EF | 36 12% | 91 13% |
| Don't know/Refused | 19 2% | 2 2% | 7 2% | 4 1% | 2 6% | 6 1% | 1 0 | 1 1% | 3 1% | 16 2% |
| TOPBOX & LOWBOX SUMMARY | | | | | | | | | | |
| Done some/great deal (Top2Box) | 551 55% | 82 73% BC | 190 43% | 260 62% B | 23 72% | 350 72% FG | 113 38% | 57 34% | 169 55% | 375 55% |
| Done little/nothing (Low2Box) | 430 43% | 28 25% | 241 55% AC | 152 37% A | 7 22% | 130 27% | 181 62% E | 110 65% E | 138 44% | 290 43% |



HEALTH CANADA: WAIT TIMES

7. Have you read, seen, or heard anything recently about an agreement between the federal government and the provincial governments to set benchmarks for wait times before the end of 2005 for treatments for cancer and heart ailments, diagnostic imaging, joint replacements, and sight restoration?

Proportions/Means: Columns Tested (5% risk level) - A/B/C - D/E/F/G - H/I

** very small base (under 30) ineligible for sig testing

| | TOTAL | WAIT TIMES HAVE BEEN GETTING | | | GOVT IN REDUCING WAIT TIMES | | | | AWARE OF FED/PROV AGREEMENT TO SET BENCHMARKS | |
|-----------------------|------------|------------------------------|------------|------------|-----------------------------|----------------------------------|-------------|--------------|---|------------------|
| | | Shorter | Longer | The Same | Done a great deal | Done something but could do more | Done little | Done nothing | Yes | No |
| | | A | B | C | D | E | F | G | H | I |
| Base: All Respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 114 | 443 | 410 | 32 | 482 | 298 | 170 | 328 | 664 |
| Weighted Base | 1000 | 112 | 439 | 417 | 32** | 486 | 295 | 168 | 311 | 681 |
| Yes | 311 31% | 42 38% | 136 31% | 124 30% | 10 30% | 158 33% | 94 32% | 44 26% | 311 100% I | 0 - |
| No | 681 68% | 67 60% | 300 68% | 291 70% | 20 63% | 324 67% | 198 67% | 124 74% | 0 - | 681 100% H |
| Don't know/Refused | 8 1% | 2 2% | 2 1% | 2 0 | 2 7% | 4 1% | 2 1% | 0 - | 0 - | 0 - |

HEALTH CANADA: WAIT TIMES

8. What was it you read, heard or saw most recently?

Proportions/Means: Columns Tested (5% risk level) - A/B/C - D/E/F/G - H/I

* small base; ** very small base (under 30) ineligible for sig testing

| | WAIT TIMES HAVE BEEN GETTING | | | | GOVT IN REDUCING WAIT TIMES | | | | AWARE OF FED/PROV AGREEMENT TO SET BENCHMARKS | |
|--|------------------------------|-----------|-----------|-----------|-----------------------------|----------------------------------|-------------|--------------|---|--------|
| | TOTAL | Shorter | Longer | The Same | Done a great deal | Done something but could do more | Done little | Done nothing | Yes | No |
| | | A | B | C | D | E | F | G | H | I |
| | TOTAL MENTIONS | | | | | | | | | |
| Base: Aware of agreement between governments to set benchmarks | | | | | | | | | | |
| Unweighted Base | 328 | 46 | 144 | 129 | 11 | 168 | 97 | 47 | 328 | 0 |
| Weighted Base | 311 | 42* | 136 | 124 | 10** | 158 | 94* | 44* | 311 | -** |
| Reports in the media | 131 42% | 18 42% | 54 39% | 55 45% | 1 10% | 70 44% | 40 43% | 17 39% | 131 42% | 0 - |
| Reducing wait times | 77 25% | 12 30% | 33 24% | 31 25% | 2 18% | 37 23% | 27 29% | 9 21% | 77 25% | 0 - |
| More funding is being provided to cut wait times | 29 9% | 5 13% | 14 10% | 8 7% | 3 29% | 11 7% | 11 12% | 5 11% | 29 9% | 0 - |
| Cancer treatments/ reducing wait times for cancer patients | 27 9% | 5 13% | 11 8% | 10 8% | 3 27% | 16 10% | 7 7% | 2 5% | 27 9% | 0 - |
| Information on the Internet | 14 5% | 2 4% | 4 3% | 8 7% | 1 8% | 8 5% | 5 5% | 1 2% | 14 5% | 0 - |
| Magnetic Resonance Imaging (MRI)/ scanners | 12 4% | 3 7% | 5 4% | 3 3% | 0 - | 6 4% | 5 5% | 1 3% | 12 4% | 0 - |
| Implement benchmarks | 12 4% | 0 - | 4 3% | 7 6% | 1 8% | 6 4% | 4 4% | 1 3% | 12 4% | 0 - |
| Reducing wait times for joint replacements | 12 4% | 1 3% | 5 4% | 6 5% | 0 - | 7 5% | 1 1% | 2 6% | 12 4% | 0 - |
| Trying to make changes/ improvements | 10 3% | 1 2% | 5 4% | 3 3% | 0 - | 4 3% | 4 4% | 2 5% | 10 3% | 0 - |
| Discussions between the Federal & Provincial governments on this issue | 9 3% | 1 2% | 6 5% | 1 1% | 1 8% | 1 1% | 3 3% | 4 9% | 9 3% | 0 - |
| No agreement has been reached/ nothing has happened | 6 2% | 0 - | 5 4% | 1 1% | 0 - | 3 2% | 1 1% | 2 4% | 6 2% | 0 - |
| Plan to privatize healthcare to improve wait times | 5 2% | 2 4% | 3 2% | 0 - | 0 - | 2 1% | 3 3% | 0 - | 5 2% | 0 - |



| | | | | | | | | | | |
|---|---------|---------|---------|---------|--------|---------|--------|--------|---------|--------|
| Reducing wait times for sight restoration | 4 1% | 2 5% | 1 1% | 1 1% | 0 - | 4 2% | 0 - | 0 - | 4 1% | 0 - |
|---|---------|---------|---------|---------|--------|---------|--------|--------|---------|--------|



HEALTH CANADA: WAIT TIMES

8. What was it you read, heard or saw most recently?

Proportions/Mean: Columns Tested (5% risk level) - A/B/C - D/E/F/G - H/I
 * small base; ** very small base (under 30) ineligible for sig testing

| | TOTAL | WAIT TIMES HAVE BEEN GETTING | | | GOVT IN REDUCING WAIT TIMES | | | | AWARE OF FED/PROV AGREEMENT TO SET BENCHMARKS | |
|--------------------|----------|------------------------------|----------|-----------|-----------------------------|----------------------------------|-------------|--------------|---|--------|
| | | Shorter | Longer | The Same | Done a great deal | Done something but could do more | Done little | Done nothing | Yes | No |
| | | A | B | C | D | E | F | G | H | I |
| Other | 24 8% | 3 6% | 13 9% | 9 7% | 1 9% | 11 7% | 7 7% | 5 12% | 24 8% | 0 - |
| Nothing | 1 0 | 0 - | 1 1% | 0 - | 0 - | 0 - | 1 1% | 0 - | 1 0 | 0 - |
| Don't know/Refused | 21 7% | 1 2% | 7 5% | 14 11% | 0 - | 13 8% | 4 5% | 3 6% | 21 7% | 0 - |



HEALTH CANADA: WAIT TIMES

9. Would you say that being aware of this plan makes you feel much more positive, somewhat more positive, somewhat less positive, much less positive about the future of the health care system in Canada or did it have no impact how you feel about the future of the health care system?

