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Attitudes toward
Health Care Reform

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POR-02-26-S

Prepared for:

Health Canada

Focus Canada 2001-4 (pn 5086)



ENVIRONICS
RESEARCH GROUP

MEMORANDUM

TO: Nizam Siddiqui, Health Canada

FROM: Derek Leebosh, Environics Research

DATE: January 21, 2002

SUBJECT: Focus Canada 2001-4 Omnibus Findings

Health Canada placed three omnibus questions on Environics Research's Focus Canada national omnibus survey 2001-4. This telephone survey of 2,030 Canadians 18 years of age and over was carried out by telephone between December 17, 2001 and January 6, 2002. Results to a survey of this size can be considered accurate to within plus or minus 2.2 percent, nineteen times out of twenty.

The results can be summarized as follows:

- A large majority of Canadians (60%) say that the approach they prefer to health care reform is one where all the provinces participate in a national plan for health care reform. Less than four in ten (38%) prefer an approach whereby each province embarks on its own plan to meet its own needs. Two percent have no opinion.
- Those most likely to prefer all the provinces participating in a national plan include: men (63%), those 45 years of age and over (65%), English-speakers (67%), and residents of the Atlantic provinces (77%), Manitoba (73%) and Saskatchewan (70%). Those least likely to favour this approach include: 18 to 29 year olds (51%), French-speakers (40%) and Albertans (52%).

- Canadians were told that the Government of Canada has launched the Romanow Commission on the future of health care in Canada and that it is scheduled to report a year from now. Canadians were asked to rate on a scale of 1 to 7 their view of two perspectives. A rating of “1” signifies total agreement that “we have been examining the issue of health-care reform long enough and that we should implement major reforms immediately”. A rating of “7” signifies total agreement that “the Romanow Commission should have an opportunity to consult Canadians about health care reforms and take the time to ensure we do things right.”
- On average, Canadians have a slight preference for taking the time to ensure that we do things right with the overall score averaging 4.2. All in all, 41 percent of Canadians favour taking immediate action (i.e.: 1-3), 45 percent favour taking more time (i.e.: 5-7) and 11 percent give a “4” rating and are right in the middle.
- In general those groups most likely to favour taking immediate action include: those 45 years of age and over, French-speakers, those with less than a high school education and Quebecers. Those most likely to favour giving the Romanow Commission time to consult and taking the time to ensure that we get things right include: 18 to 29 year olds and residents of the western provinces.
- Less than half (46%) of Canadians think that the private sector’s involvement in the delivery of health care should be much (18%) or somewhat (28%) larger. Another 39 percent think that the private sector’s involvement should remain the same as it is now and 13 percent feel that it should be much (6%) or somewhat (7%) smaller. Three percent have no opinion.
- Support for increased private sector involvement in health care is highest among French-speakers (58%), those with high school educations or less (51%), Quebecers (57%) and British Columbians (50%). Support for increased private sector involvement in health care is lowest among those 60 years of age and over (42%), English-speakers (41%), union members (38%) and residents of Ontario (39%), Saskatchewan (34%) and Alberta (35%).

Questionnaire

Health Canada
Omnibus
FC14

1. J Which of the following approaches do you prefer to health care reform: **READ AND ROTATE**

- 01 - Each province embarking on its own plan to meet its own needs
- 02 - All the provinces participating in a national plan for health-care reform

VOLUNTEERED

99 - DK/NA

2. J The Government of Canada has launched a commission on the future of health care in Canada – the Romanow Commission. It is scheduled to report a year from now. Some people say **[ROTATE]** we have been examining the issue of health-care reform long enough and that we should implement major reforms immediately. Other people say **[ROTATE]** the Romanow Commission should have an opportunity to consult Canadians about health care reforms and take the time to ensure we do things right. On a scale of 1 to 7, where 1 means major health care reforms immediately and 7 means taking time to get health care reforms right, which approach do you prefer.

Immediate							Take time	DK/NA
01	02	b 03	04	05	06	07	99	

3. J In your opinion, should the private sector's involvement in delivering health care to Canadians be larger, smaller or about the same as it is now? **IF LARGER OR SMALLER PROBE:** Should its involvement be much larger/smaller or only somewhat larger/smaller?

- 01 - Much larger
- 02 - Somewhat larger
- 03 - About the same as now
- 04 - Somewhat smaller
- 05 - Much smaller
- 99 - DK/NA

Santé Canada
Omnibus
FC14

1. J Laquelle des approches suivantes préférez-vous pour la réforme des soins de santé? **LIRE EN ROTATION**

01 - Chaque province adopte son propre plan pour répondre à ses propres besoins

02 - Toutes les provinces participent à un plan national pour la réforme des soins de santé

NON SUGGÉRÉ

99 – NSP/PR

2. J Le gouvernement du Canada a formé une commission sur l'avenir des soins de santé au Canada, la Commission Romnow. Elle devrait remettre son rapport dans un an. Certaines personnes disent [**LIRE EN ROTATION**] que nous examinons la question de la réforme des soins de santé depuis assez longtemps et que nous devrions procéder immédiatement à des réformes importantes. D'autres disent [**LIRE EN ROTATION**] que la Commission Romanow devrait avoir la possibilité de consulter les Canadiens sur les réformes des soins de santé et prendre le temps de s'assurer que nous faisons bien les choses. Sur une échelle de 1 à 7, où 1 veut dire procéder immédiatement à des réformes importantes des soins de santé et où 7 veut dire prendre le temps pour bien faire les choses, quelle approche préférez-vous?

Immédiatement

Prendre le temps

NSP/PR

01

02

03

04

05

06

07

99

3. J D'après vous, est-ce que la participation du secteur privé dans le domaine des soins de santé qui sont dispensés aux Canadiens devrait être plus grande, plus faible ou à peu près la même que maintenant? **SI PLUS GRANDE OU PLUS FAIBLE, SONDER** : est-ce que sa participation devrait être beaucoup plus grande/faible ou seulement un peu plus grande/faible?

01 – Beaucoup plus grande

02 – Un peu plus grande

03 – À peu près la même que maintenant

04 – Un peu plus faible

05 – Beaucoup plus faible

99 – NSP/PR

Methodology

Focus Canada 2001-4 Omnibus Survey Methodology Report

The results of the survey are based on questions asked to 2,030 Canadians 18 years of age and older living within the ten provinces of Canada: 239 in the Atlantic provinces, 500 in Quebec, 554 in Ontario and 737 in the Western provinces. The survey was conducted by telephone from December 17, 2001 to January 6, 2002.

Sample Selection

The sampling method was designed to complete approximately 2,000 interviews within households randomly selected across Canada. It is drawn in such a way that it represents the Canadian population with the exception of those Canadians living in the Yukon, Northwest Territories or Nunavut or in institutions (armed forces barracks, hospitals, prisons).

The sampling model relies on the stratification of the population by ten regions (Atlantic, Montreal CMA, the rest of Quebec, Toronto CMA, the rest of Ontario, Manitoba, Saskatchewan, Vancouver CMA and the rest of British Columbia) and by four community sizes (1,000,000 inhabitants or more, 100,000 to 1,000,000 inhabitants, 5,000 to 100,000 inhabitants, and under 5,000 inhabitants).

The final sample was distributed as follows.

	1996 Census** %	Weighted N=2,030	Unweighted N=2,030	Margin of Error
Newfoundland	2	39	60	12.7
Prince Edward Island	*	9	25	19.6
Nova Scotia	3	65	79	11.0
New Brunswick	3	53	75	11.3
Quebec	25	512	500	4.4
Ontario	37	759	554	4.2
Manitoba	4	77	130	8.6
Saskatchewan	3	67	132	8.5
Alberta	9	184	230	6.5
British Columbia	13	266	245	6.3

* Fewer than one percent

** Canadians aged 18 years or over in 1996, excluding those in the Northwest Territories and the Yukon (21,693,400)

EnviroNics uses a modified Waksburg Mitofsky sample selection technique. Telephone numbers are selected from the most recently published telephone directories. These numbers act as "seeds" from which the sample is actually generated. The original "seed" telephone numbers are not used in the sample. The Waksburg Mitofsky sample selection technique ensures both unlisted numbers and numbers listed after the directory publication are included in the sample.