Proportions/Means: Columns Tested (5% risk level) - A/B/C - D/E/F/G - H/I

** very small base (under 30) ineligible for sig testing

| | WAIT TIMES HAVE BEEN GETTING | | | | GOVT IN REDUCING WAIT TIMES | | | | AWARE OF FED/PROV AGREEMENT TO SET BENCHMARKS | |
|------------------------------------|------------------------------|----------------|-----------------|-----------------|-----------------------------|----------------------------------|-----------------|-----------------|---|------------|
| | TOTAL | Shorter | Longer | The Same | Done a great deal | Done something but could do more | Done little | Done nothing | Yes | No |
| | | A | B | C | D | E | F | G | H | I |
| | | | | | | | | | | |
| Base: All Respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 114 | 443 | 410 | 32 | 482 | 298 | 170 | 328 | 664 |
| Weighted Base | 1000 | 112 | 439 | 417 | 32** | 486 | 295 | 168 | 311 | 681 |
| Much more positive | 71 7% | 12 11% B | 24 5% | 29 7% | 11 34% | 42 9% FG | 12 4% | 3 2% | 27 9% | 43 6% |
| Somewhat more positive | 449 45% | 61 55% B | 164 37% | 212 51% B | 14 42% | 256 53% FG | 126 43% G | 44 26% | 147 47% | 296 43% |
| Somewhat less positive | 77 8% | 5 5% | 44 10% C | 25 6% | 0 - | 31 6% | 29 10% | 17 10% | 19 6% | 58 9% |
| Much less positive | 52 5% | 7 6% C | 34 8% C | 9 2% | 0 - | 15 3% | 17 6% | 20 12% EF | 20 7% | 31 5% |
| No impact | 340 34% | 26 24% | 166 38% A | 139 33% A | 6 17% | 137 28% | 111 38% E | 82 49% EF | 95 30% | 244 36% |
| Don't know/Refused | 12 1% | 0 - | 7 1% | 3 1% | 2 6% | 6 1% | 0 - | 2 1% | 3 1% | 9 1% |
| TOPBOX & LOWBOX SUMMARY | | | | | | | | | | |
| More positive (Top2Box) | 519 52% | 73 65% B | 188 43% | 241 58% B | 25 77% | 297 61% FG | 138 47% G | 46 28% | 174 56% | 339 50% |
| Less positive (Low2Box) | 129 13% | 12 11% | 78 18% C | 34 8% | 0 - | 46 9% | 45 15% E | 38 23% E | 39 13% | 89 13% |

DEMOGRAPHICS

Region:

Proportions/Mean: Columns Tested (5% risk level) - A/B/C - D/E/F/G - H/I
 ** very small base (under 30) ineligible for sig testing

| | WAIT TIMES HAVE BEEN GETTING | | | | GOVT IN REDUCING WAIT TIMES | | | | AWARE OF FED/PROV AGREEMENT TO SET BENCHMARKS | |
|-----------------------|------------------------------|-----------|----------------|------------|-----------------------------|----------------------------------|-------------|--------------|---|-----------------|
| | TOTAL | Shorter | Longer | The Same | Done a great deal | Done something but could do more | Done little | Done nothing | Yes | No |
| | | A | B | C | D | E | F | G | H | I |
| | | | | | | | | | | |
| Base: All respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 114 | 443 | 410 | 32 | 482 | 298 | 170 | 328 | 664 |
| Weighted Base | 1000 | 112 | 439 | 417 | 32** | 486 | 295 | 168 | 311 | 681 |
| British Columbia | 132 13% | 16 14% | 67 15% | 49 12% | 2 5% | 61 12% | 45 15% | 22 13% | 47 15% | 84 12% |
| Alberta | 97 10% | 5 4% | 49 11% A | 42 10% | 6 18% | 39 8% | 33 11% | 17 10% | 15 5% | 81 12% H |
| Sask/Man | 68 7% | 7 6% | 35 8% | 26 6% | 2 7% | 30 6% | 26 9% | 10 6% | 23 7% | 45 7% |
| Ontario | 379 38% | 49 44% | 157 36% | 157 38% | 11 34% | 197 41% | 107 36% | 56 34% | 160 51% I | 216 32% |
| Quebec | 247 25% | 25 22% | 102 23% | 106 25% | 8 24% | 113 23% | 67 23% | 52 31% | 42 13% | 203 30% H |
| Atlantic | 77 8% | 10 9% | 30 7% | 37 9% | 4 12% | 46 9% F | 16 5% | 11 7% | 25 8% | 52 8% |



DEMOGRAPHICS

Province:

Proportions/Mean: Columns Tested (5% risk level) - A/B/C - D/E/F/G - H/I
 ** very small base (under 30) ineligible for sig testing

| | WAIT TIMES HAVE BEEN GETTING | | | | GOVT IN REDUCING WAIT TIMES | | | | AWARE OF FED/PROV AGREEMENT TO SET BENCHMARKS | |
|-----------------------|------------------------------|-----------|------------|------------|-----------------------------|----------------------------------|-------------|--------------|---|------------|
| | TOTAL | Shorter | Longer | The Same | Done a great deal | Done something but could do more | Done little | Done nothing | Yes | No |
| | | A | B | C | D | E | F | G | H | I |
| | | | | | | | | | | |
| Base: All respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 114 | 443 | 410 | 32 | 482 | 298 | 170 | 328 | 664 |
| Weighted Base | 1000 | 112 | 439 | 417 | 32** | 486 | 295 | 168 | 311 | 681 |
| British Columbia | 132 13% | 16 14% | 67 15% | 49 12% | 2 5% | 61 12% | 45 15% | 22 13% | 47 15% | 84 12% |
| Alberta | 97 10% | 5 4% | 49 11% | 42 10% | 6 18% | 39 8% | 33 11% | 17 10% | 15 5% | 81 12% |
| Saskatchewan | 34 3% | 4 4% | 21 5% | 9 2% | 1 3% | 10 2% | 16 5% | 6 4% | 7 2% | 27 4% |
| Manitoba | 34 3% | 3 2% | 14 3% | 18 4% | 1 4% | 19 4% | 10 3% | 4 2% | 16 5% | 18 3% |
| Ontario | 379 38% | 49 44% | 157 36% | 157 38% | 11 34% | 197 41% | 107 36% | 56 34% | 160 51% | 216 32% |
| Quebec | 247 25% | 25 22% | 102 23% | 106 25% | 8 24% | 113 23% | 67 23% | 52 31% | 42 13% | 203 30% |
| New Brunswick | 23 2% | 2 1% | 10 2% | 11 3% | 0 - | 13 3% | 6 2% | 3 2% | 4 1% | 18 3% |
| Nova Scotia | 34 3% | 4 4% | 14 3% | 16 4% | 2 6% | 19 4% | 6 2% | 8 4% | 13 4% | 21 3% |
| Prince Edward Island | 5 1% | 1 1% | 3 1% | 1 0 | 1 3% | 3 1% | 1 0 | 0 - | 2 1% | 4 1% |
| Newfoundland | 16 2% | 4 3% | 3 1% | 10 2% | 1 3% | 11 2% | 3 1% | 1 1% | 7 2% | 9 1% |



DEMOGRAPHICS

Canadian Markets:

Proportions/Mean: Columns Tested (5% risk level) - A/B/C - D/E/F/G - H/I
 ** very small base (under 30) ineligible for sig testing

| | WAIT TIMES HAVE BEEN GETTING | | | | GOVT IN REDUCING WAIT TIMES | | | | AWARE OF FED/PROV AGREEMENT TO SET BENCHMARKS | |
|-------------------------|------------------------------|---------|--------|----------|-----------------------------|----------------------------------|-------------|--------------|---|-----|
| | TOTAL | Shorter | Longer | The Same | Done a great deal | Done something but could do more | Done little | Done nothing | Yes | No |
| | | A | B | C | D | E | F | G | H | I |
| | | | | | | | | | | |
| Base: All respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 114 | 443 | 410 | 32 | 482 | 298 | 170 | 328 | 664 |
| Weighted Base | 1000 | 112 | 439 | 417 | 32** | 486 | 295 | 168 | 311 | 681 |
| WEST (NET) | 297 | 28 | 150 | 117 | 10 | 129 | 105 | 48 | 84 | 210 |
| | 30% | 25% | 34% | 28% | 30% | 27% | 36% | 29% | 27% | 31% |
| - British Columbia | 132 | 16 | 67 | 49 | 2 | 61 | 45 | 22 | 47 | 84 |
| | 13% | 14% | 15% | 12% | 5% | 12% | 15% | 13% | 15% | 12% |
| - Alberta | 97 | 5 | 49 | 42 | 6 | 39 | 33 | 17 | 15 | 81 |
| | 10% | 4% | 11% | 10% | 18% | 8% | 11% | 10% | 5% | 12% |
| - Saskatchewan/Manitoba | 68 | 7 | 35 | 26 | 2 | 30 | 26 | 10 | 23 | 45 |
| | 7% | 6% | 8% | 6% | 7% | 6% | 9% | 6% | 7% | 7% |
| ONTARIO (NET) | 379 | 49 | 157 | 157 | 11 | 197 | 107 | 56 | 160 | 216 |
| | 38% | 44% | 36% | 38% | 34% | 41% | 36% | 34% | 51% | 32% |
| - GTA | 161 | 25 | 54 | 73 | 5 | 85 | 47 | 19 | 69 | 90 |
| | 16% | 22% | 12% | 17% | 16% | 18% | 16% | 11% | 22% | 13% |
| - Central Ontario | 71 | 6 | 35 | 29 | 3 | 40 | 14 | 12 | 29 | 42 |
| | 7% | 6% | 8% | 7% | 10% | 8% | 5% | 7% | 9% | 6% |
| - Eastern Ontario | 54 | 3 | 22 | 24 | 2 | 24 | 21 | 6 | 20 | 33 |
| | 5% | 3% | 5% | 6% | 5% | 5% | 7% | 4% | 6% | 5% |
| - SouthWest Ontario | 56 | 8 | 28 | 20 | 1 | 27 | 16 | 12 | 23 | 33 |
| | 6% | 7% | 6% | 5% | 3% | 5% | 5% | 7% | 8% | 5% |