A total of 19,181 telephone numbers were drawn. From within each household contacted, respondents 18 years of age and older were screened for random selection using the "most recent birthday" method. The use of this technique produces results that are as valid and effective as enumerating all persons within a household and selecting one randomly.

Telephone Interviewing

Field supervisors were present at all times to ensure accurate interviewing and recording of responses. Ten percent of each interviewer's work was unobtrusively monitored for quality control in accordance with the standards set out by the Canadian Association of Marketing Research Organizations.

A minimum of five calls were made to a household before classifying it as a "no answer."

Margin of Error

The margin of error for a stratified probability sample of this size is estimated to be +/- 2.2 percentage points, 19 times out of 20. The margin of error is greater for results pertaining to regional or socio-demographic subgroups of the total sample.

Completion Results

A total of 2,030 interviews were completed. The following table presents the detailed completion results.

The effective response rate for the survey is 15 percent: the number of completed interviews (2,030) divided by the total sample (19,181) minus the non-valid/non-residential numbers, the numbers not in service and the numbers that presented a language barrier (5,287).

The actual completion rate is 27 percent.

	N	%
Number of calls	19,181	100
Household not eligible	224	1
Non-residential/not in service	4,464	23
Language barrier	599	3
Subtotal	5,287	28
New Base (19,181-5,287)	13,894	100
No answer/line busy/ respondent not available	6,276	45
Refusals	40	
Mid-interview refusals	103	1
Subtotal	11,864	85
Net Completions (13,894-11,864)	2,030	15
Completion Rate (2,030/[13,894-6,276])		27

Statistical Tables

THE FOCUS CANADA REPORT 2001-4 (PN5086)
Health Canada

1.J Which of the following approaches do you prefer to health care reform ...?

	GENDER		A G E				MARITAL STATUS		KIDS <18 AT HOME		LANGUAGE AT HOME		RELIGION		NON-BRIT IMMIGRANT			TENURE		UNION MEMBERSHIP		
	Male	Female	18 to 29	30 to 44	45 to 59	60 or more	Single	Married	Yes	No	English	French	Catholic	Protestant	Ath/Ag	Eur/Ope	Oth/er	Own	Rent	Yes	No	
	TOTAL																					
UNWEIGHTED SAMPLE	2030	975	1055	361	694	538	386	794	1220	768	1255	1475	478	799	670	437	71	109	1431	574	399	88
WEIGHTED SAMPLE	2030	974	1056	436	654	456	436	846	1169	743	1281	1468	471	792	660	444	87	134	1375	630	374	80
All the provinces participating in a national plan for health care reform	60	63	58	51	61	64	66	60	61	56	63	67	40	55	66	61	67	63	62	56	57	61
Each province embarking on its own plan to meet its own needs	38	36	39	48	38	34	31	39	37	42	35	31	58	43	32	38	31	33	36	42	43	39
DK/NA	2	1	3	1	1	2	2	1	2	2	2	2	2	2	2	2	1	3	2	1	1	-

	EMPLOYMENT STATUS					OCCUPATION						HOUSEHOLD INCOME					EDUCATION					
	Full Time	Part Time	maker	Unempl	Retired	Work Wom.	Prof Adm. OLB	Tech S.P. OSB	Off. Sale Serv	Sk/Unskil Work	Unskil Work	Less than \$20K	\$20K to \$30K	\$30K to \$40K	\$40K to \$60K	\$60K to \$80K	More than \$80K	Less than H.S.	H.S.	Comm Coll	Some Univ	Unkn
	TOTAL																					
UNWEIGHTED SAMPLE	2030	923	189	110	103	370	583	373	205	288	303	164	261	260	274	406	252	294	284	364	621	223
WEIGHTED SAMPLE	2030	907	172	111	99	396	565	383	198	280	293	139	261	258	265	396	249	316	265	368	613	224
All the provinces participating in a national plan for health care reform	60	60	54	59	62	66	57	57	55	58	66	60	62	58	63	61	65	56	60	60	60	62
Each province embarking on its own plan to meet its own needs	38	39	44	39	33	31	41	41	44	41	32	38	35	38	36	38	33	44	37	37	39	36
DK/NA	2	1	2	2	4	3	2	2	*	2	2	2	3	3	*	1	1	*	3	3	1	2

THE FOCUS CANADA REPORT 2001-4 (PN5086)
Health Canada

1.J Which of the following approaches do you prefer to health care reform ...?