DEMOGRAPHICS

Canadian Markets:

Proportions/Mean: Columns Tested (5% risk level) - A/B/C - D/E/F/G - H/I
 ** very small base (under 30) ineligible for sig testing

| | TOTAL | WAIT TIMES HAVE BEEN GETTING | | | GOVT IN REDUCING WAIT TIMES | | | | AWARE OF FED/PROV AGREEMENT TO SET BENCHMARKS | |
|-------------------------|------------|------------------------------|------------|------------|-----------------------------|----------------------------------|-------------|--------------|---|------------|
| | | Shorter | Longer | The Same | Done a great deal | Done something but could do more | Done little | Done nothing | Yes | No |
| | | A | B | C | D | E | F | G | H | I |
| - Northern Ontario | 37 4% | 7 6% | 18 4% | 11 3% | 0 - | 22 5% | 8 3% | 7 4% | 18 6% | 18 3% |
| QUEBEC (NET) | 247 25% | 25 22% | 102 23% | 106 25% | 8 24% | 113 23% | 67 23% | 52 31% | 42 13% | 203 30% |
| - Montreal CMA - Quebec | 124 12% | 13 12% | 47 11% | 56 13% | 4 12% | 56 11% | 32 11% | 28 17% | 27 9% | 95 14% |
| - Other - Quebec | 123 12% | 12 11% | 55 12% | 50 12% | 4 12% | 58 12% | 35 12% | 23 14% | 14 5% | 107 16% |
| Atlantic | 77 8% | 10 9% | 30 7% | 37 9% | 4 12% | 46 9% | 16 5% | 11 7% | 25 8% | 52 8% |



DEMOGRAPHICS

Urban / Rural

Proportions/Means: Columns Tested (5% risk level) - A/B/C - D/E/F/G - H/I

** very small base (under 30) ineligible for sig testing

| | TOTAL | WAIT TIMES HAVE BEEN GETTING | | | GOVT IN REDUCING WAIT TIMES | | | | AWARE OF FED/PROV AGREEMENT TO SET BENCHMARKS | |
|-----------------------|------------|------------------------------|----------------|----------------|-----------------------------|----------------------------------|-------------|--------------|---|------------|
| | | Shorter | Longer | The Same | Done a great deal | Done something but could do more | Done little | Done nothing | Yes | No |
| | | A | B | C | D | E | F | G | H | I |
| Base: All respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 114 | 443 | 410 | 32 | 482 | 298 | 170 | 328 | 664 |
| Weighted Base | 1000 | 112 | 439 | 417 | 32** | 486 | 295 | 168 | 311 | 681 |
| Urban | 804 80% | 98 88% BC | 347 79% | 332 80% | 30 94% | 386 80% | 238 81% | 132 79% | 258 83% | 540 79% |
| Rural | 196 20% | 13 12% | 92 21% A | 85 20% A | 2 6% | 100 20% | 56 19% | 36 21% | 53 17% | 141 21% |



DEMOGRAPHICS

Census Metropolitan Area:

Proportions/Means: Columns Tested (5% risk level) - A/B/C - D/E/F/G - H/I

** very small base (under 30) ineligible for sig testing

| | WAIT TIMES HAVE BEEN GETTING | | | GOVT IN REDUCING WAIT TIMES | | | | AWARE OF FED/PROV AGREEMENT TO SET BENCHMARKS | | |
|-----------------------|------------------------------|---------------|---------|-----------------------------|-------------------|----------------------------------|-------------|---|---------|---------|
| | TOTAL | Shorter | Longer | The Same | Done a great deal | Done something but could do more | Done little | Done nothing | Yes | No |
| | | A | B | C | D | E | F | G | H | I |
| | | | | | | | | | | |
| Base: All respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 114 | 443 | 410 | 32 | 482 | 298 | 170 | 328 | 664 |
| Weighted Base | 1000 | 112 | 439 | 417 | 32** | 486 | 295 | 168 | 311 | 681 |
| St. John's | 6 1% | 1 1% | 1 0 | 4 1% | 1 3% | 3 1% | 1 0 | 1 1% | 2 1% | 3 1% |
| Gander | 1 0 | 1 1% | 0 - | 0 - | 0 - | 1 0 | 0 - | 0 - | 1 0 | 0 - |
| Labrador City | 1 0 | 0 - | 0 - | 1 0 | 0 - | 1 0 | 0 - | 0 - | 0 - | 1 0 |
| Charlottetown | 5 1% | 1 1% | 3 1% | 1 0 | 1 3% | 3 1% | 1 0 | 0 - | 2 1% | 4 1% |
| Halifax | 15 1% | 2 2% | 4 1% | 9 2% | 1 3% | 10 2% | 3 1% | 2 1% | 9 3% | 6 1% |
| Kentville | 1 0 | 0 - | 1 0 | 0 - | 0 - | 0 - | 0 - | 1 1% | 0 - | 1 0 |
| Truro | 1 0 | 0 - | 1 0 | 0 - | 0 - | 0 - | 0 - | 1 1% | 0 - | 1 0 |
| New Glasgow | 1 0 | 0 - | 0 - | 1 0 | 0 - | 1 0 | 0 - | 0 - | 1 0 | 0 - |
| Cape Breton | 3 0 | 0 - | 2 0 | 2 0 | 0 - | 2 0 | 0 - | 2 1% | 1 0 | 3 0 |
| Moncton | 2 0 | 2 1% BC | 0 - | 0 - | 0 - | 2 0 | 0 - | 0 - | 0 - | 2 0 |
| Saint John | 3 0 | 0 - | 2 0 | 1 0 | 0 - | 0 - | 2 1% | 0 - | 1 0 | 2 0 |
| Fredericton | 4 0 | 0 - | 2 0 | 2 0 | 0 - | 3 1% | 0 - | 1 1% | 1 0 | 3 0 |
| Matane | 1 0 | 0 - | 1 0 | 0 - | 0 - | 1 0 | 0 - | 0 - | 0 - | 1 0 |



DEMOGRAPHICS

Census Metropolitan Area:

Proportions/Mean: Columns Tested (5% risk level) - A/B/C - D/E/F/G - H/I

** very small base (under 30) ineligible for sig testing

| | WAIT TIMES HAVE BEEN GETTING | | | GOVT IN REDUCING WAIT TIMES | | | | AWARE OF FED/PROV AGREEMENT TO SET BENCHMARKS | | |
|------------------------|------------------------------|---------|----------|-----------------------------|-------------------|----------------------------------|-------------|---|---------|----------|
| | TOTAL | Shorter | Longer | The Same | Done a great deal | Done something but could do more | Done little | Done nothing | Yes | No |
| | | A | B | C | D | E | F | G | H | I |
| Rimouski | 3 0 | 0 - | 3 1% | 0 - | 0 - | 2 0 | 1 0 | 0 - | 1 0 | 2 0 |
| Riviere-du-Loup | 1 0 | 0 - | 0 - | 1 0 | 0 - | 0 - | 1 0 | 0 - | 0 - | 1 0 |
| Baie-Comeau | 1 0 | 0 - | 0 - | 1 0 | 0 - | 0 - | 1 0 | 0 - | 0 - | 1 0 |
| Chicoutimi - Jonquiere | 7 1% | 1 1% | 3 1% | 3 1% | 2 6% | 3 1% | 2 1% | 0 - | 0 - | 6 1% |
| Quebec | 25 2% | 3 3% | 10 2% | 11 3% | 0 - | 9 2% | 9 3% | 7 4% | 4 1% | 20 3% |
| Saint-Georges | 2 0 | 0 - | 1 0 | 0 - | 0 - | 1 0 | 0 - | 0 - | 0 - | 2 0 |
| Sherbrooke | 7 1% | 1 1% | 4 1% | 2 1% | 0 - | 6 1% | 0 - | 1 1% | 1 0 | 6 1% |
| Trois-Rivieres | 4 0 | 0 - | 2 0 | 1 0 | 0 - | 2 0 | 2 1% | 0 - | 0 - | 4 1% |
| Shawinigan | 3 0 | 1 1% | 1 0 | 1 0 | 0 - | 1 0 | 1 0 | 1 0 | 0 - | 3 0 |
| Drummondville | 1 0 | 0 - | 1 0 | 0 - | 0 - | 0 - | 1 0 | 0 - | 0 - | 1 0 |
| Granby | 2 0 | 0 - | 0 - | 2 0 | 0 - | 1 0 | 0 - | 1 1% | 0 - | 2 0 |
| Saint-Hyacinthe | 1 0 | 1 1% | 0 - | 0 - | 1 3% | 0 - | 0 - | 0 - | 0 - | 1 0 |
| Sorel | 1 0 | 0 - | 1 0 | 0 - | 0 - | 1 0 | 0 - | 0 - | 0 - | 1 0 |
| Joliette | 1 0 | 0 - | 1 0 | 0 - | 0 - | 1 0 | 0 - | 0 - | 1 0 | 0 - |



DEMOGRAPHICS

Census Metropolitan Area:

Proportions/Mean: Columns Tested (5% risk level) - A/B/C - D/E/F/G - H/I

** very small base (under 30) ineligible for sig testing

| | TOTAL | WAIT TIMES HAVE BEEN GETTING | | | GOVT IN REDUCING WAIT TIMES | | | | AWARE OF FED/PROV AGREEMENT TO SET BENCHMARKS | |
|--------------------------|------------|------------------------------|-----------|-----------|-----------------------------|----------------------------------|---------------|--------------|---|----------------|
| | | Shorter | Longer | The Same | Done a great deal | Done something but could do more | Done little | Done nothing | Yes | No |
| | | A | B | C | D | E | F | G | H | I |
| Saint-Jean-sur-Richelieu | 2 0 | 0 - | 1 0 | 1 0 | 0 - | 1 0 | 1 0 | 0 - | 0 - | 2 0 |
| Montreal | 118 12% | 12 11% | 45 10% | 54 13% | 4 12% | 53 11% | 30 10% | 27 16% | 25 8% | 90 13% H |
| Salaberry-de-Valleyfield | 2 0 | 0 - | 1 0 | 0 - | 0 - | 1 0 | 1 0 | 0 - | 0 - | 2 0 |
| Val-d'Or | 2 0 | 0 - | 1 0 | 0 - | 0 - | 1 0 | 0 - | 0 - | 1 0 | 1 0 |
| Rouyn-Noranda | 2 0 | 0 - | 0 - | 2 0 | 0 - | 0 - | 1 0 | 1 1% | 0 - | 2 0 |
| Cornwall | 2 0 | 0 - | 2 0 | 0 - | 0 - | 2 0 | 0 - | 0 - | 0 - | 2 0 |
| Ottawa - Hull | 33 3% | 2 2% | 9 2% | 18 4% | 2 6% | 11 2% | 16 5% E | 4 2% | 12 4% | 20 3% |
| Brockville | 2 0 | 0 - | 2 1% | 0 - | 0 - | 1 0 | 1 1% | 0 - | 1 0 | 1 0 |
| Pembroke | 1 0 | 0 - | 0 - | 1 0 | 0 - | 1 0 | 0 - | 0 - | 0 - | 1 0 |
| Kingston | 6 1% | 1 1% | 3 1% | 1 0 | 1 3% | 2 0 | 2 1% | 1 1% | 0 - | 5 1% |
| Belleville | 5 0 | 0 - | 2 1% | 1 0 | 0 - | 3 1% | 0 - | 1 1% | 2 1% | 2 0 |
| Cobourg | 1 0 | 0 - | 1 0 | 0 - | 0 - | 1 0 | 0 - | 0 - | 1 0 | 0 - |
| Peterborough | 2 0 | 0 - | 1 0 | 1 0 | 0 - | 1 0 | 0 - | 1 1% | 1 0 | 1 0 |
| Lindsay | 4 0 | 0 - | 1 0 | 3 1% | 0 - | 2 0 | 1 0 | 1 1% | 2 1% | 2 0 |



DEMOGRAPHICS

Census Metropolitan Area:

Proportions/Mean: Columns Tested (5% risk level) - A/B/C - D/E/F/G - H/I

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|--------------------------|------------------------------|-----------|-----------|-----------|-----------------------------|----------------------------------|-------------|--------------|---|-----------|
| | TOTAL | Shorter | Longer | The Same | Done a great deal | Done something but could do more | Done little | Done nothing | Yes | No |
| | | A | B | C | D | E | F | G | H | I |
| Oshawa | 17 2% | 1 1% | 8 2% | 8 2% | 0 - | 8 2% | 5 2% | 3 2% | 7 2% | 10 1% |
| Toronto | 140 14% | 22 20% | 45 10% | 63 15% | 5 16% | 75 15% | 41 14% | 15 9% | 59 19% | 78 12% |
| Hamilton | 17 2% | 1 1% | 9 2% | 7 2% | 0 - | 9 2% | 4 1% | 4 2% | 6 2% | 11 2% |
| St. Catharines - Niagara | 7 1% | 0 - | 4 1% | 2 0 | 0 - | 4 1% | 3 1% | 1 0 | 4 1% | 3 0 |
| Kitchener | 13 1% | 1 1% | 7 2% | 5 1% | 1 5% | 6 1% | 4 2% | 1 1% | 5 2% | 8 1% |
| Brantford | 5 0 | 0 - | 4 1% | 1 0 | 0 - | 2 0 | 0 - | 3 2% | 1 0 | 4 1% |
| Woodstock | 2 0 | 0 - | 2 0 | 0 - | 0 - | 1 0 | 1 0 | 0 - | 0 - | 2 0 |
| Tillsonburg | 3 0 | 1 1% | 1 0 | 1 0 | 0 - | 2 0 | 0 - | 1 1% | 3 1% | 0 - |
| Simcoe | 3 0 | 1 1% | 2 0 | 0 - | 0 - | 0 - | 1 0 | 2 1% | 1 0 | 2 0 |
| Guelph | 8 1% | 2 2% | 2 1% | 4 1% | 0 - | 8 2% | 0 - | 0 - | 2 1% | 6 1% |
| Stratford | 2 0 | 1 1% | 0 - | 1 0 | 0 - | 1 0 | 0 - | 0 - | 1 0 | 1 0 |
| London | 12 1% | 1 1% | 9 2% | 2 0 | 0 - | 6 1% | 4 1% | 2 1% | 4 1% | 8 1% |
| Chatham | 5 1% | 2 2% | 1 0 | 3 1% | 0 - | 3 1% | 2 1% | 0 - | 4 1% | 2 0 |
| Windsor | 11 1% | 2 2% | 4 1% | 6 1% | 0 - | 4 1% | 5 2% | 2 1% | 4 1% | 7 1% |



DEMOGRAPHICS

Census Metropolitan Area:

Proportions/Mean: Columns Tested (5% risk level) - A/B/C - D/E/F/G - H/I

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|------------------|------------------------------|---------------|---------|-----------------------------|-------------------|----------------------------------|-------------|---|---------|----------|
| | TOTAL | Shorter | Longer | The Same | Done a great deal | Done something but could do more | Done little | Done nothing | Yes | No |
| | | A | B | C | D | E | F | G | H | I |
| Sarnia | 4 0 | 0 - | 3 1% | 1 0 | 1 3% | 2 0 | 1 0 | 0 - | 2 1% | 2 0 |
| Owen Sound | 2 0 | 0 - | 1 0 | 1 0 | 0 - | 1 0 | 0 - | 1 1% | 0 - | 2 0 |
| Collingwood | 2 0 | 1 1% | 0 - | 1 0 | 0 - | 1 0 | 1 0 | 0 - | 2 1% | 0 - |
| Barrie | 8 1% | 1 1% | 3 1% | 4 1% | 2 6% | 4 1% | 1 0 | 1 1% | 3 1% | 5 1% |
| Midland | 1 0 | 0 - | 0 - | 1 0 | 0 - | 0 - | 0 - | 1 1% | 1 0 | 0 - |
| North Bay | 1 0 | 0 - | 0 - | 1 0 | 0 - | 1 0 | 0 - | 0 - | 1 0 | 0 - |
| Sudbury | 8 1% | 0 - | 5 1% | 3 1% | 0 - | 3 1% | 2 1% | 3 2% | 4 1% | 4 1% |
| Elliot Lake | 1 0 | 0 - | 0 - | 1 0 | 0 - | 1 0 | 0 - | 0 - | 0 - | 1 0 |
| Haileybury | 2 0 | 2 2% BC | 0 - | 0 - | 0 - | 1 0 | 1 0 | 0 - | 0 - | 2 0 |
| Timmins | 2 0 | 0 - | 2 0 | 0 - | 0 - | 0 - | 1 0 | 1 1% | 1 0 | 1 0 |
| Sault Ste. Marie | 2 0 | 0 - | 0 - | 2 0 | 0 - | 1 0 | 1 0 | 0 - | 2 1% | 0 - |
| Thunder Bay | 7 1% | 0 - | 5 1% | 2 1% | 0 - | 6 1% | 1 0 | 1 1% | 3 1% | 4 1% |
| Winnipeg | 20 2% | 3 2% | 7 2% | 10 2% | 1 4% | 12 2% | 5 2% | 2 1% | 9 3% | 11 2% |



DEMOGRAPHICS

Census Metropolitan Area:

Proportions/Mean: Columns Tested (5% risk level) - A/B/C - D/E/F/G - H/I
 ** very small base (under 30) ineligible for sig testing

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|------------------|------------------------------|---------|----------|-----------------------------|-------------------|----------------------------------|---------------|---|---------|---------------|
| | TOTAL | Shorter | Longer | The Same | Done a great deal | Done something but could do more | Done little | Done nothing | Yes | No |
| | | A | B | C | D | E | F | G | H | I |
| Brandon | 2 0 | 0 - | 1 0 | 1 0 | 0 - | 0 - | 1 0 | 1 1% | 2 1% | 0 - |
| Regina | 7 1% | 0 - | 3 1% | 4 1% | 0 - | 2 0 | 4 1% | 1 1% | 4 1% | 3 0 |
| Swift Current | 1 0 | 0 - | 1 0 | 0 - | 0 - | 0 - | 0 - | 1 0 | 0 - | 1 0 |
| Saskatoon | 9 1% | 1 1% | 6 1% | 2 0 | 0 - | 3 1% | 4 1% | 3 2% | 0 - | 9 1% H |
| North Battleford | 1 0 | 1 1% | 0 - | 0 - | 0 - | 0 - | 0 - | 1 1% | 0 - | 1 0 |
| Prince Albert | 1 0 | 0 - | 1 0 | 0 - | 0 - | 0 - | 1 0 | 0 - | 1 0 | 0 - |
| Estevan | 1 0 | 0 - | 1 0 | 0 - | 0 - | 0 - | 1 0 | 0 - | 0 - | 1 0 |
| Lethbridge | 6 1% | 0 - | 3 1% | 3 1% | 0 - | 3 1% | 3 1% | 0 - | 1 0 | 5 1% |
| Calgary | 28 3% | 2 2% | 15 3% | 12 3% | 0 - | 8 2% | 14 5% E | 6 4% | 1 0 | 27 4% H |
| Red Deer | 3 0 | 0 - | 0 - | 3 1% | 1 2% | 3 1% | 0 - | 0 - | 1 0 | 3 0 |
| Camrose | 1 0 | 0 - | 0 - | 1 0 | 0 - | 0 - | 1 0 | 0 - | 0 - | 1 0 |
| Edmonton | 32 3% | 2 2% | 18 4% | 11 3% | 5 17% | 15 3% | 6 2% | 4 3% | 7 2% | 24 4% |
| Lloydminster | 1 0 | 0 - | 0 - | 1 0 | 0 - | 1 0 | 0 - | 0 - | 0 - | 1 0 |
| Grand Centre | 2 0 | 1 1% | 1 0 | 0 - | 0 - | 1 0 | 1 0 | 0 - | 1 0 | 1 0 |



DEMOGRAPHICS

Census Metropolitan Area:

Proportions/Mean: Columns Tested (5% risk level) - A/B/C - D/E/F/G - H/I
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|----------------|------------------------------|--------------|----------|----------|-----------------------------|----------------------------------|-------------|--------------|---|----------|
| | TOTAL | Shorter | Longer | The Same | Done a great deal | Done something but could do more | Done little | Done nothing | Yes | No |
| | | A | B | C | D | E | F | G | H | I |
| Grande Prairie | 2 0 | 0 - | 1 0 | 1 0 | 0 - | 1 0 | 1 0 | 0 - | 1 0 | 1 0 |
| Penticton | 2 0 | 0 - | 1 0 | 1 0 | 0 - | 0 - | 2 1% | 0 - | 2 1% | 0 - |
| Kelowna | 5 0 | 1 1% | 2 0 | 2 1% | 0 - | 3 1% | 1 0 | 0 - | 3 1% | 2 0 |
| Vernon | 1 0 | 0 - | 0 - | 1 0 | 0 - | 1 0 | 0 - | 0 - | 1 0 | 0 - |
| Kamloops | 2 0 | 0 - | 2 1% | 0 - | 0 - | 1 0 | 1 0 | 0 - | 0 - | 2 0 |
| Chilliwack | 1 0 | 0 - | 1 0 | 0 - | 0 - | 0 - | 0 - | 1 1% | 0 - | 1 0 |
| Abbotsford | 6 1% | 0 - | 5 1% | 1 0 | 0 - | 3 1% | 3 1% | 0 - | 2 1% | 4 1% |
| Vancouver | 65 6% | 12 10% | 31 7% | 22 5% | 1 3% | 29 6% | 25 8% | 11 6% | 23 8% | 42 6% |
| Victoria | 11 1% | 1 1% | 6 1% | 4 1% | 0 - | 4 1% | 5 2% | 3 2% | 2 1% | 9 1% |
| Nanaimo | 3 0 | 2 2% C | 1 0 | 0 - | 0 - | 0 - | 1 0 | 2 1% E | 0 - | 3 0 |
| Port Alberni | 1 0 | 0 - | 1 0 | 0 - | 0 - | 0 - | 0 - | 0 - | 0 - | 1 0 |
| Courtenay | 1 0 | 0 - | 0 - | 1 0 | 0 - | 0 - | 0 - | 1 1% | 0 - | 1 0 |
| Campbell River | 1 0 | 0 - | 0 - | 1 0 | 0 - | 1 0 | 0 - | 0 - | 0 - | 1 0 |
| Powell River | 1 0 | 0 - | 0 - | 1 0 | 0 - | 1 0 | 0 - | 0 - | 1 0 | 0 - |



DEMOGRAPHICS

Census Metropolitan Area:

Proportions/Mean: Columns Tested (5% risk level) - A/B/C - D/E/F/G - H/I
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|----------------------|------------|------------------------------|-----------|-----------|-----------------------------|----------------------------------|-------------|--------------|---|------------|
| | | Shorter | Longer | The Same | Done a great deal | Done something but could do more | Done little | Done nothing | Yes | No |
| | | A | B | C | D | E | F | G | H | I |
| Quesnel | 5 1% | 0 - | 2 1% | 3 1% | 0 - | 4 1% | 0 - | 1 1% | 2 1% | 4 1% |
| Terrace | 1 0 | 0 - | 0 - | 1 0 | 0 - | 1 0 | 0 - | 0 - | 1 0 | 0 - |
| Prince George | 4 0 | 1 1% | 1 0 | 3 1% | 0 - | 3 1% | 1 0 | 0 - | 2 1% | 3 0 |
| Dawson Creek | 1 0 | 0 - | 0 - | 1 0 | 0 - | 0 - | 0 - | 1 1% | 0 - | 1 0 |
| Not in a CMA/Unknown | 204 20% | 21 18% | 98 22% | 81 20% | 3 8% | 106 22% | 58 20% | 36 21% | 53 17% | 149 22% |