	REGION				SUB-REGIONS								COMMUNITY SIZE				FED. POLITICAL PREFERENCE						
	TOTAL	Atl. Prov	Que bec	Ont ario	West Can.	Tor onto	Mont real	Van ver cou	Man.	Sask	Alb erta	B.C.	Can. excl	1 Mill	100K to 100K	5K to 5K	Less than	Lib.	P.C.	NDP	CA	Bloc Que.	Unk
UNWEIGHTED SAMPLE	2030	239	500	554	737	182	200	115	130	132	230	245	1530	497	533	476	524	746	276	188	213	116	39
WEIGHTED SAMPLE	2030	165	512	759	594	325	284	125	77	67	184	266	1518	734	450	431	416	772	277	178	200	114	38
All the provinces participating in a national plan for health care reform	60	77	43	65	65	45	66	73	70	52	70	66	57	61	64	62	66	56	67	62	22	5	
Each province embarking on its own plan to meet its own needs	38	22	55	33	32	34	53	31	24	28	43	28	32	41	37	35	35	33	44	31	34	76	1
DK/NA	2	1	2	1	3	*	2	3	3	2	5	2	2	2	2	1	3	1	*	1	4	1	

THE FOCUS CANADA REPORT 2001-4 (PN5086)
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2.J The Government of Canada has launched a commission on the future of health care in Canada - the Romanow Commission. It is scheduled to report a year from now. Some people say we have been examining the issue of health care reform long enough and that we should implement major reforms immediately. Other people say the Romanow Commission should have an opportunity to consult Canadians about health care reforms and take the time to ensure we do things right. On a scale of 1 to 7, where 1 means major health care reforms immediately and 7 means taking time to get health care reforms right, which approach do you prefer?

		GENDER			A G E				MARITAL STATUS		KIDS <18 AT HOME		LANGUAGE AT HOME		RELIGION			NON-BRIT IMMIGRANT			TENURE		UNION MEMBER	
		TOTAL	Male	female	18 to 29	30 to 44	45 to 59	60 or more	Single	Married	Yes	No	English	French	Cath	Prot	Ath/Ag	Eur/ope	Oth/er	Own	Rent	Yes	No	Yes
UNWEIGHTED SAMPLE	2030	975	1055	361	694	538	386	794	1220	768	1255	1475	478	799	670	437	71	109	1431	574	399	88	28	
WEIGHTED SAMPLE	2030	974	1056	436	654	456	436	846	1169	743	1281	1468	471	792	660	444	87	134	1375	630	374	80	26	
Immediate	[1]	19	18	20	9	17	24	25	17	20	18	19	17	24	22	17	15	19	18	19	19	17	1	
	[2]	6	5	6	6	6	7	5	5	6	5	6	5	7	5	5	3	6	5	4	8			
	[3]	16	17	16	17	19	16	14	17	17	18	15	17	15	18	16	18	18	17	15	14	15	1	
	[4]	11	10	12	15	11	7	12	12	10	11	11	12	9	10	10	14	5	9	10	12	11	6	
	[5]	15	16	14	22	16	12	10	16	14	16	14	16	12	14	15	18	23	14	15	15	19	1	
	[6]	7	8	6	10	7	7	6	8	6	8	8	5	8	9	10	6	7	7	7	2			
Take time	[7]	23	24	23	21	24	24	24	23	24	23	23	24	23	25	22	18	24	23	24	27	29	2	
DK/NA		3	2	3	1	1	2	5	2	3	2	3	2	3	3	2	6	6	2	3	2	2		
Mean		4.2	4.2	4.1	4.5	4.2	3.9	4.0	4.2	4.1	4.2	4.2	3.9	4.0	4.3	4.3	4.3	4.2	4.2	4.2	4.3	4.3	4.	