DEMOGRAPHICS

Respondent's Sex:

Proportions/Mean: Columns Tested (5% risk level) - A/B/C - D/E/F/G - H/I

** very small base (under 30) ineligible for sig testing

| | TOTAL | WAIT TIMES HAVE BEEN GETTING | | | GOVT IN REDUCING WAIT TIMES | | | | AWARE OF FED/PROV AGREEMENT TO SET BENCHMARKS | |
|-----------------------|------------|------------------------------|------------|------------|-----------------------------|----------------------------------|-------------|--------------|---|-----------------|
| | | Shorter | Longer | The Same | Done a great deal | Done something but could do more | Done little | Done nothing | Yes | No |
| | | A | B | C | D | E | F | G | H | I |
| Base: All respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 114 | 443 | 410 | 32 | 482 | 298 | 170 | 328 | 664 |
| Weighted Base | 1000 | 112 | 439 | 417 | 32** | 486 | 295 | 168 | 311 | 681 |
| Male | 483 48% | 56 50% | 197 45% | 214 51% | 16 50% | 226 46% | 146 50% | 90 54% | 167 54% | 316 46% |
| Female | 517 52% | 56 50% | 241 55% | 203 49% | 16 50% | 260 54% | 148 50% | 78 46% | 144 46% | 364 54% H |



DEMOGRAPHICS

Language of Interview:

Proportions/Mean: Columns Tested (5% risk level) - A/B/C - D/E/F/G - H/I
 ** very small base (under 30) ineligible for sig testing

| | TOTAL | WAIT TIMES HAVE BEEN GETTING | | | GOVT IN REDUCING WAIT TIMES | | | | AWARE OF FED/PROV AGREEMENT TO SET BENCHMARKS | |
|-----------------------|------------|------------------------------|------------|------------|-----------------------------|----------------------------------|-------------|--------------|---|-----------------|
| | | Shorter | Longer | The Same | Done a great deal | Done something but could do more | Done little | Done nothing | Yes | No |
| | | A | B | C | D | E | F | G | H | I |
| Base: All respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 114 | 443 | 410 | 32 | 482 | 298 | 170 | 328 | 664 |
| Weighted Base | 1000 | 112 | 439 | 417 | 32** | 486 | 295 | 168 | 311 | 681 |
| English | 771 77% | 88 79% | 349 80% | 315 76% | 24 76% | 379 78% | 233 79% | 121 72% | 274 88% | 491 72% |
| French | 229 23% | 24 21% | 90 20% | 101 24% | 8 24% | 107 22% | 61 21% | 47 28% | 37 12% | 190 28% H |



DEMOGRAPHICS

What age group do you fall into?

Proportions/Mean: Columns Tested (5% risk level) - A/B/C - D/E/F/G - H/I

** very small base (under 30) ineligible for sig testing

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|-----------------------|------------------------------|----------------|-----------|-----------------|-----------------------------|----------------------------------|-------------|--------------|---|-----------------|
| | TOTAL | Shorter | Longer | The Same | Done a great deal | Done something but could do more | Done little | Done nothing | Yes | No |
| | | A | B | C | D | E | F | G | H | I |
| | | | | | | | | | | |
| Base: All respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 114 | 443 | 410 | 32 | 482 | 298 | 170 | 328 | 664 |
| Weighted Base | 1000 | 112 | 439 | 417 | 32** | 486 | 295 | 168 | 311 | 681 |
| 18 to 24 | 101 10% | 8 7% | 34 8% | 59 14% AB | 5 17% | 54 11% | 27 9% | 13 8% | 12 4% | 89 13% H |
| 25 to 34 | 192 19% | 18 16% | 89 20% | 75 18% | 3 8% | 96 20% | 59 20% | 26 16% | 32 10% | 158 23% H |
| 35 to 44 | 177 18% | 15 14% | 81 18% | 75 18% | 4 13% | 78 16% | 58 20% | 37 22% | 52 17% | 125 18% |
| 45 to 54 | 207 21% | 24 21% | 94 21% | 83 20% | 4 12% | 101 21% | 60 20% | 38 23% | 85 27% I | 120 18% |
| 55 to 64 | 162 16% | 26 23% B | 61 14% | 70 17% | 8 26% | 73 15% | 52 18% | 26 16% | 63 20% I | 98 14% |
| 65 to 74 | 87 9% | 13 11% | 43 10% | 28 7% | 6 18% | 42 9% | 22 8% | 16 9% | 36 12% I | 50 7% |
| 75+ | 44 4% | 5 5% | 19 4% | 18 4% | 1 3% | 26 5% | 8 3% | 7 4% | 19 6% I | 24 3% |
| Refused | 29 3% | 3 2% | 18 4% | 9 2% | 1 3% | 15 3% | 9 3% | 3 2% | 12 4% I | 17 2% |
| STATISTICS | | | | | | | | | | |
| Average age | 46 | 49 C | 46 | 44 | 48 | 45 | 45 | 47 | 51 I | 43 |
| Standard Deviation | 16.1 | 15.6 | 15.9 | 16.4 | 18.6 | 16.6 | 15.2 | 15.4 | 14.4 | 16.2 |
| Standard Error | 0.5 | 1.5 | 0.8 | 0.8 | 3.3 | 0.8 | 0.9 | 1.2 | 0.8 | 0.6 |



DEMOGRAPHICS

What is your current marital status?

Proportions/Mean: Columns Tested (5% risk level) - A/B/C - D/E/F/G - H/I

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|-------------------------------------|------------|------------------------------|------------|------------|-----------------------------|----------------------------------|-------------|--------------|---|------------|
| | | Shorter | Longer | The Same | Done a great deal | Done something but could do more | Done little | Done nothing | Yes | No |
| | | A | B | C | D | E | F | G | H | I |
| Base: All respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 114 | 443 | 410 | 32 | 482 | 298 | 170 | 328 | 664 |
| Weighted Base | 1000 | 112 | 439 | 417 | 32** | 486 | 295 | 168 | 311 | 681 |
| Single or never married | 217 22% | 13 12% | 91 21% | 104 25% | 5 14% | 122 25% | 50 17% | 35 21% | 44 14% | 171 25% |
| Married | 500 50% | 63 56% | 231 53% | 193 46% | 22 68% | 237 49% | 157 53% | 75 44% | 182 59% | 314 46% |
| Common-law or living with a partner | 133 13% | 13 11% | 53 12% | 60 14% | 1 3% | 61 13% | 43 15% | 26 16% | 30 10% | 103 15% |
| Divorced or separated | 89 9% | 17 15% | 35 8% | 34 8% | 2 6% | 34 7% | 32 11% | 19 11% | 30 10% | 57 8% |
| Widowed | 56 6% | 6 5% | 25 6% | 25 6% | 3 8% | 30 6% | 9 3% | 13 8% | 24 8% | 32 5% |
| Refused | 5 1% | 0 - | 4 1% | 2 0 | 0 - | 2 0 | 4 1% | 0 - | 2 1% | 4 1% |



DEMOGRAPHICS

Including yourself, how many people currently live in your household?