		EMPLOYMENT STATUS					OCCUPATION					HOUSEHOLD INCOME					EDUCATION						
		Full Time	Part Time	maker	Unempl	Retired	Work ing	Prof Adm.	Tech S.P.	Off. Sale	Sk/ Semi	Un- skill	Less than \$20K	\$20K to \$30K	\$30K to \$40K	\$40K to \$60K	\$60K to \$80K	Less than \$80K	Comm Coll	Some Univ	Uni Deg		
UNWEIGHTED SAMPLE	2030	923	189	110	103	370	583	373	205	288	303	164	261	260	274	406	252	294	284	364	621	223	52
WEIGHTED SAMPLE	2030	907	172	111	99	396	565	383	198	280	293	139	261	258	265	396	249	316	265	368	613	224	54
Immediate	[1]	19	16	19	20	26	17	17	17	17	18	16	22	22	20	18	11	15	30	22	15	14	16
	[2]	6	7	7	6	8	5	6	7	9	5	6	3	4	5	6	4	8	4	4	5	6	9
	[3]	16	17	10	16	15	15	14	20	17	18	16	15	16	14	19	18	18	10	15	19	18	16
	[4]	11	10	13	9	13	11	12	8	11	14	14	9	10	12	10	13	10	11	13	11		
	[5]	15	16	15	18	13	8	16	19	14	14	12	20	13	14	17	14	21	15	10	12	16	1
	[6]	7	8	9	2	6	6	7	9	7	8	7	5	5	7	6	8	10	7	4	6	8	7
Take time	[7]	23	24	24	23	24	24	23	24	21	23	24	27	27	20	26	22	25	24	27	26	23	2
DK/NA		3	2	3	6	*	5	2	1	1	2	2	4	2	4	2	1	1	*	5	3	2	1
Mean		4.2	4.3	4.2	4.0	4.0	3.9	4.2	4.3	4.0	4.2	4.4	4.2	4.0	4.2	4.1	4.5	4.2	3.9	4.1	4.3	4.3	4.

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Health Canada

2.J The Government of Canada has launched a commission on the future of health care in Canada - the Romanow Commission. It is scheduled to report a year from now. Some people say we have been examining the issue of health care reform long enough and that we should implement major reforms immediately. Other people say the Romanow Commission should have an opportunity to consult Canadians about health care reforms and take the time to ensure we do things right. On a scale of 1 to 7, where 1 means major health care reforms immediately and 7 means taking time to get health care reforms right, which approach do you prefer?

	REGION				SUB-REGIONS								COMMUNITY SIZE				FED. POLITICAL PREFERENCE							
	TOTAL	Atl. Prov	Que bec	Ont ario	West Can.	Tor onto	Mont real	Van cou ver	Man.	Sask	Alb erta	B.C.	Que	Can. excl +	1 Mill	100K to 100K	5K to 5K	Less than	Lib.	P.C.	NDP	CA	Bloc Que.	Un
UNWEIGHTED SAMPLE	2030	239	500	554	737	182	200	115	130	132	230	245	1530	497	533	476	524	746	276	188	213	116	3	
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Immediate	[1]	19	20	25	17	15	16	26	15	17	16	11	17	17	20	19	17	19	17	20	15	18	29	
	[2]	6	4	7	6	5	6	7	4	3	4	6	6	5	6	6	6	5	6	6	6	7	5	
	[3]	16	18	14	17	16	20	14	14	15	16	19	15	17	17	15	18	16	16	20	14	17	16	
	[4]	11	13	10	11	12	9	9	15	12	13	11	12	11	10	10	12	12	12	8	7	11	6	
	[5]	15	14	12	16	16	17	10	16	13	16	19	16	16	14	16	16	15	18	13	18	15	10	
	[6]	7	7	4	7	10	6	4	7	8	11	10	10	8	6	10	8	7	6	7	11	6	9	
Take time	[7]	23	21	25	24	22	24	25	25	27	19	21	23	23	24	22	23	24	23	24	27	25	24	
DK/NA		3	2	3	2	3	2	4	3	4	4	3	2	2	3	2	1	4	2	1	1	1	1	
Mean		4.2	4.0	3.9	4.2	4.3	4.2	3.8	4.4	4.4	4.3	4.4	4.3	4.2	4.1	4.2	4.2	4.2	4.2	4.1	4.5	4.2	3.9	4

THE FOCUS CANADA REPORT 2001-4 (PN5086)
Health Canada

3.J In your opinion, should the private sector's involvement in delivering health care to Canadians be larger, smaller or about the same as it is now?

	GENDER		A G E				MARITAL STATUS			KIDS <18 AT HOME		LANGUAGE AT HOME		RELIGION		NON-BRIT IMMIGRANT			TENURE		UNION MEMBER		
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Much larger	18	20	15	16	20	19	13	16	19	18	17	15	27	22	15	15	11	21	18	17	15	10	10
Somewhat larger	28	27	28	29	27	26	29	28	27	27	28	26	31	30	25	27	33	25	26	31	23	28	28
About the same as now	39	37	40	41	39	36	37	40	38	40	38	40	35	37	42	38	34	38	38	39	39	37	37
Somewhat smaller	7	7	7	6	7	7	8	7	7	7	7	8	3	5	8	9	5	6	8	5	10	10	10
Much smaller	6	7	6	5	4	10	7	6	7	6	7	8	3	4	7	8	11	7	7	5	10	14	14
DK/NA	3	2	4	2	3	1	5	4	3	2	3	4	*	2	4	3	6	3	3	3	3	1	1

	EMPLOYMENT STATUS					OCCUPATION							HOUSEHOLD INCOME					EDUCATION					
	Full Time	Part Time	Unempl	Home mak	Unempl	Work ing	Prof Adm.	Tech S.P.	Off. Sale	Sk/ Semi	Un-skill	Less than \$20K	\$20K to \$30K	\$30K to \$40K	\$40K to \$60K	\$60K to \$80K	Less than \$80K	Comm Coll	Some Univ	Univ Deg			
	TOTAL																						
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WEIGHTED SAMPLE	2030	907	172	111	99	396	565	383	198	280	293	139	261	258	265	396	249	316	265	368	613	224	54
Much larger	18	20	16	17	22	14	16	19	17	18	20	22	16	14	16	17	13	24	19	20	15	13	2
Somewhat larger	28	26	32	21	26	29	28	26	28	28	27	30	24	30	28	29	33	23	33	30	28	29	2
About the same as now	39	38	40	42	34	40	40	39	38	39	35	34	43	44	40	33	38	40	37	37	41	36	3
Somewhat smaller	7	7	6	9	5	7	7	7	7	5	9	6	9	5	9	8	5	5	4	5	8	8	8
Much smaller	6	7	4	3	10	6	6	7	7	8	5	5	5	4	5	11	7	7	3	5	5	10	10
DK/NA	3	3	2	8	3	5	3	1	3	3	4	2	4	4	3	2	4	2	4	4	4	3	1

	REGION			SUB-REGIONS							COMMUNITY SIZE					FED. POLITICAL PREFERENCE							
	Atl. Prov	Quebec	Ontario	West Can.	Toronto	Montreal	Van cou	Alb Man.	Sask	erta B.C.	Can. excl	1 Mill +	100K to 1 Mill	5K to 100K	Less than 5K	Lib.	P.C.	NDP	CA	Bloc Que.	Uncl		
	TOTAL																						
UNWEIGHTED SAMPLE	2030	239	500	554	737	182	200	115	130	132	230	245	1530	497	533	476	524	746	276	188	213	116	35
WEIGHTED SAMPLE	2030	165	512	759	594	325	284	125	77	67	184	266	1518	734	450	431	416	772	277	178	200	114	35
Much larger	18	14	26	14	15	15	26	21	17	12	9	20	15	20	17	16	15	16	22	10	20	28	1
Somewhat larger	28	28	31	25	28	22	30	28	30	22	26	30	26	27	31	28	25	29	29	15	26	31	2
About the same as now	39	44	36	39	38	40	38	35	39	48	43	32	39	39	36	40	40	40	32	43	39	33	4
Somewhat smaller	7	7	3	8	9	8	2	7	7	5	10	9	8	6	8	8	7	5	9	13	9	4	4
Much smaller	6	5	3	9	7	11	2	3	3	6	9	6	8	6	7	5	7	7	6	15	2	3	3
DK/NA	3	3	1	5	3	4	1	6	4	5	3	3	4	3	2	3	5	2	1	3	4	-	-