Proportions/Means: Columns Tested (5% risk level) - A/B/C - D/E/F/G - H/I

** very small base (under 30) ineligible for sig testing

| | WAIT TIMES HAVE BEEN GETTING | | | | GOVT IN REDUCING WAIT TIMES | | | | AWARE OF FED/PROV AGREEMENT TO SET BENCHMARKS | |
|-----------------------|------------------------------|-----------|------------|------------|-----------------------------|----------------------------------|-------------|--------------|---|------------|
| | TOTAL | Shorter | Longer | The Same | Done a great deal | Done something but could do more | Done little | Done nothing | Yes | No |
| | | A | B | C | D | E | F | G | H | I |
| | | | | | | | | | | |
| Base: All Respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 114 | 443 | 410 | 32 | 482 | 298 | 170 | 328 | 664 |
| Weighted Base | 1000 | 112 | 439 | 417 | 32** | 486 | 295 | 168 | 311 | 681 |
| 1 person | 188 19% | 22 20% | 87 20% | 69 17% | 7 22% | 98 20% | 46 15% | 36 21% | 53 17% | 132 19% |
| 2 persons | 341 34% | 49 44% | 138 32% | 141 34% | 13 40% | 160 33% | 110 37% | 52 31% | 120 39% | 219 32% |
| 3 persons | 208 21% | 20 18% | 101 23% | 81 19% | 4 11% | 104 21% | 56 19% | 37 22% | 65 21% | 142 21% |
| 4 persons | 150 15% | 12 10% | 60 14% | 76 18% | 3 10% | 78 16% | 48 16% | 21 12% | 43 14% | 106 16% |
| 5 persons | 66 7% | 1 1% | 32 7% | 30 7% | 1 3% | 28 6% | 21 7% | 15 9% | 17 5% | 48 7% |
| 6 persons | 24 2% | 5 4% | 9 2% | 11 3% | 3 8% | 10 2% | 8 3% | 2 1% | 4 1% | 19 3% |
| 7 persons | 4 0 | 1 1% | 2 1% | 1 0 | 0 - | 2 0 | 2 1% | 1 1% | 2 1% | 3 0 |
| 8 persons | 3 0 | 0 - | 1 0 | 2 1% | 0 - | 1 0 | 0 - | 2 1% | 1 0 | 3 0 |
| 9 persons | 3 0 | 0 - | 2 0 | 1 0 | 1 3% | 0 - | 0 - | 1 1% | 0 - | 3 0 |
| 10+ persons | 3 0 | 1 1% | 0 - | 2 0 | 1 3% | 1 0 | 0 - | 1 1% | 0 - | 3 0 |
| Refused | 10 1% | 0 - | 7 2% | 3 1% | 0 - | 4 1% | 5 2% | 1 1% | 7 2% | 4 1% |
| STATISTICS | | | | | | | | | | |
| Mean | 2.70 | 2.51 | 2.69 | 2.81 | 2.96 | 2.64 | 2.71 | 2.75 | 2.57 | 2.76 |

DEMOGRAPHICS

Do you have any children under the age of 18 currently living in your household?

Proportions/Means: Columns Tested (5% risk level) - A/B/C - D/E/F/G - H/I
 * small base; ** very small base (under 30) ineligible for sig testing

| | TOTAL | WAIT TIMES HAVE BEEN GETTING | | | GOVT IN REDUCING WAIT TIMES | | | | AWARE OF FED/PROV AGREEMENT TO SET BENCHMARKS | |
|---|------------|------------------------------|------------|------------|-----------------------------|----------------------------------|-------------|--------------|---|-----------------|
| | | Shorter | Longer | The Same | Done a great deal | Done something but could do more | Done little | Done nothing | Yes | No |
| | | A | B | C | D | E | F | G | H | I |
| Base: Excludes respondents living alone | | | | | | | | | | |
| Unweighted Base | 795 | 91 | 347 | 334 | 25 | 381 | 243 | 130 | 262 | 528 |
| Weighted Base | 802 | 89* | 345 | 344 | 25** | 384 | 244 | 131 | 251 | 545 |
| Yes | 322 40% | 33 37% | 142 41% | 141 41% | 8 33% | 142 37% | 107 44% | 58 44% | 87 35% | 232 43% H |
| No | 479 60% | 56 63% | 203 59% | 203 59% | 17 67% | 242 63% | 136 56% | 74 56% | 164 65% | 313 57% I |



DEMOGRAPHICS

And what are the ages of each of the children under 18 who are currently living in your household?

Proportions/Mean: Columns Tested (5% risk level) - A/B/C - D/E/F/G - H/I

* small base; ** very small base (under 30) ineligible for sig testing

| | WAIT TIMES HAVE BEEN GETTING | | | | GOVT IN REDUCING WAIT TIMES | | | | AWARE OF FED/PROV AGREEMENT TO SET BENCHMARKS | |
|--|------------------------------|---------------|-----------|-----------|-----------------------------|----------------------------------|-------------|--------------|---|-----------|
| | TOTAL | Shorter | Longer | The Same | Done a great deal | Done something but could do more | Done little | Done nothing | Yes | No |
| | | A | B | C | D | E | F | G | H | I |
| | ALL AGES | | | | | | | | | |
| Base: Children under the age of 18 currently living in household | | | | | | | | | | |
| Unweighted Base | 312 | 32 | 139 | 135 | 8 | 139 | 104 | 55 | 89 | 220 |
| Weighted Base | 322 | 33* | 142 | 141 | 8** | 142 | 107* | 58* | 87* | 232 |
| Under 1 year old | 41 13% | 2 7% | 18 13% | 20 14% | 1 18% | 15 11% | 17 16% | 4 7% | 7 8% | 32 14% |
| One year old | 39 12% | 4 11% | 19 13% | 16 12% | 1 11% | 15 10% | 11 11% | 12 20% | 9 11% | 29 13% |
| Two years old | 38 12% | 6 18% | 16 11% | 14 10% | 2 23% | 19 13% | 10 9% | 6 10% | 8 9% | 30 13% |
| Three years old | 30 9% | 2 6% | 15 11% | 13 9% | 2 21% | 11 8% | 13 12% | 5 8% | 5 5% | 25 11% |
| Four years old | 30 9% | 5 15% | 14 10% | 10 7% | 1 18% | 10 7% | 10 10% | 7 12% | 9 10% | 20 8% |
| Five years old | 27 8% | 2 5% | 11 8% | 13 9% | 0 - | 10 7% | 13 12% | 4 6% | 4 5% | 22 10% |
| Six years old | 33 10% | 7 23% B | 10 7% | 16 11% | 2 29% | 12 8% | 7 7% | 9 16% | 9 10% | 22 10% |
| Seven years old | 25 8% | 0 - | 13 9% | 11 8% | 0 - | 12 9% | 7 7% | 4 8% | 8 9% | 17 8% |
| Eight years old | 33 10% | 6 19% | 11 8% | 15 11% | 1 18% | 14 10% | 13 12% | 4 7% | 9 11% | 22 9% |
| Nine years old | 30 9% | 3 10% | 10 7% | 17 12% | 2 25% | 13 9% | 12 12% | 2 3% | 5 6% | 25 11% |
| Ten years old | 32 10% | 4 11% | 15 11% | 12 9% | 1 11% | 17 12% | 6 6% | 8 14% | 11 13% | 21 9% |
| Eleven years old | 34 11% | 3 8% | 14 10% | 17 12% | 0 - | 20 14% | 10 10% | 3 5% | 8 9% | 24 10% |
| Twelve years old | 33 10% | 1 3% | 18 13% | 12 8% | 2 23% | 9 6% | 14 13% | 7 12% | 10 11% | 23 10% |

DEMOGRAPHICS

And what are the ages of each of the children under 18 who are currently living in your household?

Proportions/Mean: Columns Tested (5% risk level) - A/B/C - D/E/F/G - H/I
 * small base; ** very small base (under 30) ineligible for sig testing

| | TOTAL | WAIT TIMES HAVE BEEN GETTING | | | GOVT IN REDUCING WAIT TIMES | | | | AWARE OF FED/PROV AGREEMENT TO SET BENCHMARKS | |
|---------------------|-----------|------------------------------|-----------|-----------|-----------------------------|----------------------------------|-------------|--------------|---|-----------|
| | | Shorter | Longer | The Same | Done a great deal | Done something but could do more | Done little | Done nothing | Yes | No |
| | | A | B | C | D | E | F | G | H | I |
| Thirteen years old | 23 7% | 2 6% | 12 9% | 8 6% | 0 - | 10 7% | 11 10% | 3 5% | 9 10% | 14 6% |
| Fourteen years old | 23 7% | 1 3% | 11 8% | 11 8% | 0 - | 10 7% | 9 9% | 3 5% | 8 9% | 15 6% |
| Fifteen years old | 38 12% | 8 25% B | 10 7% | 19 14% | 0 - | 17 12% | 13 12% | 8 13% | 12 14% | 26 11% |
| Sixteen years old | 27 8% | 0 - | 16 11% | 11 8% | 1 13% | 10 7% | 9 9% | 6 11% | 5 5% | 21 9% |
| Seventeen years old | 23 7% | 2 5% | 8 6% | 13 9% | 0 - | 14 10% | 5 4% | 4 8% | 7 9% | 16 7% |
| Refused | 5 1% | 0 - | 4 3% | 1 1% | 0 - | 1 1% | 3 3% | 0 - | 2 2% | 3 1% |



DEMOGRAPHICS

What is the highest level of formal education that you have completed?

Proportions/Means: Columns Tested (5% risk level) - A/B/C - D/E/F/G - H/I
 ** very small base (under 30) ineligible for sig testing

| | WAIT TIMES HAVE BEEN GETTING | | | | GOVT IN REDUCING WAIT TIMES | | | | AWARE OF FED/PROV AGREEMENT TO SET BENCHMARKS | |
|--|------------------------------|-----------|------------|-----------|-----------------------------|----------------------------------|-------------|--------------|---|------------|
| | TOTAL | Shorter | Longer | The Same | Done a great deal | Done something but could do more | Done little | Done nothing | Yes | No |
| | | A | B | C | D | E | F | G | H | I |
| Base: All respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 114 | 443 | 410 | 32 | 482 | 298 | 170 | 328 | 664 |
| Weighted Base | 1000 | 112 | 439 | 417 | 32** | 486 | 295 | 168 | 311 | 681 |
| Grade school or some high school | 111 11% | 16 15% | 45 10% | 47 11% | 6 17% | 52 11% | 31 11% | 17 10% | 19 6% | 89 13% |
| Complete high school | 205 21% | 20 18% | 96 22% | 84 20% | 5 15% | 103 21% | 52 18% | 41 24% | 47 15% | 157 23% |
| Some community college or university, but did not finish | 165 17% | 17 15% | 69 16% | 73 17% | 7 21% | 76 16% | 51 17% | 28 17% | 52 17% | 110 16% |
| Complete technical or trade school/Community college | 212 21% | 19 17% | 105 24% | 84 20% | 3 10% | 99 20% | 73 25% | 35 21% | 60 19% | 151 22% |
| Complete university degree, such as a Bachelor's | 193 19% | 27 24% | 79 18% | 83 20% | 7 22% | 104 21% | 51 17% | 29 17% | 79 25% | 114 17% |
| Post-graduate degree, such as a Master's or Ph.D. | 107 11% | 12 11% | 42 9% | 44 10% | 5 14% | 50 10% | 34 11% | 16 10% | 52 17% | 55 8% |
| Refused | 6 1% | 0 - | 4 1% | 3 1% | 0 - | 1 0 | 4 1% | 2 1% | 2 1% | 4 1% |



DEMOGRAPHICS

Which one of the following categories best describes your current employment status?

Proportions/Mean: Columns Tested (5% risk level) - A/B/C - D/E/F/G - H/I

** very small base (under 30) ineligible for sig testing

| | WAIT TIMES HAVE BEEN GETTING | | | | GOVT IN REDUCING WAIT TIMES | | | | AWARE OF FED/PROV AGREEMENT TO SET BENCHMARKS | |
|--|------------------------------|-----------------|------------|------------|-----------------------------|----------------------------------|-------------|--------------|---|------------|
| | TOTAL | Shorter | Longer | The Same | Done a great deal | Done something but could do more | Done little | Done nothing | Yes | No |
| | | A | B | C | D | E | F | G | H | I |
| | | | | | | | | | | |
| Base: All respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 114 | 443 | 410 | 32 | 482 | 298 | 170 | 328 | 664 |
| Weighted Base | 1000 | 112 | 439 | 417 | 32** | 486 | 295 | 168 | 311 | 681 |
| Working full-time | 412 41% | 43 39% | 174 40% | 185 44% | 12 37% | 197 41% | 126 43% | 70 42% | 122 39% | 290 43% |
| Working part-time | 98 10% | 11 10% | 43 10% | 39 9% | 2 6% | 52 11% | 25 9% | 16 9% | 29 9% | 66 10% |
| Self-employed | 112 11% | 6 6% | 52 12% | 49 12% | 5 16% | 50 10% | 39 13% | 17 10% | 47 15% | 65 10% |
| Unemployed, but looking for work | 42 4% | 3 3% | 17 4% | 19 5% | 0 - | 22 4% | 12 4% | 7 4% | 6 2% | 35 5% |
| Attending school full-time/A student | 51 5% | 4 4% | 26 6% | 20 5% | 1 5% | 24 5% | 15 5% | 8 5% | 6 2% | 45 7% |
| Retired | 193 19% | 25 23% | 83 19% | 76 18% | 6 20% | 95 20% | 52 18% | 36 22% | 75 24% | 115 17% |
| Not in the workforce/A full-time homemaker | 74 7% | 16 15% BC | 33 8% | 24 6% | 5 16% | 34 7% | 21 7% | 12 7% | 19 6% | 52 8% |
| Other/Social assistance/Disability | 12 1% | 2 2% | 6 1% | 4 1% | 0 - | 10 2% | 2 1% | 0 - | 4 1% | 8 1% |
| Refused | 6 1% | 0 - | 5 1% | 1 0 | 0 - | 2 0 | 3 1% | 2 1% | 2 1% | 4 1% |



DEMOGRAPHICS

And which of the following categories best describes your annual household income?

Proportions/Mean: Columns Tested (5% risk level) - A/B/C - D/E/F/G - H/I

** very small base (under 30) ineligible for sig testing

| | WAIT TIMES HAVE BEEN GETTING | | | | GOVT IN REDUCING WAIT TIMES | | | | AWARE OF FED/PROV AGREEMENT TO SET BENCHMARKS | |
|----------------------------------|------------------------------|-----------|-----------|-----------|-----------------------------|----------------------------------|-------------|--------------|---|-----------|
| | TOTAL | Shorter | Longer | The Same | Done a great deal | Done something but could do more | Done little | Done nothing | Yes | No |
| | | A | B | C | D | E | F | G | H | I |
| Base: All respondents | | | | | | | | | | |
| Unweighted Base | 1000 | 114 | 443 | 410 | 32 | 482 | 298 | 170 | 328 | 664 |
| Weighted Base | 1000 | 112 | 439 | 417 | 32** | 486 | 295 | 168 | 311 | 681 |
| Under \$10,000 | 42 4% | 7 7% | 17 4% | 18 4% | 4 11% | 23 5% | 9 3% | 5 3% | 5 2% | 37 5% |
| \$10,000 to just under \$20,000 | 73 7% | 12 11% | 27 6% | 32 8% | 2 6% | 39 8% | 17 6% | 13 8% | 16 5% | 54 8% |
| \$20,000 to just under \$30,000 | 88 9% | 8 7% | 46 10% | 31 8% | 4 12% | 41 8% | 26 9% | 17 10% | 20 6% | 68 10% |
| \$30,000 to just under \$40,000 | 97 10% | 9 8% | 42 10% | 45 11% | 1 4% | 50 10% | 30 10% | 15 9% | 17 6% | 79 12% |
| \$40,000 to just under \$50,000 | 100 10% | 10 9% | 48 11% | 39 9% | 1 4% | 42 9% | 37 13% | 17 10% | 29 9% | 71 10% |
| \$50,000 to just under \$60,000 | 106 11% | 15 13% | 45 10% | 43 10% | 7 23% | 59 12% | 25 9% | 12 7% | 39 13% | 65 10% |
| \$60,000 to just under \$70,000 | 70 7% | 10 9% | 31 7% | 30 7% | 2 6% | 38 8% | 13 4% | 18 11% | 23 7% | 46 7% |
| \$70,000 to just under \$80,000 | 63 6% | 4 3% | 30 7% | 26 6% | 1 3% | 35 7% | 20 7% | 8 5% | 24 8% | 39 6% |
| \$80,000 to just under \$100,000 | 84 8% | 9 8% | 35 8% | 33 8% | 3 8% | 33 7% | 34 11% | 11 6% | 29 9% | 54 8% |
| \$100,000 and over | 164 16% | 18 16% | 69 16% | 72 17% | 5 15% | 61 13% | 60 20% | 35 21% | 69 22% | 96 14% |
| Refused | 112 11% | 10 9% | 48 11% | 47 11% | 2 8% | 64 13% | 24 8% | 18 11% | 39 13% | 72 11% |

